Jose Rizal Memorial State University

The Premier University in Zamboanga del Norte Main Campus, Dapitan City





Processes
| Manual

180 9001:2015

Quality Management System

JOSE RIZAL MEMORIAL STATE UNIVERSITY Quality Management System CORE PROCESSES MANUAL 150 9001:2015

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MANUAL CONTROL			
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Prepared by:

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Quality Assurance Director

Approved by :

EDGAR S. BALBUENA, Ed. D., FfUP, HRFI

University President

MEMORANDUM ORDER

No.72, s. 2017

From

EDGAR S. BALBUENA, FfUP, DFRIM, DFRIPAR, DFRIEdr

University President

To

.

All Concerned

Date

November 4, 2017

Subject

IMPLEMENTATION OF THE NEW JRMSU QUALITY

MANAGEMENT SYSTEM

IMPLEMENTATION OF THE NEW JRMSU QUALITY MANAGEMENT SYSTEM

Driven with its advocacy for excellence and quality in education, the University shall take its boldest move as the institution submits itself for International Organization for Standardization (ISO) 9001:2015 Certification for its five (5) campuses of Jose Rizal Memorial State University System to take place on December 4-6, 2017 for its actual audit visit.

In connection to this, all are directed to implement and observe the new JRMSU Quality Management System which strictly outlines policies and procedures which expedite the conduct and processes of the University.

Furthermore, all are directed to coordinate with Dr. Rizza B. Bagalanon, Quality Assurance Director, JRMSU System, for further information and guidance on this matter.

EDGAR S. BALBUENA/Ed.D., FfUP, DFRIM, DFRIPAR, DFRIEdr,
University President



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The Quality Assurance Director (QAD) is responsible of the control of this manual.

The issue status of this manual is Issue 1. Its revision status is indicated at the bottom section of each page.

Numbered copies of this manual are issued to authorized persons indicated in the Distribution List.

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35	Quality Assurance Coordinator (Dipolog Campus)	February 26, 2018	Controlled
36	Quality Assurance Coordinator (Katipunan Campus)	February 26, 2018	Controlled
37	Quality Assurance Coordinator (Tampilisan Campus)	February 26, 2018	Controlled
38	Quality Assurance Coordinator (Siocon Campus)	February 26, 2018	Controlled

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RECORD OF CHANGES

Date	Procedure Ref.	Brief Description of Amendment	Issue Number	Issued By
37-18	CP-037	wer somerter		When
3-20-18	UP-043	Additional Proces- Control as		UPUS
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Philosophy

Jose Rizal Memorial State University adheres to the principle of dynamism and cultural diversity in building a just and humane society.

Vision

A dynamic and diverse internationally recognized University.

Mission

Jose Rizal Memorial State University pledges to deliver effective and efficient services along, research, instruction, production and extension.

It commits to provide advanced professional, technical and technopreneurial training with the aim of producing highly competent, innovative and self-renewed individuals.

Goals

Jose Rizal Memorial State University focuses on developing graduates who are exemplars of Rizal's ideals that can:

- E xhibit relevant and responsive competencies across disciplines towards
- X enial delivery of services and;
- C ommunicate ideas proficiently in both written and spoken form;
- E ngage in lifelong learning;
- ead effectively and efficiently amidst socio-cultural diversity;
- L ive up the challenges of the global community;
- E mbody professional, social and ethical responsibilities;
- N urture a harmonious environment;
- C onserve and promote Filipino cultural heritage; and
- E valuate their contribution to the local and global communities.

Quality Policy Statement

Jose Rizal Memorial State University, a believer of holistic human development, excellence and quality service, provides quality training and development to students. It shall commit to provide adequate, suitable and relevant resources and services with continuing quality management system for clients and customers' satisfaction thru an

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efficient and effective quality system which conforms with national and international statutory and regulatory requirements.

Quality Objectives

Jose Rizal Memorial State University aims to:

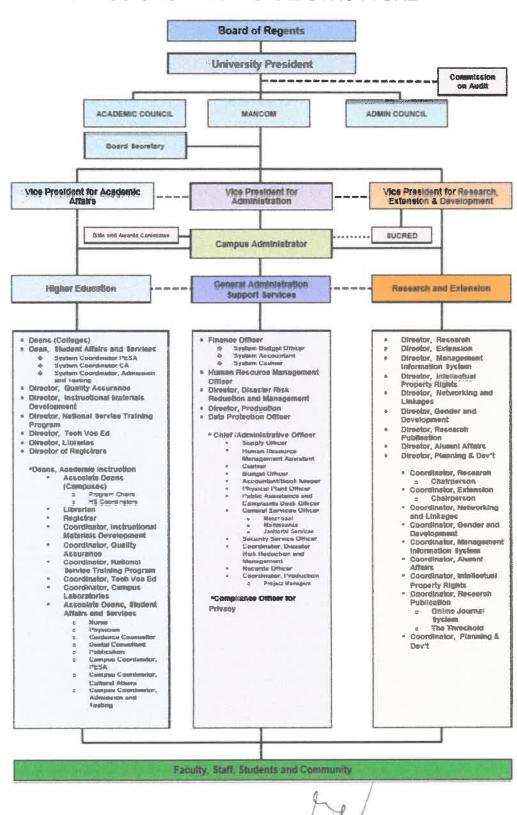
- a. ensure quality, effective and efficient delivery of product and service to stakeholders thru review of achievements and services to provide responsive intervention(s);
- b. improve and monitor process productivity to maximize use of resources;
- c. provide, maintain and properly manage facilities and equipment that complement with program needs;
- d. undertake appropriate and timely response to address customer concerns and suggestions thereby improving customer satisfaction;
- e. employ capable, competent and committed human resources within all levels of organization;
- f. guarantee that faculty and staff are skilled professionals;
- g. enforce systematic monitoring and evaluation of all programs and training provided to ensure quality products;
- h. direct an effective implementation of professional and technical training programs anchored on standards set by ISO, CHED, and TESDA;
- i. undertake research initiatives and research-based extension programs responsive to the government agenda; and,
- j. regularly review, improve and disseminate to the Quality Management System thru customer satisfaction feedback, internal audit results and improvement opportunities as well as corrective measures in order to sustain suitability, adequacy and effectiveness of the system.

Scope of the JRMSU Quality Management System (ISO 9001:2015)

"Design, Development and Delivery of Services in Education, Research and Community Extension including Administration and Management"

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JRMSU ORGANIZATIONAL STRUCTURE



A. Organization Authority and Responsibility

The officers and personnel who have the responsibility and authority to manage, perform and verify work affecting the quality management system and research education in Jose Rizal Memorial State University shall be the following:

I. Board of Regents

- 1. The governance of the State University shall be vested upon the Board of Regents, as constituted by R.A. 8292. The administration of the same and the exercise of the general powers set forth in the Corporation Law are vested exclusively in the Board of Regents, and the President of the State University, insofar, as authorized by the Board.
- The Board of Regents shall exercise policy making functions in accordance with the declared state policies on education and other pertinent provisions of Article XIV of Philippine New Constitution, as well as the policies, standards and thrust of the CHED under RA 7722 and RA 8292.
- 3. The Board of Regents shall have the following specific powers and duties in addition to its general powers (R.A. 8292).
 - to enact rules and regulations not contrary to law, as may be necessary to carry out the purposes and functions of the State University;
 - To receive and appropriate all sums as may be provided, for the support of the State University, in the manner it may determine, in its discretion to carry out the purposes and functions of the State University;
 - c. To receive in trust legacies, gifts and donations of real and personal properties of all kinds, to administer and dispose the same when necessary for the benefit of the State University, subject to limitations, directions and instructions of donors, if any.
- d. To fix the tuition fees and other necessary school charges, such as, but not limited to matriculation fees, graduation fees, and laboratory fees, as their respective boards may deem proper to impose after due consultations with the involved sectors.
- e. To adopt and implement a socialized scheme of tuition and school fees for greater access to poor but deserving students;
- f. To authorize the construction or repair of its buildings, machineries equipment and other facilities and the purchase and acquisition of

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- real and personal properties including necessary supplies, materials and equipment.
- g. To appoint, upon the recommendation of the President of the State University, Vice Presidents, Deans, Directors, heads of departments, faculty members and other officials and employees;
- h. To fix and adjust salaries of faculty members and administrative officials and employees subject to the provisions of the revised compensation and classification system and other pertinent budget and compensation laws governing hours of service, and such other duties and conditions as it may deem proper; to grant them, at its discretion, leaves of absence under such regulations as it may promulgate, any provisions of existing law to the contrary notwithstanding; and to remove them for cause in accordance with the requirements of due process of law;
- To approve the curricula, institutional programs, and rules of discipline drawn by the administrative and academic councils, as herein provided;
- j. To set policies on admission and graduation of students;
- k. To award honorary degrees upon persons in recognition of outstanding contribution in the field of education, public service, arts, science and technology or in any field of specialization within the academic competence of the State University and to authorize the award of certificates of completion of non-degree and nontraditional courses:
- 1. To absorb non-chartered tertiary institutions within their respective provinces in coordination with the CHED and in consultation with the Department of Budget and Management, and to offer there in needed programs or courses, to promote and carry out equal access to educational opportunities mandated by the Constitution
- m. To establish research and extension centers in the State University where such will promote the development of the latter;
- n. To establish chairs in the State University and to provide fellowships for qualified faculty members and scholarships to deserving students;
- o. To delegate any of its powers and duties provided for herein above to the President and/ or the other officials of the State University, as it may deem appropriate so as to expedite the administration of the affairs of the State University;

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- p. To authorize external management audit of the institution, to be financed by the CHED and to institute reforms, including academic and structural changes, on the basis of the audit results and recommendations;
- q. To collaborate with other governing boards of the state universities and colleges within the province or the region, under the supervision of the CHED, and in consultation with the Department of Budget and Management, the restructuring of said State University to become more efficient, relevant, productive, and competitive;
- r. To enter into joint ventures with business and industry for the profitable development and management of the economic assets of the State University, the proceeds from which to be used for the development and strengthening of the State University;
- s. To develop consortia and other forms of linkages with the local government unit s, institutions and agencies, both public and private, local or foreign, in furtherance of the purposes and objectives of the institution;
- t. To develop academic arrangements for institutional capability building with appropriate institutions and agencies, public or private, local or foreign, and to appoint experts/ specialists as consultants, or visiting or exchange professors, scholars, researchers, as the case may be;
- u. To set up the adoption of modern and innovative modes of transmitting knowledge, such as the use of information technology, the dual system, open learning, community laboratory, etc., for the promotion of greater access to higher education;
- v. To establish policy guidelines and procedures for participatory decision-making, and transparency within the institution;
- w. To privatize, where the most advantageous to the institution, management, and non academic services such as health, food, building, or grounds or property maintenance and similar such other activities; and
- x. To extend the term of the president of the State University beyond the age of retirement but not later than the age of seventy (70), whose performance has been unanimously rated as outstanding and upon unanimous recommendation by the search committee for the President of the State University.

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II. Management Committee

- 1. The Management Committee shall have the following specific powers and duties in addition to its general powers (R.A. 8292).
 - To propose policies, rules and regulations on the mandated functions including General Administration Support Services not contrary to law, as may be necessary to carry out the purposes and functions of the State University;
 - b. To recommend to the Board of Regents the above mentioned proposals, through the Academic, Administrative, Research and Extension Advisory Council for approval after due consultations with the involved sectors;
 - To implement relevant laws, executive orders, presidential decrees, issuances from the regulatory and constitutional bodies and BOR resolutions;
 - To communicate to the organization the importance of meeting customer's satisfaction as well as compliance to the statutory and regulatory requirements;
 - e. To plan strategically considering the aim and future goals of the University;
 - f. To establish the quality policy and objectives to ensure that all members of the organization will contribute to the realization of the VGMO;
 - g. To monitor operational and relevant Internal Quality Audit (IQA) to ensure the fulfillment of the established policies and objectives;
 - To conduct functional and effective management reviews relative to the suitability, adequacy and effectiveness of the QMS;
 - i. To comply with the findings during the Internal and External Audits;
 - j. To continue to develop and improve the QMS to ensure its continuing suitability, adequacy, and effectiveness; and
 - k. To ensure the availability of necessary resources

III. Administrative Council

1. The Administrative Council shall have the following powers:

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a. To review and recommend to the Board of Regents policies governing the administration, management and development planning of the State University for appropriate action.

IV. Academic Council

- 1. The Academic Council shall have the following powers:
 - a. To review and recommend the curricular offerings, and rules of discipline of the University for appropriate action of the Board of
 - b. To set the requirements for admission and graduation of students in the University;
 - c. To endorse candidates for graduation to the BOR for conferment of degrees, titles and diploma;
 - d. To endorse to the BOR any disciplinary actions upon the recommendations of the Management Committee; and
 - e. To set schedule for curricular and other proposals for deliberation.

State University for Research, Extension and Development V.

- 1. The SUCRED shall have the following functions:
 - a. To review all proposals of RDE outputs;
 - b. To conduct in-house review:
 - c. To recommend outputs for approval.
 - d. To endorse all RDE outputs to the University higher officials.

The President VI.

- The leadership in the University is vested in the President who shall be the Chief Executive Officer. He/she shall be appointed by the BOR for a term of four (4) years and subject for reappointment. (RA8292);
- 2. He/she shall be the ex-officio head of the University to include other campuses and external studies unit of the University;
- 3. He/ she shall have general supervision of all transactions, and operations of the University
- 4. He/she shall direct all officers and members of the teaching staff and employees of the University;
- 5. He/she shall carry out the general policies laid down by the BOR and shall have the power to act within the limits of the said general policies;

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- 6. He/she shall have the power to determine and prepare the agenda of all the meetings of the BOR as endorsed by the Academic/Administrative Council provided however, that any member of the Board shall have the right to suggest any matter for inclusion in the agenda
- He/she shall lead the commencement exercises and other public affairs of the University and confer degrees and honors and is granted by the BOR. All diplomas and certificates issued by the University shall be signed by the President and other authorities;
- 8. He/she shall be the official link of communication among the faculty, employees, and students of the University;
- 9. He/she shall appoint competent and qualified personnel to fill in all vacancies (By authority of the BOR) and to make necessary arrangements as needed;
- He/she shall have the authority to transfer faculty members and employees from one department or campus of the University when the conditions so required;
- 11. He/she shall have full authority to all officers, faculty and employees of the University in the discharge of their respective duties at all times for the interest of public service. Further, recommends for termination from services of erring faculty and administrative support to the BOR;
- 12. He/she shall submit annual reports to the BOR and presents proposed annual budget of the University for approval;
- 13. He/she shall sign all contracts, deeds, and other instrumentalities necessary for the operations of the University as authorized by the BOR;
- 14. He/she shall have the general responsibility over the enforcement of discipline in the University in the attainment of excellence in the academic standing of all campuses;
- 15. He/she shall have the authority to modify or disapprove any action or resolution of any college, faculty or administrative section if in his/her judgement the interest of the University is at stake, and shall communicate in writing to the concerned body and thereafter informs the BOR for appropriate action;
- 16. He/she may invite resource persons, lecturers who have achieved distinctions in their field and authorizes to give honoraria subject to the accounting and auditing rules and procedures;

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- 17. He/she shall have such other powers as provided in this Code or as may be authorized by the BOR, such other powers as usually pertaining to the office of the President of the University;
- 18. He/she shall designate a ranking officer as officer-in-charge of the Office of the president who shall carry out the management of the University in his/her absence;
- 19. He/She shall ensure that appropriate communication processes are established within the organization and that communication takes place regarding the effectiveness of the Quality Management System. He/She shall communicate to the offices the quality policy and objectives; customer and regulatory requirements; product and process specifications; verification and validation requirements; and instructions on how to implement and use of the QMS, customer satisfaction, and opportunities for improvement;
- 20. He/She shall be responsible through his/her Executive Secretary to ensure the effective implementation of the following Freedom of Information Standard Procedure:
 - b. Any person who requests access to information shall submit a written request to the Office of the University President. The request shall state the name and contact information of the requesting party, provide valid proof of his identification or authorization, reasonably describe the information requested and the reason for, or purpose of, the request for information. Provided, that no request shall be denied or refused acceptance unless the reason for the request is contrary to law, existing rules and regulations, or it is one of the exceptions;
 - The receiving officer shall provide reasonable assistance to enable the requesting party/ parties, particularly those with special needs, to comply with the request requirements;
 - d. The request shall be stamped by the receiving office, indicating the date and time of receipt, and the name, rank, title or position of the receiving public officer or employee with the corresponding signature, and a copy thereof furnished to the requesting party;
 - e. The accomplished FOI Form 1 shall be forwarded by the Receiving Officer to the University President for proper action/ approval. The latter shall in turn indorse the same using FOI Form 2 to the office concern for proper action. The requested information shall be forwarded by the concerned office to the Office of the University

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President which in turn shall be forwarded to the releasing officer for release to the requesting party. The releasing officer shall see to it that before the document is received by the requesting party. the latter has paid the required fees, with the OR Number being indicated in FOI Form 1:

- The Office of the University President shall respond to a request fully compliant with the requirements as soon as possible but not exceeding fifteen (15) days from the receipt thereof. The response refers to the decision of the office to grant or deny access to the information requested;
- g. The period to respond may be extended whenever the information requested requires extensive search of the government office's records facilities, examination of voluminous records, the occurrence of fortuitous events or other analogous cases. The Office shall notify the person making the request of such extension, setting forth the reasons for the extension. In no case shall the extension go beyond twenty (20) working days counted from the end of the original period, unless exceptional circumstances warrant a longer period;
- h. Once a decision is made to grant the request, the person making such request shall be notified of such decision and directed to pay the required fees pursuant to Sec. 5 hereof; and
- i. In case the request for information is denied, wholly or partially, the University President shall, as soon as practicable and within 15 working days from the receipt of the request, notify the requesting party of the denial in writing. The notice shall clearly set forth the ground/s for denial and the circumstances on which the denial is based.

VII. The Vice President for Academic Affairs

- 1. The Vice President for Academic Affairs shall be appointed by the BOR upon the recommendation of the President of the University;
- 2. He/she shall be directly responsible to the President of the University for carrying out all the educational policies, programs, and projects
- 3. He/she shall be responsible for supervising the curricular development, instructional, and other educational activities of the University.
- 4. He/she shall preside at meetings of the Academic Council in the absence of the President of the University.

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- 5. He/she shall act as chairperson of the committee on faculty performance evaluation/ recruitment and Selection Board for `faculty hiring/committee on Instructional Materials Development and Grievance Committee in the case of faculty.
- He/she shall be responsible for the general supervision of the Campus Administrators, Deans of the different colleges, Associate Deans and all directors under the academic affairs.

VIII. The Vice President for Administration and Finance

- 1. The Vice President for Administration and Finance shall be appointed by the BOR upon recommendation of the University President.
- 2. He/she shall be directly responsible to the President for the general administration support services of the University.
- 3. He/she shall preside meetings of the Administrative Council in the absence of the University President.
- 4. He/she shall be the chairperson of the Grievance, Decorum and Investigation Committee on any case filed against an employee/s.
- He/she shall be directly responsible for the general supervision of the Campus Administrators and other Directors of the Administrative Office.
- 6. He/She shall be the Data Protection Officer with the following functions:
 - a. Monitor the University's Personal Data Processing activities in order to ensure compliance with applicable Personal Data privacy laws and regulations, including the conduct of periodic internal audits and review to ensure that all the University's data privacy policies are adequately implemented by its employees and authorized agents;
 - Act as a liaison between the University and the regulatory and accrediting bodies, and is in charge of the applicable registration, notification, and reportorial requirements mandated by the Data Privacy Act, as well any other applicable data privacy laws and regulations;
 - Develop, establish, and review policies and procedures for the exercise by Data Subjects of their rights under the Data Privacy Act and other applicable laws and regulations on Personal Data privacy;

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- d. Act as the primary point of contact that Data Subject may coordinate and consult with for all concerns relating to their Personal Data;
- e. Formulate capacity building, orientation, and training programs for employees, agents or representatives of the University regarding Personal Data privacy and security policies; and
- f. Prepare and file the annual report of the summary of documented security incidents and Personal Data breaches, if any, as required under the Data Privacy Act, and of compliance with other requirements that may be provided in other issuances of the National Privacy Commission.

IX. The Vice President for Research, Extension and Development

- The Vice President for Research, Extension, and Development shall be appointed by the BOR upon the recommendation of the University president
- 2. He/she shall be directly responsible to the President for providing inputs for the development and coordination of programs, systems and standards of the University.
- 3. He/she shall conduct system-wide RDE as inputs for development and implementation of programs.
- 4. He/she shall intensify the establishment of the RDE linkages and technologies in the local, national and international arena.
- 5. He/she shall be responsible for the collection, dissemination of information and determination of public needs as basis for the conduct of the University Extension activities.
- 6. He/she shall directly supervise the State University Council for Research and Development (SUCRED).
- 7. He/she shall have direct supervision and control over all the offices under the VPRED as provided in the organizational structure of the University.
- 8. He/she shall prepare and submit the annual report to the University President

X. Quality Assurance Director

 The Quality Assurance Office shall be handled by a Director under the supervision of the Vice President of Academic Affairs/Campus

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Administrators. It commits to support the University in the realization of its vision, mission, goals and objectives.

- 2. He/she shall be preferably a holder of a relevant Doctorate Degree or any Master's Degree.
- He/she shall be responsible for initiating the submission of all programs for accreditation and certification by recognized accrediting/certifying bodies.
- 4. He/she shall monitor and evaluate efficacy of services extended to customers in the external campuses and recommend improvements whenever necessary.
- 5. He/she shall closely coordinate with coordinators in other campuses in the implementation of the QA related activities.
- 6. He/she shall carry a maximum of six (6) units teaching load. In the exigency of service, he/ she shall be given extra load of three (3) units without additional remuneration.
- 7. He/She shall support the university in achieving its goal of quality and excellence in instruction, research, extension and production.

XI. The Campus Administrator

- 1. The Campus Administrator shall be designated by the University President.
- 2. He/she shall be directly under the supervision of the Vice Presidents and responsible for carrying out the academic/ administrative/research/extension/production policies, projects and programs in the campus. Further, recommends to the Vice Presidents any activities pertaining to the four-fold functions of the University
- 3. He/she shall preside meetings of the faculty and staff of the campus
- 4. He/she shall be a member of the recruitment, screening, hiring, and promotion of faculty and administrative staff of the University
- 5. He/she shall have general supervision of all employees in the campus
- 6. He/she shall establish harmonious relationship with the community and other partner agencies

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XII. The Chief/Administrative Officer

- 1. He/she shall be appointed by the University President as authorized by the BOR.
- He/she shall have the control over the following offices: Supply, Human Resource Management, Cashier, Budget, Accounting and Bookkeeping, General Services, Security Services, Records, and IGP and shall perform other functions that may be assigned by the higher authorities.
- 3. He/she is directly under the supervision of the Vice President for Administration and Finance/ Campus Administrator.
- 4. He/she shall assist the VP for Administration and Finance/ Campus Administrator in the formulation and implementation of administrative policies, rules and regulations of the University.
- 5. He/she shall recommend to the VP for Administration and Finance/Campus Administrator all programs, projects, and activities as attached to his/her office.

XIII. The Financial Management Officer

- 1. He/she shall be appointed by the University President as authorized by the BOR.
- 2. He/she is directly under the supervision of the Vice President for Administration and Finance/ Campus Administrator.
- 3. He/she shall manage financial utilization and operations of the University and perform other functions that may be assigned by the higher authorities of the University.

XIV. The Planning and Development Officer

- 1. The Office shall be headed by the Director designated by the University President. He/ She shall be at least a holder of an appropriate Master's Degree, preferably with a special training and/or working experience in planning and development and at least three (3) years of administrative experience. His/Her functions shall include the following:
 - a. Spearhead of planning activities with the different units and Departments of the University;

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- b. Consolidate the plans of the Units and Departments for the overall development strategies of the University;
- c. Assess/evaluate specific accomplishments;
- d. Collect and consolidate documents for submission to CHED, DBM, NEDA, RDC and other agencies;
- e. Coordinate with the Director for Networking and International Linkages for active linkages with local and international agencies and stakeholders;
- f. Coordinate and support Quality Assurance and Enhancement Management System across the University;
- g. Supervise the offices and personnel in-charge of Data Bank Center, Programming, Monitoring & Evaluation and Physical Plant, Campus Beautification and Land Use.

XV. Deans

- 1. There shall be a Dean for each College to be designated by the University President duly recommended by the Campus Administrator
- 2. He/She shall be a holder of a relevant Doctorate Degree
- 3. He/She shall be responsible in implementing College policies, rules and regulations approved by the University President
- 4. He/She shall exercise educational leadership among the faculty of the college
- 5. He/She shall plan programs of curricular development
- 6. He/She shall institute program supervision for quality instruction
- 7. He/She shall supervise admission and evaluation of students in coordination with the registrar
- 8. He/She shall recommend faculty for promotion and professional development
- 9. He/She shall recommend to the University President demotion, transfer or removal of faculty in violation of the provision of this code
- 10. He/She shall evaluate the performance of the faculty of the college.

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- 11. He/She shall recommend to the Academic Council lists of students for graduation
- 12. He/She shall prepare the PPMP and other programs and activities of the college
- 13. He/She shall submit reports to the Campus Administrator and other authorities
- 14. He/she shall carry a maximum of six (6) units teaching load
- 15. He/She shall perform other functions as may be designated by higher authorities

XVI. Associate Deans

- There shall be an Associate Dean per College in all campuses who shall be designated by the University President duly recommended by the Campus Administrator
- 2. He/She shall be a holder of a relevant Doctorate Degree.
- 3. He/She shall assist the designated College Dean of the system.
- 4. He/She shall supervise and monitor faculty and students' performance in the classroom.
- 5. He/She shall conduct orientation to new faculty on the provisions of the University Code.
- 6. He/She shall prepare the PPMP and other programs and activities of the college.
- 7. He/she shall carry a maximum of twelve (12) units teaching load
- 8. He/She shall perform other functions as may be assigned by the Dean and other higher authorities

XVII. Program Chairperson

- 1. There shall be a Program Chairperson in every program who shall be designated by the Campus Administrator duly recommended by the Dean/Associate Dean.
- 2. He/She shall be preferably a Doctorate Degree and/or at least a Master's degree holder.
- 3. He/she shall hold office co-terminus with the Dean/Associate Dean.

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- 4. He/She shall recommend programs and activities to the Associate Dean/Dean.
- 5. He/she shall assist the Associate Dean/Dean in carrying out the policies, programs and other mandates in the college.
- 6. He/she shall carry a maximum of fifteen (15) units teaching load.
- 7. He/she shall perform other functions as may be assigned by the higher authorities.

XVIII. Faculty

- 1. The faculty constitutes the following: full-fledged University Professors, Professors, Associate and Assistant Professors, Instructors, and Visiting Lecturers in the University.
- 2. He/She shall be preferably a Doctorate Degree and/or at least a Master's degree holder.
- 3. He/she shall carry a regular teaching load of 24 units per semester. In the exigency of service, he/she shall be given extra load of three (3) units without additional remuneration.
- 4. He/she shall submit required reports such as grade sheets, syllabi, instructional materials, clearance, SALN, Individual Performance Evaluation and the like within the prescribed period as set by the University.
- 5. He/she shall perform the mandated functions according to their academic ranks.
- He/she shall be evaluated and promoted according to the NBC 461 criteria
- 7. He/she shall uphold the integrity and observe professional ethical standards set forth by the University and the Civil Service Commission.
- 8. He/she shall perform other functions as may be assigned by the higher authorities.

XIX. Research Director

- 1. There shall be a Research Director to be designated by the University President duly recommended by the VPRED.
- 2. He/She shall be a holder of a Doctorate Degree in any field.

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- He/she shall assist the VPRED in carrying out the agenda, programs and other research undertakings of the University.
- 4. He/she shall ensure the development of productive researches in the University.
- 5. He/she shall be responsible for the publication of research outputs be it online, ISI, or in a refereed and accredited journals.
- 6. He/she shall carry a maximum of six (6) units teaching load. In the exigency of service, he/ she shall be given extra load of three (3) units without additional remuneration.
- 7. He/she shall perform other functions as may be assigned by the higher authorities.

XX. Research Coordinator

- 1. There shall be a Research Coordinator to be designated by the Campus Administrator.
- 2. He/she shall preferably be a holder of a Doctorate Degree or at least a Master's degree in any field.
- He/She shall assist the Research Director in carrying out the agenda, programs and other research undertakings in the campus.
- 4. He/she shall carry a maximum of fifteen (15) units teaching load. In the exigency of service, he/she shall be given extra load of three (3) units without additional remuneration.
- He/she shall perform other functions as may be assigned by the higher authorities.

XXL Research Chairperson

- 1. There shall be a Research Chairperson in each college to be designated by the Campus Administrator upon recommendation of the Associate Dean/Dean.
- 2. He/she shall preferably be a holder of a Doctorate Degree or at least a Master's degree in any field.
- 3. He/she shall assist the Research Coordinator in carrying out the agenda, programs and other research undertakings in the campus.

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- He/she shall carry a maximum of eighteen (18) units teaching load. In the exigency of service, he/she shall be given extra load of three (3) units without additional remuneration.
- 5. He/she shall perform other functions as may be assigned by the higher authorities.

XXII. Extension Director

- 1. There shall be an Extension Director to be designated by the University President duly recommended by the VPRED
- 2. He/she shall preferably be a holder of a Doctorate Degree or at least a Master's degree in any field.
- 3. He/she shall assist the VPRED in carrying out the agenda, programs and other extension activities of the University.
- 4. He/she shall ensure the implementation of productive and responsive extension programs in the community.
- 5. He/she shall submit reports and other requirements regularly to the VPRED and other partner agencies/entities.
- 6. He/she shall carry a maximum of six (6) units teaching load. In the exigency of service, he/ she shall be given extra load of three (3) units without additional remuneration.
- 7. He/she shall perform other functions as may be assigned by the higher authorities.

XXIII. Extension Coordinator

- There shall be an Extension Coordinator to be designated by the Campus Administrator.
- 2. He/she shall preferably be a holder of a Doctorate Degree or at least a Master's degree in any field.
- 3. He/she shall assist the Extension Director in carrying out the agenda, programs and other research undertakings in the campus.
- 4. He/she shall carry a maximum of fifteen (15) units teaching load. In the exigency of service, he/she shall be given extra load of three (3) units without additional remuneration.
- 5. He/she shall perform other functions as may be assigned by the higher authorities.

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XXIV. Extension Chairperson

- There shall be an Extension Chairperson in each college to be designated by the Campus Administrator upon recommendation of the Associate Dean/Dean.
- 2. He/she shall preferably be a holder of a Doctorate Degree or at least a Master's degree in any field.
- 3. He/she shall assist the Extension Coordinator in carrying out the agenda, programs and other extension activities in the campus.
- 4. He/she shall carry a maximum of eighteen (18) units teaching load. In the exigency of service, he/she shall be given extra load of three (3) units without additional remuneration.
- 5. He/she shall perform other functions as may be assigned by the higher authorities.

XXV. Production Director

- 1. There shall be a Production Director to be designated by the University President duly recommended by the VPA/Campus Administrator.
- He/she shall preferably be a holder of a Doctorate Degree or at least a Master's degree in business, economics, agriculture and other allied fields.
- He/she shall assist the VPA in carrying out the programs and other production activities in the University.
- 4. He/she shall be responsible in planning, implementing, monitoring coordinating, and evaluating all production processes in the University.
- 5. He/she shall submit reports and other requirements regularly to the VPA.
- 6. He/she shall carry a maximum of six (6) units teaching load. In the exigency of service, he/ she shall be given extra load of three (3) units without additional remuneration.
- 7. He/she shall perform other functions as may be assigned by the higher authorities.

XXVI. Production Coordinator

1. There shall be a Production Coordinator to be designated by the Campus Administrator.

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- He/she shall preferably be a holder of a Doctorate Degree or at least a Master's degree in business, economics, agriculture and other allied fields.
- 3. He/she shall assist the Production Director in the implementation the programs and other production activities.
- 4. He/she shall carry a maximum of fifteen (15) units teaching load. In the exigency of service, he/she shall be given extra load of three (3) units without additional remuneration.
- 5. He/she shall submit reports and other requirements regularly to the production Director.
- 6. He/she shall perform other functions as may be assigned by the higher authorities.

XXVII. Project Manager

- 1. There shall be a Project Manager to be designated by the Campus Administrator duly recommended by the Production Coordinator.
- He/she shall preferably be a holder of a Master's degree or at least a Bachelor's degree in business, economics, agriculture and other allied fields.
- 3. He/she shall assist the Production Coordinator in the implementation the programs and other production activities.
- 4. He/she shall carry a maximum of fifteen (15) units teaching load. In the exigency of service, he/she shall be given extra load of three (3) units without additional remuneration.
- 5. He/she shall submit reports and other requirements regularly to the production Director/ Campus Administrator.
- 6. He/she shall perform other functions as may be assigned by the higher authorities.

XXVIII. Dean Student Affairs and Services

1. The Student Affairs and Services shall be handled by a Dean under the supervision of the Vice President of Academic Affairs/Campus Administrators. It commits to support the higher education related programs and activities in the University.

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- 2. He/she shall be preferably a holder of a relevant Doctorate Degree or any Master's Degree.
- He/she shall have direct supervision of the following offices: Physical Education Sports and Athletics, Cultural Affairs, and Admission and Testing.
- 4. He/she shall be responsible for the formulation and review of policies directly related to students.
- 5. He/she shall oversee and coordinate the operation of all units in the University which concerns the students' welfare.
- 6. He/she shall carry a maximum of six (6) units teaching load. In the exigency of service, he/ she shall be given extra load of three (3) units without additional remuneration.
- 7. He/she shall submit reports and other requirements regularly to the VPAA/Campus Administrator.
- 8. He/she shall perform other functions as may be designated by higher authorities

XXIX. The Secretary of the University

- 1. The secretary of the University shall be appointed by the President and shall have the following functions:
 - a. Provides secretarial services to the University President;
 - b. Takes charge of the records and communications in the University; and
 - c. Transmits all outgoing communications to the concerned offices, agencies, organizations, and the like.

XXX. Instructional Materials Development Director

- The Instructional Materials Development Office shall be handled by a
 Director under the supervision of the Vice President of Academic
 Affairs/Campus Administrators. It commits to lead in the
 conceptualization, production and development of instructional
 materials to support higher education activities.
- 2. He/she shall be preferably a holder of a relevant Doctorate Degree or any Master's Degree.

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- 3. He/she shall be responsible for initiating the production of instructional materials to address the needs in instruction in the University.
- 4. He/she shall monitor and evaluate efficacy and quality of the instructional materials produced in the University.
- 5. He/she shall closely coordinate with coordinators in other campuses for the implementation of the IMD related activities.
- 6. He/she shall carry a maximum of twelve (12) units teaching load. In the exigency of service, he/she shall be given extra load of three (3) units without additional remuneration.
- 7. He/she shall submit outputs and other requirements regularly to the VPAA/Campus Administrator.
- 8. He/she shall perform other functions as may be designated by higher authorities.

XXXI. National Service Training Program (NSTP) Director

- The NSTP unit shall be handled by a Director under the supervision of the Vice President of Academic Affairs/Campus Administrators. It aimed at enhancing civic consciousness and defense preparedness of the students by developing the ethics of service and patriotism.
- 2. He/she shall be preferably a holder of a relevant Doctorate Degree or any Master's Degree.
- 3. He/she shall be responsible to oversee the three (3) program components such as Reserve Officer Training Corps (ROTC), Civic Welfare Training Services (CWTS), and Literacy Training Service (LTS).
- 4. He/she shall plan and implement the program, trainings and other related activities as stipulated in the NSTP law.

XXXII. Technical-Vocational Education Director

1. The Technical-Vocational Education unit shall be handled by a Director under the supervision of the Vice President of Academic Affairs/Campus Administrators. It aimed at facilitating technical-vocational trainings and assessment activities in the University.

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- 2. He/she shall be preferably a holder of a relevant Doctorate Degree or any Master's Degree with National Certification (NC 2 and up), Assessor in any skill and passed the Trainer's Methodology course.
- 3. He/she shall be responsible in planning, facilitating trainings and assessments relative to tech-voc education.
- 4. He/she shall closely coordinate with the Dean, coordinators in other campuses and other partner agencies/industries for placement of graduates.
- 5. He/she shall monitor the conduct of trainings and assessment in the
- He/she shall carry a maximum of fifteen (15) units teaching load. In the exigency of service, he/she shall be given extra load of three (3) units without additional remuneration.
- He/she shall consolidate and submit reports and other requirements regularly to the VPAA/ Campus Administrator.
- 8. He/she shall perform other functions as may be designated by higher authorities.

XXXIII. Registrar

- 1. There shall be a Director among the Registrars in the University designated by the President under the supervision of the Vice President of Academic Affairs/Campus Administrators. He/she shall take charge in records of students in the University.
- 2. He/she shall be preferably a holder of a relevant Doctorate Degree or any Master's Degree.
- 3. He/she shall enforce academic regulations relative to admission, registration, retention, promotion, evaluation, and graduation of students.
- 4. He/she shall closely coordinate with the registrars in other campuses for timely submission of required reports.
- 5. He/she shall be responsible for the consolidation and submission of reports and other documents as required by the Higher Education Management Information System (HEMIS) and other agencies.

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He/she shall perform other functions as may be designated by higher authorities.

XXXIV. Director of Libraries

- 1. There shall be a Director of Libraries to be designated by the President under the supervision of the Vice President of Academic Affairs/Campus Administrators. He/she shall take charge in all library holdings and resources records in the University.
- 2. He/she shall be preferably a holder of a relevant Doctorate Degree or a Master's Degree in Library Science.
- 3. He/she shall enforce rules and regulations relative to the management of the library.
- 4. He/she shall establish linkages among international and national libraries for sharing and exchange of resources.
- 5. He/she shall closely coordinate with the librarians in other campuses for modernization of campus libraries in compliance with international standards and accreditation requirements.
- He/she shall perform other functions as may be designated by higher authorities.

XXXV.Physical Plant Director

- The Physical Plant Office shall be handled by a Director under the supervision of the Vice President for Administration and Finance/Campus Administrator. It commits to facilitate the development of infrastructure projects in the University.
- 2. He/she shall be a Licensed Civil Engineer and at least a Master's Degree holder.
- 3. He/she shall be responsible in all physical plant improvements, maintenance and repair of infrastructure projects in the University.
- He/she shall exercise direct supervision and monitor implementation of all infrastructure projects and conduct of periodic inspection of sites and building structures.
- 5. He/she shall submit required reports on time.

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- He/she shall carry a maximum of twelve (12) teaching loads. In the exigency of service, he/she shall be given extra load of three (3) units without additional remuneration.
- 7. He/she shall perform other functions as may be designated by higher authorities of the University.

XXXVI. Human Resource and Management Officer

- 1. The Human Resource Management Unit shall be handled by a Human Resource Management Officer under the supervision of the Vice President for Administration and Finance/Campus Administrator.
- 2. He/she shall coordinate and supervise overall aspects of personnel activities.
- 3. He/she shall implement laws, rules and regulations, policies to prevailing problems pertinent to personnel action.
- He/she shall direct and/or participate in the review of action on personnel matters for conformance to legal requirements and policies of the University.
- 5. He/she shall prepare publication of vacancy.
- 6. He/she shall update personnel profile.
- 7. He/she shall facilitate the ranking of employees for promotion, change of status, etc.
- 8. He/she shall review Personnel Services Itemization and Plantilla of Personnel (PSIPOP).
- 9. He/she shall consolidate and submit reports pertaining to human resource as required by CHED, DBM, PASUC and other agencies.
- 10. He/she shall coordinate with the Human Resource Management Officer/Assistant of other campuses pertaining to human resource reports required by CHED, PASUC, DBM, and other partner agencies.
- 11. He/She shall coordinate with the Deans/Associate Deans/Heads of offices in the conduct of needs analysis of faculty and staff and in the preparation of the faculty and staff development program.
- 12. He/she shall perform other related work as may be assigned by higher authorities.

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XXXVII. Data Protection Officer

- 1. The Data Protection Office shall be directly headed by the Vice President for Administration and Finance
- 2. He/she shall monitor the University's Personal Data Processing activities in order to ensure compliance with applicable Personal Data privacy laws and regulations, including the conduct of periodic internal audits and review to ensure that all the University's data privacy policies are adequately implemented by its employees and authorized agents.
- 3. He/she shall act as liaison between the University and the regulatory and accrediting bodies, and incharge of the applicable registration, notification, and reportorial requirements mandated by the Data Privacy Act, as well any other applicable data privacy laws and regulations.
- 4. He/she shall develop, establish and review policies and procedures for the exercise by Data Subjects of their rights under the Data Privacy Act and other applicable laws and regulations on Personal Data privacy.
- 5. He/she shall initiate capacity building, orientation, and training programs for employees, agents or representatives of the University regarding Personal Data privacy and security policies.
- 6. He/she shall prepare and file annual report of the summary of documented security incidents and Personal Data breaches, if any, as required under the Data Privacy Act, and of compliance with other requirements that may be provided in other issuances of the National Privacy Commission.

XXXVIII. Disaster Risk Reduction and Management Director

- The Disaster Risk Reduction and Management Office shall be handled by a Director directly under the office of the Vice President for Administration and Finance/Campus Administrator.
- 2. He/she shall be at least a Master Degree Holder and have undergone disaster-related trainings.
- 3. He/she shall identify and manage the hazards and risks that may occur in the University;

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- 4. He/she shall communicate about those hazards and risk, their nature, effects, early warning signs and countermeasures to the Top Level Management and stakeholder;
- He/she shall promote and raise public awareness of and compliance with policies and directives issued by the Vice President for Administration relative to disaster risk management;
- 6. He/she shall establish linkage and network with the local government units for disaster risk reduction and emergency response purposes;
- 7. He/she shall integrate risk reduction activities into the University's development plans, programs and budgets;
- 8. He/she shall carry a maximum of six (6) teaching loads (In case the designee is a faculty). In the exigency of service, he/she shall be given extra load of three (3) units without additional remuneration.
- He/she shall perform other functions as may be designated by higher authorities.

XXXIX. Management Information System Director

- 1. The Management Information Office shall be headed by the Director.
- 2. The Director shall plan and implement variety of systems to optimize the output of the University such as analysis system, modelling system, query system and decision support system.
- The Director shall cooperate in planning, managing, controlling and facilitating the operation of information services through efficient and effective systems for smooth flow of University processes.
- 4. The Director shall provide useful information/data analysis that can be used in the planning and decision making of the University Management Committee.
- The Director shall plan and implement cyber security measures to ensure the protection of crucial information for both offline and online services.

XL. Intellectual Property Rights Director

1. The Intellectual Property Rights Office shall be headed by the Director.

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2. The Director shall monitor and advise on the application of intellectual property policy; and, advise and educate the campus community regarding relevant intellectual property and technology transfer issues, including developing and interpreting policy. (Refer to VPRED Organizational Structure)

XLI. Networking and International Linkages Director

- The Networking and International Linkages Office shall be headed by the Director.
- 2. The Director shall facilitate partnerships and collaborations with government agencies, educational institutions, private organizations. non-government organizations and other national and international sectors or organizations in accordance with the philosophy, vision, mission and goals of the University and national agenda.
- 3. The Director shall plan and monitor the implementation of various networking and linkages activities for the realization of the University's mandated functions.

XLII. Gender and Development (GAD)

- 1. The University shall have a GAD Focal Point System (GFPS) composed of the executive committee headed by the VPRED, Vice Presidents, Campus Administrators, Financial Management Officer. The technical working group headed by the University Focal Person and Campus Focal Persons and the secretariat comprise as members.
- 2. The GFPS shall perform the required tasks as stipulated in the Magna Carta of Women and in the Philippine Commission on Women(PCW) issuances, such that these tasks and functions shall form part of their regular key result areas and shall be given due consideration in the performance evaluation.
- The GFPS leads in the gender mainstreaming as strategy to promote women's human rights and eliminate gender discrimination in the policies, programs, processes, and procedures in the University.

Each of the above office heads and/or personnel has the necessary resources, procedures and methods needed for smooth functioning of these. Each office in the University is headed by a senior, skilled person who reports to the Vice Presidents or President of the University. The offices have separate work places and are equipped with the required manpower, material and other



resources for smooth functioning. The heads of these offices are responsible for conducting the activities of these in accordance with the quality policy and quality systems of the University and have their procedures separately laid out in their respective procedure manuals. They also aim at customer satisfaction and continuous improvement of their processes and procedures.

The operation and effective implementation of the Quality Management System is the responsibility of the Quality Assurance Director with the President's commitment for its development and continual improvement. Audits, customer feedbacks and the Quality Management System are reviewed to determine further opportunities for continual improvement. The processes needed for the Quality Management System referred to include processes for management activities, provision of resources, product realization and measurement.

The officers with the authority and responsibility in implementing the quality system are the important links in the chain of management. The QMS is managed by various authorities and governance sector which will integrate and implement quality policies in all chains to achieve quality objectives.

The Quality Assurance Director (QAD) shall carry out supervisory responsibilities, management liaison, and audit overseer to achieve quality objectives. He/she shall direct the Lead Auditor in audit planning, audit schedule, managing an audit program, drafting audit reports, drafting non-conformity reports, drafting audit working documents, documentation review, on-site audit, non-conformity follow-up actions, and leading a team of auditors. The Lead Auditor, together with the members of the Internal Quality Audit Team (IQAT) shall be responsible in the implementation of the internal quality audit program.

CORE PROCESSES







Republic of the Philippines JOSE RIZAL MEMORIAL STATE UNIVERSITY

The Premier University in Zamboanga del Norte Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines

Process No: CP-001 Date Reviewed: Date Effective:

February 19, 2018

February 20-22, 2018

February 23, 2018

Purpose/Reason:

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

Prepared by:

Date Filed:

EVAT. MORANTE Registrar III

Noted by:

AIDA O. LANIOSO, Ed. D. Vice President for Academic Affairs

Reviewed by:

RIZZA B. BAGALANON, Ed.D. **Quality Assurance Director**

Approved by:

EDGAR S. BALBUENA, Ed.D., FfUP, HRFI University President

UNIT: Registrar's Office and Academic Affairs

PROCESS TITLE: ADMISSION AND ENROLLMENT FOR FRESHMEN AND TRANSFER STUDENTS

1. PURPOSE:

This process describes the necessary basic steps in the admission and enrollment of freshmen and transfer student.

2. SCOPE:

This process is used to provide guidelines to incoming first year students and transferees.

3. REFERENCES:

- 3.1 Record of Grade of Students
- 3.2 Basic Requirements for Admission
- 3.3 Medical Examination Results.
- 3.4 Trial Forms
- 3.5 Class Schedule
- 3.6 Assessment Form
- 3.7 Identification Form
- 3.8 Identification Card
- 3.9 Student Handbook

4. RESPONSIBILITY MAP:

- 4.1 Responsible: Registrar
- 4.2 Accountable: Vice President for Academic Affairs and Campus Administrator
- 4.3 Consulted: Deans and Program Head
- 4.4 Informed: Students, Faculty and Staff

5. INSTRUCTION:

A. UNDERGRADUATE DEGREE

5.1 STUDENT - Fills out Guidance Form

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GUIDANCE OFFICE PERSONNEL 5.2

- Administer College Admission Test
- Issues Enrollment Flowchart C.
- STUDENT Submits admission requirements to the registrar

5.4 REGISTRAR

- Receives admission requirements
- Directs students to proceed to the College Clinic for Medical Examination before proceeding to the respective Department for the preferred degree or certificate to enroll.

COLLEGE CLINING PERSONNEL 5.5

- a. Provide Medical Examination Form to be filled-up by the students
- b. Conducts Medical Examination
- 5.6 STUDENT - Proceeds to the College preferred and submits copy of the admission requirements to the Program Chair/Dean

5.7 PROGRAM CHAIR/DEAN

- a. Receives copy of the admission requirements
- b. Interviews student for qualification based on minimum requirements set by the department (grade, medical examination result depending on the admitting Department)

STUDENT 5.8

- a. Fills-up the personal information in the Assessment Form
- b. Fills-up the Trial Form based on class schedules posted
- c. Presents completed Trial Form to the Program Head for verification

PROGRAM CHAIR 5.9

- a. Verifies Trial Form
- b. Assesses fees and charges
- c. Recommends the student to proceed to the Dean for approval

5.10 DEAN

- a. Approves enrollment to the College
- b. Advises the student to proceed to the Cashier for payment

5.11 CASHIER

- a. Collects and records payment of student in the ledger/bluebook
- b. Advises student to proceed to the EDP in-charge

5.12 EDP IN-CHARGE

- a. Enlists the class schedule of student based on the Trial Form
- b. Prints the Registration Form and requires the student to sign the pledge
- c. Assigns/Issues ID number to the new student stamps the Registration Form "Enrolled"
- d. Directs the student to proceed to the DSAS

Ref. ISO 9001:2015



5.13 DEAN, STUDENT AFFAIRS AND SERVICES

- a. Processes and issues ID Card of new student/transferee
- b. Issues Student Handbook
- c. Receives payment for insurance fee of the new student

B. GRADUATE STUDIES

1. GRADUATE SCHOOL COORDINATOR

- a. Receives the photocopy of the admission requirements
- b. Interviews new students/transferee for qualification based on minimum requirements set by the department (grades, medical examination result depending on the admitting Department
- c. Issues Trial Form and Assessment Form for student to fill-up
- d. Verifies Trial Form
- e. Assesses fees and charges of the new student/transferee
- f. Recommends new student/transferee to proceed to the Dean for approval of enrollment

2. DEAN

- a. Approves enrollment to the College
- b. Advises student to proceed to the Cashier for payment







Republic of the Philippines JOSE RIZAL MEMORIAL STATE UNIVERSITY

The Premier University in Zamboanga del Norte Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines

Process No: CP-002 Date Effective: Date Reviewed:

February 19, 2018 Purpose/Reason:

Date Filed:

February 20-22, 2018

February 23, 2018

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

Prepared by:

EVA T. MORANTE

Registrar III

Noted by:

AIDA OULANIOSO, Ed. D. Vice President for Academic Affairs

Reviewed by:

RIZZA B. BAGALANON, Ed.D. Quality Assurance Director

Approved by:

EDGAR S. BALBUENA, Ed.D., FfUP, HRFI University President

UNIT: Academic Affairs Unit and Registrar Office

PROCESS TITLE: ADMISSION AND ENROLLMENT FOR RESIDENT AND CONTINUING STUDENTS

1. PURPOSE:

This process describes the necessary basic steps in enrolling resident and continuing students in the university.

2. SCOPE:

This process is used to provide guidelines to resident and continuing students of the University on the process for enrollment.

3. REFERENCES:

- 3.1 Record of Grade of Students
- 3.2 Trial Form
- 3.3 Class Schedule
- 3.4 Assessment of Fees and Charges Form
- 3.5 Registration Form
- 3.6 Identification Card
- 3.7 Clearance Slip

4. RESPONSIBILITY MAP:

- 4.1 Responsible: Registrar
- 4.2 Accountable: Vice President for Academic Affairs and Campus Administrator
- 4.3 Consulted: Deans, Program Head and Students
- 4.4 Informed: Parents, Students, Faculty and Staff

5. INSTRUCTION:

A. UNDERGRADUATE DEGREE

5.1 GUIDANCE OFFICE PERSONNEL - Requires the students to update the profile



5.2 REGISTRAR

- Evaluates grades of student (Returnee and graduating student only).
- b. Advises student to proceed to the College Clinic for Medical Examination.

5.3 COLLEGE CLINIC

- a. Provides Medical Examination form to be filled-up by the student.
- Conducts Medical Examination to the student (Extent of the required examination varies depending on the requirement of the enrolling department i.e CME and CNAHS).

5.4 PROGRAM CHAIR

- Receives the photocopy of the evaluated grades from the Registrar for returnee and graduating student only.
- b. Evaluate the grades of non-graduating students
- c. Issues Trial Form and Assessment Form for student to fill-up

5.5 CONTINUING RESIDENT STUDENT

- a. Fills-up the Trial Form based on class schedules posted.
- b. Fills-up the personal information in the Assessment Form.
- c. Presents completed Trial Form to the Program Head for verification.

5.6 PROGRAM CHAIR

- a. Verifies Trial Form.
- b. Assesses fees and charges of the student.
- Recommends student to proceed to the Dean for approval of enrollment.

5.7 DEAN

- a. Approves enrolment to the College
- b. Advises student to proceed to the Cashier for payment

5.8 CASHIER

- a. Collects payment of students.
- b. Records payment of student in the ledger/bluebook.
- c. Advises student to proceed to the EDP In-charge.

5.9 EDP IN-CHARGE

- a. Receives and checks Clearance Slip, Trial Form and Official Receipt of student.
- b. Enlists the class schedule of student based on the Trial Form.
- c. Prints the Registration Form of the student.

5.10STUDENT

- Reviews the completeness of the printed Registration Form.
- b. Signs the Pledge in the Registration Form.

5.11EDP IN-CHARGE

- a. Stamps the Registration Form "enrolled".
- b. Issues the student copy of the Registration Form to the student.
- Advises student to proceed to the DSAS.

5.12DEAN OF THE STUDENT AFFAIRS

- Validates ID Card of Student.
- b. Receives payment for insurance of student



B. GRADUATE STUDIES

3. GRADUATE SCHOOL COORDINATOR

- g. Receives the photocopy of the evaluated grades from the Registrar for returnee and graduating student only
- h. Evaluates the grades of non-graduating students
- i. Issues Trial Form and Assessment Form for student to fill-up
- j. Verifies Trial Form
- k. Assesses fees and charges of the student
- I. Recommends student to proceed to the Den for approval of enrollment

4. DEAN

- c. Approves enrollment to the College
- d. Advises student to proceed to the Cashier for payment

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Republic of the Philippines JOSE RIZAL MEMORIAL STATE UNIVERSITY

The Premier University in Zamboanga del Norte Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines

CP-003 Process No:

Date Filed: Date Reviewed: **Date Effective:**

February 20-22, 2018 February 19, 2018

February 23, 2018

Purpose/Reason:

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

AIDA O. LANIOSO, Ed. D.

Vice President for Academic Affairs

Approved by:

Reviewed by:

RIZZA B. BAĞALANON, Ed.D. Quality Assurance Director

EDGAR S. BALBUENA, Ed.D., FfUP, HRFI University President

UNIT: Academic Affairs Unit

CURRICULUM DEVELOPMENT, ENHANCEMENT AND REVISION PROCESS TITLE: **PROCESSES**

1. PURPOSE:

This process describes the necessary steps in developing, enhancing and revising curriculum in conformity with standards of regulating body responsive to the demands of time.

2. SCOPE:

This process is used to guide the academic unit in developing, enhancing and revising curriculum to form and content prescribed by the regulating bodies.

3. REFERENCES:

- 3.1 CMOS. PSGs. IRR
- 3.2 Memorandum Order
- 3.3 Letter of Invitation
- 3.4 Enhanced/Revised Curriculum
- 3.5 Endorsement through Academic Council Resolution

4. RESPONSIBILITY MAP:

- 4.1 Responsible: Vice President for Academic Affairs
- 4.2 Accountable: University President
- 4.3 Consulted: Deans, Program Heads, Faculty, Students, Stakeholder and Campus Administrator
- 4.4 Informed: Students and Program Heads

5. INSTRUCTION:

5.1 PROGRAM CHAIR

- a. Identifies the need to enhance or revise the curriculum
- b. Discusses the importance of the changes within the department
- c. Recommends enhancement or revision to the Dear



5.2 DEAN

- a. Plans a Program of Activities for curriculum development/enhancement/revision to the **VPAA**
- Requests curriculum enhancement/revision to the VPAA

5.3 VICE PRESIDENT FOR ACADEMIC AFFAIRS

- Issues memorandum to convene the Curriculum Development Committee
- b. Invite stakeholders.
- **5.4 DEAN** Invites stakeholders, industry partners and other experts in the field.

5.5 CURRICULUM DEVELOPMENT COMMITTEE

- a. Enhances/Revises curriculum
- b. Submits enhanced/revised curriculum to the VPAA
- 5.6 VICE PRESIDENT FOR ACADEMIC AFFAIRS Forwards the enhanced/revised curriculum to the Management Committee for review

5.7 MANAGEMENT COMMITTEE

- a. Reviews the enhanced/revised curriculum
- b. Recommends the enhanced/revised curriculum to the Academic Council for endorsement to the Board of Regents through the concerned Dean.
- 5.8 ACADEMIC COUNCIL Endorses enhanced/revised curriculum to the Board of Regents for approval
- 5.9 BOARD OF REGENTS Approves / Disapproves the curriculum
- 5.10 BOARD OF REGENTS SECRETARY Disseminates the approved/disapproved curriculum

Approved by: University President

Ref. ISO 9001:2015







Republic of the Philippines

JOSE RIZAL MEMORIAL STATE UNIVERSITY

The Premier University in Zamboanga del Norte Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines Process No: CP-004

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February 23, 2018

Purpose/Reason:

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

Prepared by

AIDA O. LANIOSO, Ed. D. Vice President for Academic Affairs

Reviewed by:

RIZZA B. BAGALANON, Ed.D. Quality Assurance Director

Approved by:

EDGAR S. BALBUENA, Ed.D., FfUP, HRFI University President

Date Effective:

UNIT: Academic Affairs Unit

PROCESS TITLE: DELIVERY OF INSTRUCTION, PERFORMANCE MONITORING AND FACULTY DEVELOPMENT PROCESS

1. PURPOSE:

This process describes the process in the delivery of instruction, performance monitoring and faculty development to ensure the quality service provided to students.

2. SCOPE:

This application is used to provide with the method in delivering of quality instruction as well as monitoring.

3. REFERENCES:

- 3.1 Teacher's Program
- 3.2 Syllabus
- 3.3 Assessment Tools
- 3.4 Report's
- 3.5 Supervisory Form
- 3.6 Recommendation Letter
- 3.7 Endorsement Letter
- 3.8 Training Plan

4. RESPONSIBILITY MAP:

- 4.1 Responsible: Deans and Program Head
- 4.2 Accountable: Campus Administrator
- 4.3 Consulted: Vice President for Academic Affairs and Faculty

Ref. ISO 9001:2015

4.4 Informed: Faculty

Revision: 0

5. INSTRUCTION:

Issue Status: 1

5.1 REGISTRAR - Furnishes Dean with a copy of the program load

Approved by: University President Page 50 of 121



5.2 DEAN

- Distributes Teacher's Program to the instructor
- Orients instructor in the implementation and provides support and assistance in the acquisition of facilities and equipment needed by instructor

5.3 INSTRUCTOR

- Prepare syllabus based on Program Load
- Delivers the lesson based on the syllabus
- Conducts assessment and evaluate students' performance both in theory and practice
- Submits required reports to the Dean at the end of the semester or when needed

5.4 DEAN

- Monitors and evaluates instructor's performance in the class periodically
- Conducts post conference with instructors after the evaluation
- 5.5 CAMPUS ADMINISTRATOR Coordinates with HR for training
- **5.6 HRMO** Prepares training plan/faculty development plan
- 5.7 CAMPUS ADMINISTRATOR Endorses approval of the training plan to the VPAA
- 5.8 VPAA Recommends approval to the President
- 5.9 PRESIDENT Approves the training plan

Ref. ISO 9001:2015







Republic of the Philippines JOSE RIZAL MEMORIAL STATE UNIVERSITY

The Premier University in Zamboanga del Norte Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines

CP-005 Process No: Date Effective: Date Reviewed:

February 19, 2018 February 20-22, 2018 February 23, 2018

Purpose/Reason:

Date Filed:

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

Prepared by:

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Approved by:

Reviewed by:

robbarn RIZZA B. BAGALANON. Ed.D. Quality Assurance Director

EDGAR S. BALBUENA, Ed.D., FfUP, HRFI University President

UNIT: Academic Affairs Unit

PROCESS TITLE: EXAMINATION AND ASSESSMENT PROCESS

1. PURPOSE:

The following process describes the activities in conducting examination and assessment.

2. SCOPE:

The process is used to provide the steps in the conduct of written examination and other assessments.

3. REFERENCES:

- 3.1 Test Papers
- 3.2 Assessment Tools
- 3.3 Table of Specification (TOS)
- 3.4 School Calendar
- 3.5 Grade Sheets

4. RESPONSIBILITY MAP:

- 4.1 Responsible: Deans and Program Heads
- 4.2 Accountable: Campus Administrator
- 4.3 Consulted: Vice President for Academic Affairs, Deans, Heads of Offices and Faculty
- 4.4 Informed: Faculty

5. INSTRUCTION:

5.1 FACULTY

- a. Prepares TOS as basis for examination
- b. Prepares examination instruments based on the approved TOS
- c. Submits copy of the examination to the Committee on Examination and Assessment/Dean



5.2 COMMITTEE ON EXAMINATION AND ASSESSMENT/DEAN

- a. Reviews the examination instrument and assessment instrument.
- b. Returns the examination instrument to instructor concerned.

5.3 FACULTY

- a. Conducts examination as scheduled.
- b. Informs student on the result of the examination.
- c. Submits grade to the Dean.

5.4 DEAN

- a. Checks and reviews the Grade Sheets
- b. Signs the Grading Sheet. Submits grades to the Registrar.







Republic of the Philippines

JOSE RIZAL MEMORIAL STATE UNIVERSITY

The Premier University in Zamboanga del Norte Gov. Guading Adaza St., Sta. Cruz, Dapitan City, Philippines **Process No:CP-006**

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To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

Prepared by:

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Vice resident for Academic Affairs

Reviewed by:

RIZZA B. BAGALANON, Ed.D. Quality Assurance Director Approved by:

EDGAR S. BALBUENA, Ed.D., FfUP, HRFI University President

UNIT: Academic Affairs Unit

PROCESS TITLE: RETENTION AND PROMOTION PROCESS

1. PURPOSE:

The following process describes the steps for student's retention and promotion within the program.

2. SCOPE:

The process is used to provide the steps for student's retention and promotion within the program.

3. REFERENCES:

- 3.1 Test Papers
- 3.2 Assessment Tools
- 3.3 Table of Specification (TOS)
- 3.4 School Calendar
- 3.5 Grade Sheets

4. RESPONSIBILITY MAP:

- 4.1 Responsible: Faculty
- 4.2 Accountable: Deans of the Colleges and Faculty
- 4.3 Consulted: Faculty
- 4.4 Informed: Students

5. INSTRUCTION:

5.1 PROGRAM CHAIR

- a. Evaluates academic performance of students
- b. Calls attention of concerned students with deficiencies
- Sends request to the Dean for deliberation

Approved by University President

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5.2 DEAN

- a. Calls for deliberation among the instructors and Program Chair
- b. Informs concerned student/s as per result of the deliberation to shift to other program or not

5.3 STUDENT

a. Takes appropriate action with guidance of the Dean







Republic of the Philippines JOSE RIZAL MEMORIAL STATE UNIVERSITY The Premier University in Zamboanga del Norte

Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines

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To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

Prepared by:

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Vice President for Academic Affairs

Approved by:

Reviewed by:

RIZZA B. BAGALANON, Ed.D. Quality Assurance Director

EDGAR S. BALBUENA, Ed.D., FfUP, HRFI

University President

UNIT: Academic Affairs Unit

PROCESS IN DETERMINING AND RECOMMENDING CANDIDATES FOR PROCESS TITLE : **GRADUATION**

1. PURPOSE:

The following process describes the steps in determining and recommending candidates for graduation.

2. SCOPE:

The process is used to provide guideline for determining and recommending candidates for graduation.

3. REFERENCES:

- 3.1 List of Candidates for Graduation
- 3.2 Minutes Management Committee
- 3.3 Final List of Candidates for Graduation
- 3.4 Grade Sheets
- 3.5 Evaluation Sheets

4. RESPONSIBILITY MAP:

- 4.1 Responsible: College Deans
- 4.2 Accountable: Vice President for Academic Affairs and Campus Administrator
- 4.3 Consulted: Program Head and Faculty
- 4.4 Informed: Faculty

5. INSTRUCTION:

C. UNDERGRADUATE DEGREE

5.1 REGISTRAR

- a. Evaluates students' grade and other requirement for graduation
- b. Forwards list of candidates for graduation including those with deficiencies to the Program Chair concerned.



- 5.2 PROGRAM CHAIR Calls student/s with deficiencies and gives time/period to comply
- 5.3 STUDENT/S Complies with the needed requirements and submits them to the registrar

5.4 REGISTRAR

- a. Finalizes the list of candidates for graduation
- b. Submits the list to the college Dean to be presented to the Campus Administrator for presentation in the Management Committee
- **5.5 CAMPUS ADMINISTRATOR** Presents candidates for graduation to the Management Committee for endorsement to the Academic Council
- 5.6 MANAGEMENT COMMITTEE Endorses the Candidates for Graduation through the concerned Deans during the Academic Council
- 5.7 DEAN Certifies and presents the list of graduating students to the Academic Council through the Campus Administrator
- **5.8 CAMPUS ADMINISTRATOR** Presents the list to the Academic Council for endorsement to the Board of Regents
- 5.9 ACADEMIC COUNCIL Endorses the list of graduating students to the Board of Regents for approval
- 5.10 BOARD OF REGENTS Approves the List of Candidates for Graduation

D. GRADUATE STUDIES

1. DEAN/ GRADUATE SCHOOL COORDINATOR

- a. Receives the photocopy of the admission requirements.
- b. Interviews new student/transferee for qualification based on minimum requirements set by the department (grades, medical examination result depending on the admitting Department).
- c. Issues Trial Form and assessment form for student to fill-up.

2. GRADUATE SCHOOL COORDINATOR

- a. Verifies Trial Form.
- b. Assesses fees and charges of the new student/transferee.
- c. Recommends new student/transferee to proceed to the Dean for approval of enrollment.

3. DEAN

- a. Approves enrollment to the Graduate School.
- b. Advises new student/transferee to proceed to the Cashier for payment.

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Republic of the Philippines JOSE RIZAL MEMORIAL STATE UNIVERSITY

The Premier University in Zamboanga del Norte Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines

Process No:

CP-008

Date Filed:

Date Reviewed:

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February 23, 2018

Purpose/Reason:

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

Prepared by:

Reviewed by:

MA. RIO A. NAGUIT, PhD Research Director

Noted by:

EVELYN R. JAMPISENO, FIUP, Ed. D. VP for Research, Extension and Development

RIZZA B. BAGALANON, Ed.D. Quality Assurance Director

Approved by:

EDGAR S. BALBUENA, Ed.D., FfUP, HRFI University President

UNIT: Research Office

PROCESS TITLE: FORMULATION OF RESEARCH AGENDA PROCESS

1. PURPOSE:

The following process describes the steps involved in the formulation of the Research Agenda.

2. SCOPE:

The process is used to serve as basis for monitoring and future revision of the Research Agenda.

3. REFERENCES:

- 3.1 Memorandum Order
- 3.2 Minutes of the Meeting and Attendance Sheets
- 3.3 Research Agenda
- 3.4 Draft Research

4. RESPONSIBILITY MAP:

- 4.1 Responsible: Director for Research
- 4.2 Accountable: Vice President for Research, Extension and Development
- 4.3 Consulted: Top Management, VPRED and Research Consultant
- 4.4 Informed: SUCRED, Research Coordinators and Researchers

5. INSTRUCTION:

- 5.1 SUCRED CHAIRPERSON Calls for a meeting to formulate the research agenda
- 5.2 SUCRED Formulates the research agenda
- 5.3 UNIVERSITY RESEARCH CONSULTANT Critiques the formulated research agenda



- 5.4 VICE PRESIDENT FOR RESEARCH, EXTENSION AND DEVELOPMENT Submits the research agenda to the University President for endorsement to the Academic Council and **Board of Regents**
- **5.5 UNIVERSITY PRESIDENT –** Endorses to the Board of Regents for Approval
- 5.6 BOARD OF REGENTS Approves the research agenda

Approved by: University President

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Republic of the Philippines JOSE RIZAL MEMORIAL STATE UNIVERSITY

The Premier University in Zamboanga del Norte Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines

CP-009 Process No: Date Reviewed: Date Effective:

Purpose/Reason:

Date Filed:

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

February 20-22, 2018

February 19, 2018

mm Alderna MA. RIO A. NAGUIT, PhD Research Director

Noted by:

EVELYN R. AMPISENO, FFUP, Ed. D. VP for Research, Extension and Development

February 23, 2018

Reviewed by:

RIZZA B. BAGALANON, Ed.D. Quality Assurance Director

Approved by:

EDGAR S. BALBUENA, Ed.D., FfUP, HRFI University President

UNIT: Research Office

PROCESS TITLE: RESEARCH PROPOSAL AND APPROVAL PROCESS

1. PURPOSE:

The process describes the steps involved in the approval of the research proposal and approval.

2. SCOPE:

The process is used to show the steps in the approval of a research proposal as basis for budgetary allocation.

3. REFERENCES:

- 3.1 5 Year Development Plan
- 3.2 Research Proposal
- 3.3 Evaluation Results of the Research Proposal
- 3.4 Recommendations for revision of the Research Proposal

4. RESPONSIBILITY MAP:

- 4.1 Responsible: Director for Research
- 4.2 Accountable: Vice President for Research, Extension and Development
- 4.3 Consulted: Top Management, VPRED and Research Consultant
- 4.4 Informed: SUCRED. Research Coordinators and Researchers

5. INSTRUCTION:

5.1 VPRED OFFICE - Calls for research proposal every 1st month of the semester and summer to comply with the requirements of one (1) research per college per semester; and faculty with ranks of Associate Professors and Professors.

5.2 RESEARCHER

a. Prepares a research proposal

Approved by: University President

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- b. Presents the proposal to the Local SUCRED
- c. Integrates comments and suggestions and re-submit the proposal to the Local SUCRED

5.3 LOCAL SUCRED

- a. Reviews the research proposal
- b. Returns to the researcher for revision
- c. Forwards the revised proposal to the research center

5.4 RESEARCH CENTER BY DISCIPLINE

- a. Evaluates the research proposal according to specialization
- b. Indorses to the SUCRED if found in order/or return to the researcher for revision

5.5 SUCRED

- a. Reviews the research proposals according to the suggestions of the internal experts in the research center
- b. Makes a recommendation to the University President for approval
- 5.6 UNIVERSITY PRESIDENT Reviews the proposal and make the final decision for research grant/funding

5.7 RESEARCHER

- a. If action is favorable, immediately proceeds to the implementation of the research based in the terms and conditions stipulated in the proposal.
- b. Upon termination, submits the final paper to the research center for peer refereeing.
- 5.8 VPRED OFFICE Submits to the Registrar the names of faculty who engage in research and makes it part of their regular load







Republic of the Philippines
JOSE RIZAL MEMORIAL STATE UNIVERSITY

The Premier University in Zamboanga del Norte Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines Process No: CP-010

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Purpose/Reason:

Date Filed:

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

Prepared by:

Reviewed by:

MA. RIO A. NAGUIT, PhD
Research Director

Noted by:

EVELYN R. CAMPISEÑO, FfUP, Ed. D. VP for Research, Extension and Development

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RIZZA B. BAGALANON, Ed.D.

Quality Assurance Director

Approved by:

EDGAR S. BALBUENA, Ed.D., FfUP, HRFI University President

UNIT: Research Office

PROCESS TITLE: POST DELIVERY OF RESEARCH OUTPUTS FOR ORAL PRESENTATION AND PUBLICATION PROCESS

1. PURPOSE:

The process describes the steps for the post delivery of the research undertaking of the University.

2. SCOPE:

The process is used to provide method for the post deliver of the research undertaking of the university.

3. REFERENCES:

- 3.1 Communication File
- 3.2 Matrix of Papers for Presentation
- 3.3 Schedule for Oral Presentation
- 3.4 Corrective Measures
- 3.5 Approved papers for Presentation

4. RESPONSIBILITY MAP:

- 4.1 Responsible: Director for Research
- 4.2 Accountable: Vice President for Research, Extension and Development
- 4.3 Consulted: Top Management, VPRED and Research Consultant
- 4.4 Informed: SUCRED, Research Coordinators and Researchers

5. INSTRUCTION:

- 5.1 SUCRED/ VPREDOFFICE/ UNIVERSITY RESEARCH OFFICE Announces the SUCRED in-house review and call for papers for presentation
- 5.2 UNIVERSITY RESEARCH OFFICE Receives papers and forwards to experts for review

Approved by: University President

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5.3 REVIEWER – Reviews manuscript and return to the University Research Office

5.4 UNIVERSITY RESEARCH OFFICE

- d. Lists accepted papers on a matrix for presentation
- e. Returns rejected papers to the authors

5.5 RESEARCHER

- a. Presents paper orally before panel of experts
- b. Applies corrective action, revises manuscript
- c. Submit revised paper and packages into terminal report for approval
- d. Applies for release of project team honoraria
- e. Applies for abstract submission to national and local for a through the University Research Office

5.6 UNIVERSITY RESEARCH OFFICE

- a. Evaluates manuscript and return to researcher for corrective measures
- b. Forwards revised manuscript to VPRED Office

5.7 VPRED OFFICE

- a. Evaluates the Accomplishment Report or Manuscript
- b. Recommends terminal report for acceptance and approval to the University President

5.8 UNIVERSITY PRESIDENT

- a. Approves or Disapproves the release of honoria
- b. Approves or Disapproves paper for presentation
- 5.9 FACULTY Request for abstract submission for oral presentation to National and International for a from University Research Director
- 5.10 UNIVERSITY RESEARCH DIRECTOR Reviews manuscript s and forward to the VPRED
- 5.11 VPRED approves the manuscript, abstract for submission

5.12 FACULTY

- a. submits abstract to the conference organizer
- b. Review acceptance and request for travel grant through the Office of Research Director
- 5.13 UNIVERSITY RESEARCH DIRECTOR forward request to the VPRED
- 5.14 VPRED Recommends manuscript for poster / oral presentation and publication to the **University President**

5.15 FACULTY

- a. Presents Poster/Paper
- b. Submit manuscript for publication to national and international pre-reviewed journal
- 5.16 UNIVERSITY PRESIDENT Approves / Disapproves manuscript for national and international fora







Republic of the Philippines

JOSE RIZAL MEMORIAL STATE UNIVERSITY

The Premier University in Zamboanga del Norte

Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines

Process No: CP-011

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Purpose/Reason:

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

Prepared by:

Date Filed:

MA. RIO A. NAGUIT, PhD Research Director Noted by:

EVELYN R JAMPISEÑO, FfUP, Ed. D. VP for Research, Extension and Development

Reviewed by:

RIZZA B. BAGALANON, Ed.D. Quality Assurance Director

Approved by:

EDGAR S. PALBUENA, Ed.D., FfUP, HRFI University President

UNIT: Research Office

PROCESS TITLE: PROCESS IN WRITING RESEARCH OUTPUT FOR THRESHOLD PUBLICATION

1. PURPOSE:

The following process describes the writing of a journal type article for publication.

2. SCOPE:

The process is used to provide format of writing of research outputs into publishable one.

3. REFERENCES:

- 3.1 Research and Extension Manual
- 3.2 Research Manuscript
- 3.3 Polished Research Paper
- 3.4 Authors Guide of the THRESHOLD different scientific Journals
- 3.5 THRESHOLD

4. RESPONSIBILITY MAP:

- 4.1 Responsible: Director for Research
- 4.2 Accountable: Vice President for Research, Extension and Development
- 4.3 Consulted: Top Management, VPRED and Research Consultant
- 4.4 Informed: SUCRED. Research Coordinators and Researchers

5. INSTRUCTION

5.1 SUCRED, VPRED OFFICE, OFFICE OF THE UNIVERSITY RESEARCH DIRECTOR - Provide format of scientific journal type article.

5.2 RESEARCHER

a. Writes research output into journal type article following the format required by the Journal where the paper will be submitted

Approved by: University President

Rage 64 of 12



- b. Submits manuscript to the THRESHOLD and other journals.
- 5.3 THRESHOLD MANAGING EDITOR Receives manuscript and send for double-blind peer reviewers

5.4 REVIEWER

- a. Evaluates and review the manuscript
- b. Send back manuscript to Managing Editor with recommendation as rejected or accepted
- 5.5 EDITOR-IN-CHIEF, ASSOCIATE EDITORS, EDITORIAL BOARD Summarizes the reviews of each paper and determines whether it is accepted or rejected.
- 5.6 PLAGIARISM CHAIRMAN Runs each manuscript to plagiarism test
- 5.7 ENGLISH EDITOR Checks the grammar and overall English construction of the manuscript

5.8 LAY-OUT ARTIST

- a. Lays out the first draft of the THRESHOLD Journal
- b. Prints a galley proof for final editing
- Sends manuscript to printing press







Republic of the Philippines
JOSE RIZAL MEMORIAL STATE UNIVERSITY

The Premier University in Zamboanga del Norte
Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines

Process No: CP-012

Date Filed: Date Reviewed: Date Effective:

February 19, 2018 February 20-22, 2018

February 23, 2018

Purpose/Reason:

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

Prepared by:

MA. RIO A. NAGUIT, PhD
Research Director

Noted by:

EVELYN R. CAMPISEÑO, FFUP, Ed. D.

VP for Research, Extension and Development

Reviewed by:

RIZZA B. BASALANON, Ed.D. Quality Assurance Director Approved by:

EDGAR S. BALBUENA, Ed.D., FfUP, HRFI University President

UNIT: Research Office

PROCESS TITLE: MONITORING AND EVALUATION PROCESS

1. PURPOSE:

The process describes the necessary steps and actions on the evaluation of research programs and projects.

2. SCOPE:

The process is used to provide:

- a. Requirements of research programs and projects monitoring evaluation
- Method of evaluating research programs and projects
- c. Method of measuring results versus requirements

3. REFERENCES:

- 3.1 Research Evaluation Guidelines
- 3.2 Compilation of progress and terminal reports
- 3.3 Endorsement of the VPRED
- 3.4 Approval of the University President

4. RESPONSIBILITY MAP:

- 4.1 Responsible: Director for Research
- 4.2 Accountable: Vice President for Research, Extension and Development
- 4.3 Consulted: Top Management, VPRED and Research Consultant
- 4.4 Informed: SUCRED, Research Coordinators and Researchers

5. INSTRUCTION:

5.1 SUCRED/VPRED OFFICE/UNIVERSITY RESEARCH DIRECTOR

- a. Establish evaluation standards, guidelines and criteria
- b. Require project leader to submit quarterly progress reports and terminal reports for

Approved by: University President Rage 66 of

Issue Status: 1

Revision: 0

Ref. ISO 9001:2015



completed research projects.

c. Schedule in-house reviews to orally present completed research

5.2 OFFICE OF THE UNIVERSITY/RESEARCH DIRECTOR

- a. Receives and evaluates accomplishments based on progress reports.
- b. Gives comments and recommendations to researcher
- c. Submit report to VPRED
- d. Compiles progress and terminal reports for record purposes

5.3 RESEARCHER – Critiques the formulated research agenda

- a. Applies corrective action
- b. Complies the requirements asked
- c. Submit terminal report to the office of the university research director
- d. Presents results during in-house reviews.
- **5.4 VICE PRESIDENT FOR RESEARCH, EXTENSION AND DEVELOPMENT –** Recommends project outputs and evaluation result to the University President for acceptance.
- 5.5 UNIVERSITY PRESIDENT Approves/disapproves project output and evaluation results

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Republic of the Philippines JOSE RIZAL MEMORIAL STATE UNIVERSITY

The Premier University in Zamboanga del Norte

Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines

Process No: CP-013

Date Filed: Date Reviewed:

Date Effective:

February 19, 2018 February 20-22, 2018 February 23, 2018

Purpose/Reason:

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

Prepared by:

BOBMILIC. FLORES Extension Director

Noted by:

EVELYN R. CAMPISEÑO, FFUP, Ed. D. VP for Research, Extension and Development

Reviewed by:

RIZZA B. BAGALANON, Ed.D. Quality Assurance Director

Approved by:

EDGAR S. BALBUENA, Ed.D., FfUP, HRFI University President

UNIT: Extension Office

PROCESS TITLE: NEEDS ASSESSMENT PROCESS

1. PURPOSE:

The following process is used to assess the needs of the community to be served.

2. SCOPE:

The process is used to provide method of assessing the needs of the community as basis for the extension programs and services.

3. REFERENCES:

- 3.1 Communication for the presentation in SUCRED
- 3.2 Needs Assessment
- 3.3 Request letter from the barangay
- 3.4 Approved Extension Proposal

4. RESPONSIBILITY MAP:

- 4.1 Responsible: Director for Extension
- 4.2 Accountable: Vice President for Research, Extension and Development
- 4.3 Consulted: Top Management and VPRED
- 4.4 Informed: Extension Coordinators and Extensionist

5. INSTRUCTION

5.1 VPRED/EXTENSION DIRECTOR - Calls for extension proposal every 1st month of the semester and summer

5.2 EXTENSION DIRECTOR/COORDINATOR/CHAIRPERSON STUDENTS -

Conduct needs assessment survey in the target barangay



- b. Coordination with the official of the target barangay
- c. Receives request letter from the barangay

5.3 EXTENSION COORDINATOR/CHAIRPERSON

- a. Consolidate the results from the filled up needs assessment form
- b. Letter approving/rejecting the request from the barangay
- c. Prepares and extension proposal

Approved by: University President

Issue Status: 1 Revision: 0 Ref. ISO 9001:2015 Approved by University President Page 69 of 12







Republic of the Philippines
JOSE RIZAL MEMORIAL STATE UNIVERSITY

The Premier University in Zamboanga del Norte Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines Process No: CP-014

Date Reviewed: Date Effective:

Purpose/Reason:

February 19, 2018

Date Filed:

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

February 20-22, 2018

Prepared by:

BOBMIL C. FLORES
Extension Director

Noted by:

EVELYN R. OAMPISERO, FfUP, Ed. D.
VP for Research, Extension and Development

February 23, 2018

Reviewed by:

RIZZA B. BAGALANON, Ed.D. Quality Assurance Director Approved by:

EDGAR S. BALBUENA, Ed.D., FfUP, HRFI University President

UNIT: Extension Office

PROCESS TITLE: PROCESS IN DEVELOPMENT OF COMMUNITY EXTENSION PROGRAM

1. PURPOSE:

The following process is used in allocating budget.

2. SCOPE:

The process is used to provide method of preparing and extension proposal.

3. REFERENCES:

- 3.1 Extension Proposal
- 3.2 Minutes of the Presentation
- 3.3 Request Letter from the Barangay
- 3.4 Approved Extension Proposal

4. RESPONSIBILITY MAP:

- 4.1 Responsible: Director for Extension
- 4.2 Accountable: Vice President for Research, Extension and Development
- 4.3 Consulted: Top Management and VPRED
- 4.4 Informed: Extension Coordinators and Extensionist

5. INSTRUCTION

Issue Status: 1

5.1 PROGRAM HEAD/COLLEGE EXTENSION COORDINATOR/CHAIRPERSON

- a. Prepares an extension proposal
- b. Submits an extension proposal to the extension office following the extension proposal format

5.2 VPRED/EXTENSION DIRECTOR

- a. Reviews the extension proposal
- b. Returns the extension proposal to the extension coordinators for revision

Revision: D Ref. ISO 9001:2015 Approved by: University President. Rage 70 of 121



5.3 PROGRAM HEAD/COLLEGE EXTENSION COORDINATORS

- a. Integrates comments and suggestions
- b. Re-submits the proposal to the extension office
- 5.4 EXTENSION DIRECTOR Forwards the revised extension proposal to the SUCRED for presentation

5.5 SUCRED

- a. Reviews the extension proposal
- b. Makes a recommendation to the University President for Approval
- 5.6 UNIVERSITY PRESIDENT Reviews the extension proposal and makes the final decision for extension grant/funding

Approved by: University President

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Republic of the Philippines
JOSE RIZAL MEMORIAL STATE UNIVERSITY

The Premier University in Zamboanga del Norte Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines Process No: CP-015

Date Filed: Date Reviewed: Date Effective:

February 19, 2018 February 20-22, 2018

February 23, 2018

Purpose/Reason:

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

Prepared by

BOBMIL C. FLORES

Extension Director

Noted by:

EVELYN R. CAMPISEÑO, FfUP, Ed. D.

VP for Research Extension and Development

Reviewed by:

RIZZA B. BAGALANON, Ed.D.

Quality Assurance Director

Approved by:

EDGAR S. BÁLBUENA, Ed.D., FfUP, HRFI University President

UNIT: Extension Office

PROCESS TITLE: PROCESS IN EVALUATION OF EXTENSION PROGRAM

1. PURPOSE:

The following process of evaluation is conducted during and after the implementation of the extension program to gather information of projects inputs and impacts complimentary to the activities necessary to the achievement of the objective of the project.

2. SCOPE:

The process is used to provide:

- a. It will improve extension performance and increase efficiency
- b. Design and implement programs/projects that will bring significant change to the marginalized community

3. REFERENCE:

3.1 Tabulated/Consolidated Monitoring Results

4. RESPONSIBILITY MAP:

- 4.1 Responsible: Director for Extension
- 4.2 Accountable: Vice President for Research, Extension and Development
- 4.3 Consulted: Top Management and VPRED
- 4.4 Informed: Extension Coordinators and Extensionist

5. INSTRUCTION

Issue Status: 1

5.1 VPRED/COLLEGE EXTENSION COORDINATORS/CHAIRPERSON/FACULTY EXTENSIONIST

- a. Calls for a meeting; all extension coordinator and chairperson bringing with them the tabulated/Consolidated monitoring results
- b. Evaluates the tabulated/consolidated monitoring results from the evaluation form
- c. Prepares plan based on the tabulated results
- d. Design Activities and implement programs suited to the tabulated results

Revision: 0 Ref. ISO 9001:2015 Approved by: University President Rage 72 of 121







Republic of the Philippines JOSE RIZAL MEMORIAL STATE UNIVERSITY

The Premier University in Zamboanga del Norte Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines

CP-016 Process No:

Date Reviewed: **Date Effective:**

February 20-22, 2018

February 23, 2018

Purpose/Reason:

February 19, 2018

Date Filed:

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

Prepared by:

BOBMIL T. FLORES Extension Director

Noted by:

EVELYN R. CAMPISEÑO, FfUP, Ed. D. VP for Research, Extension and Development

Reviewed by:

RIZZA B. BAGALANON, Ed.D. Quality Assurance Director

Approved by:

EDGAR S. BALBUENA, Ed.D., FfUP, HRFI University President

UNIT: Extension Office

PROCESS TITLE: PROCESS IN IMPLEMENTATION AND MONITORING

1. PURPOSE:

The following process describes the training process for the Extension Unit.

2. SCOPE:

The process is used to provide method of training process for the Extension Unit.

3. REFERENCES:

- 3.1 Memorandum of Agreement
- 3.2 Travel Order
- 3.3 Certificate of Appearance
- 3.4 Attendance Sheet with caption and pictures

4. RESPONSIBILITY MAP:

- 4.1 Responsible: Director for Extension
- 4.2 Accountable: Vice President for Research, Extension and Development
- 4.3 Consulted: Top Management and VPRED
- Informed: Extension Coordinators and Extensionist

5. INSTRUCTION

5.1 VPRED/EXTENSION DIRECTOR/COORDINATOR FACULTY/EXTENSIONIST

- a. Launches the program
- b. Signs the Memorandum of Agreement
- Implements the program following the matrix of activities

Approved by: University President

Issue Status: 1 Revision: 0

Ref. ISO 9001:2015



5.2 BENEFICIARIES

- a. Attends every session
- b. Participate in extension activities
- c. Acquires additional skills and knowledge
- d. Fills out the evaluation form to rate the given program
- **5.3 VPRED/EXTENSION** DIRECTOR/COORDINATOR **FACULTY/EXTENSIONIST** Culminates the extension program/project

5.4 COLLEGE EXTENSION COORDINATORS/CHAIRPERSON/FACULTY EXTENSIONIST

- a. Conducts Monitoring ager the conduct of each extension program
- b. Consolidates/Tabulates the results from the Monitoring form as basis for evaluation
- c. Submits consolidated results to the extension coordinator for program evaluation









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The Premier University in Zamboanga del Norte Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines

Process No: CP-017 Date Reviewed: Date Effective: February 19, 2018

Purpose/Reason:

Date Filed:

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

February 20-22, 2018

Prepared by:

ENGR. SUZETTE M. HOYOHOY HRMO III

Noted by:

AIDAIO. LANIOSO, Ed.D. Vice President for Academic Affairs

February 23, 2018

Reviewed by:

RIZZA B. BAGALANON, Ed.D. Quality Assurance Director

Approved by:

EDGAR S. BALBUENA, Ed.D., FfUP, HRFI University President

UNIT: Human Resource Management Office

PROCESS TITLE: RECRUITMENT OF FACULTY

1. PURPOSE:

This process describes the necessary steps and actions in personnel recruitment, of JRMSU teaching personnel.

2. SCOPE:

This process is used to provide:

a. Identification of basic requirements/qualifications in the recruitment of instructors.

3. REFERENCES:

- 3.1 Recruitment, Selection and Placement Form
- 3.2 Employment Requirements Based on Checklist

4. RESPONSIBILITY MAP:

- 4.1 Responsible: HRMO
- **4.2** Accountable: Campus Administrator
- 4.3 Consulted: Top Management, VP for Academic Affairs and Campus Administrator
- 4.4 Informed: All Faculty and College Deans

5. INSTRUCTION:

- **5.1 APPLICANT** Submits application letter to the Campus Administrator.
- **5.2 CAMPUS ADMINISTRATOR** Forwards application letter to the HRMO for filing reference.
- **5.3 HRMO** Files the application letter for reference.







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Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines

Process No: CP-018

Date Reviewed:

Date Effective:

February 19, 2018

February 20-22, 2018

February 23, 2018

Purpose/Reason:

Date Filed:

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

Prepared by:

Reviewed by:

ENGR. SUZETTE M. HOYOHOY HRMO III

Noted by:

AIDA O. LANIOSO, Ed.D. Vice President for Academic Affairs

RIZZA'B. BAGALANON, Ed.D. Quality Assurance Director

Approved by:

EDGAR S. BALBUENA, Ed.D., FfUP, HRFI

University President

UNIT: Human Resource Management Office

PROCESS TITLE: SELECTION AND PLACEMENT OF FACULTY

1. PURPOSE:

This process describes the necessary steps and selection and hiring of JRMSU teaching personnel.

2. SCOPE:

This process is used to provide:

a. Identification of basic requirements/qualifications in the selection and placement of faculty

3. REFERENCES:

- 3.1 University Administrative Manual Chapter 3
- 3.2 JRMSU Code Title 3 Chapter 1
- 3.3 JRMSU-VPAA 005
- 3.4 JRMSU-OUP-001
- 3.5 ISO-JRMSU-HRMO-029; ISO-JRMSU-HRMO-001; ISO-JRMSU-HRMO-030
- 3.6 HRMO-015A; HRMO-022; HRMO-023

4. RESPONSIBILITY MAP:

4.1 Responsible: HRMO

4.2 Accountable: Campus Administrator

4.3 Consulted: Top Management, VP for Academic Affairs and Campus Administrator

4.4 Informed: All Faculty and College Deans

5. INSTRUCTION:

5.1 PROGRAM CHAIRPERSON /DEAN - Submits request for qualified Faculty to the College

Issue Status: 1 Revision: 0

Ref. ISO 9001:2015

Dean or Campus Administrator in coordination with the Registrar.

- 5.2 COLLEGE DEAN Validates the request and endorses request to the Campus Administrator
- 5.3 CAMPUS ADMINISTRATOR Validates the request and endorses request to the Vice President for Academic Affairs
- 5.4 VPAA Validates the request of the Campus Administrator and endorses request to the Campus Administrator to the President.

5.5 OFFICE OF THE PRESIDENT

- a. Orders Campus Administrator to furnish information from HR as to availability of applicants and corresponding item to be filled for the position.
- b. Orders Campus Administrator to schedule for demo and interview (Per Campus).
- c. Orders VPAA to schedule for final demo and interview (Main Campus)

5.6 CAMPUS ADMINISTRATOR

- a. Orders HR to provide documents for demo and interview. (Per Campus) and for Final Demo and Interview at the Main Campus.
- b. Conducts local demo and interview.

5.7 VPAA

- a. Schedules final demo and interview
- b. Convenes the Selection Board for the screening of applicants

5.8 FACULTY SELECTION BOARD

- a. Rates the demonstration teaching of the applicant
- b. Interviews applicants
- c. Submits summary of results to the Office of the President

5.9 PRESIDENT

- a. Conducts final interview and selects the most qualified applicants
- b. Issues office order to the selected applicants.
- 5.10 HRMO Informs the selected applicants to submit necessary documents.
- 5.11 APPLICANT submits requirements to HR

5.12 HRMO

- a. Review submitted documents
- b. Prepares documents for appointment
- c. Forwards the set of documents to the Office of the Presidents

5.13 PRESIDENT - signs appointment

5.14 HRMO

- a. Submits the appointments and other pertinent documents to the Civil Service Commission not later than 30 days
- b. Schedule orientation of the newly hired faculty.

Issue Status: 1 Revision: 0 Ref. ISO 9001:2015









Republic of the Philippines
JOSE RIZAL MEMORIAL STATE UNIVERSITY

The Premier University in Zamboanga del Norte Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines Process No: CP-019

Date Filed: Date Reviewed: Date Effective:
February 19, 2018 February 20-22, 2018 February 23, 2018

Purpose/Reason:

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

Noted by:

Prepared by:

ENGR. SUZETTE M. HOYOHOY

HRMO III

REYNALDO M. VENEZUELA, DPA
Vice President for Administration

Reviewed by:

RIZZA B. BAGALANON, Ed.D.

Quality Assurance Director

Approved by:

EDGAR S. BALBUENA, Ed.D., FfUP, HRFI University President

UNIT: Human Resource Management Office

PROCESS TITLE: SELECTION AND HIRING OF JOB-ORDER, CASUAL AND CONTRACTUAL EMPLOYEES

1. PURPOSE:

This process describes the necessary steps and actions in selection and hiring of Job Order, Casual and Contractual Employees.

2. SCOPE:

This process is used to provide:

- a. Identification of basic requirements/qualifications in the selection and promotion of Administrative and Support Staff
- b. Proper evaluation of the newly-hired Administrative and Support Staff

3. REFERENCES:

- 3.1 Recruitment, Selection and Placement Form
- 3.2 Employment Requirements Based on Checklist
- 3.3 Job Order, Plantilla of Casual Appointment

4. RESPONSIBILITY MAP:

- 4.1 Responsible: HRMO
- 4.2 Accountable: Campus Administrator
- 4.3 Consulted: Top Management, VP for Administration and Campus Administration
- 4.4 Informed: All Office Personnel and Heads of Administrative Offices

5. INSTRUCTION:

- 5.1 OFFICE HEAD/ CAMPUS ADMINISTRATOR Submits request for additional staff to the University President
- 5.2 OFFICE OF THE PRESIDENT If the request is to hire professional services, endorses



request to the Board of Regents for approval.

- BOR Approve/Disapproves request to hire professional services
- **5.4 APPLICANT** Submits application letter to the University President/Campus Administrator
- 5.5 PRESIDENT Approves the request for hiring of the additional staff
- 5.6 HRMO Provides the newly-hired employees the requirements for Job Order/Casual Appointment/Contracts
- 5.7 **NEWLY-HIRED EMPLOYEE** Submits requirements
- HRMO Prepares Job Order/Plantilla of Casual Appointment/Contract
- 5.9 PRESIDENT/CAMPUS ADMINISTRATOR - Signs Job Order/Plantilla of Casual Appointment/Contract
- **5.10 HRMO** Orients newly hired employee/s.

Issue Status: 1 Revision: 0 Ref. ISO 9001:2015









Republic of the Philippines JOSE RIZAL MEMORIAL STATE UNIVERSITY

The Premier University in Zamboanga del Norte Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines

Process No: **CP-020** Date Filed: Date Reviewed: **Date Effective:** February 19, 2018 February 20-22, 2018 February 23, 2018

Purpose/Reason:

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

Approved by:

Prepaged by: Anh ENGR. SUZETTE M. HOYOHOY

REYNALDO M. VENEZUELA, DPA Vice President for Administration

RIZZA B. BAĞALANON, Ed.D. Quality Assurance Director

HRMO III

EDGAR S. BALBUENA, Ed.D., FfUP, HRFI University President

UNIT: Human Resource Management Office

PROCESS TITLE: TRAINING AND DEVELOPMENT

1. PURPOSE:

The following process describes the steps in attending trainings/seminars.

Reviewed by;

2. SCOPE:

This process is used to provide guidelines in attending trainings/seminars for faculty and staff.

3. REFERENCES:

- 3.1 Memorandum Order
- 3.2 Letter Request
- 3.3 Invitation
- 3.4 Memo/Endorsement from concern authority
- 3.5 Itinerary of Travel
- 3.6 Travel Order

4. RESPONSIBILITY MAP:

- 4.1 Responsible: HRMO
- 4.2 Accountable: Campus Administrator
- 4.3 Consulted: Deans of the College and Heads of Offices
- 4.4 Informed: All Employees

5. INSTRUCTION:

5.1 FACULTY/STAFF - Requests in writing attendance to trainings/seminars to be endorsed by the Dean/Head of Office

5.2 DEAN/HEAD OF OFFICE - Recommends attendance to training/seminar of concerned faculty/staff to the Campus Administrator for approval

Issue Status: 1

Revision: 0 Ref. ISO 9001:2015



5.3 UNIVERSITY PRESIDENT/ CAMPUS ADMINISTRATOR – Approves/Disapproves requests and issues travel order

5.4 FACULTY/STAFF

- a. Prepares travel itinerary
- b. Submits itinerary to Accounting Office for verification and budgeting.
- 5.5 ACCOUNTING PERSONNEL Process travel itinerary and allocates funds
- 5.6 CASHIER Issues check

5.7 FACULTY/STAFF

- a. Attends training/seminar
- b. Liquidates travel expenses within a month upon arrival.
- c. Conduct re-echo(if needed) and submits required reports

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Republic of the Philippines
JOSE RIZAL MEMORIAL STATE UNIVERSITY

The Premier University in Zamboanga del Norte Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines Process No: CP-021

Date Filed: Date Reviewed: Date Effective:

February 19, 2018 February 20-22, 2018

February 23, 2018

Purpose/Reason:

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

Prepared by:

ENGR. SUZETTE M. HOYOHOY

Noted by:

AIDA O. LANIOSO, Ed.D.
Vice President for Academic Affairs

Reviewed by:

RIZZA B. BAGALANON, Ed.D.

Quality Assurance Director

Approved by:

EDGAR S. PALBUENA, Ed.D., FfUP, HRFI University President

UNIT: Human Resource Management Office

PROCESS TITLE: FACULTY PERFORMANCE EVALUATION

1. PURPOSE:

This process describes the necessary steps and actions in evaluating the performance of the faculty.

2. SCOPE:

This process is used to provide:

- a. Identification of performance standards
- b. Method of verifying performance versus standards
- c. Method of identifying areas for improvement

3. REFERENCES:

- 3.1 Performance Appraisal System for Instructions and Performance
- 3.2 Performance Evaluation Form for Instructors Classroom Performance for Dean's use
- 3.3 Individual Performance Commitment and Review Form (refer to VPAA)
- 3.4 NBC 461 Form
- 3.5 ISO-JRMSU-HRMO-011B

4. RESPONSIBILITY MAP:

- 4.1 Responsible: HRMO
- 4.2 Accountable: Campus Administrator
- 4.3 Consulted: Top Management, VP for Academic Affairs and Campus Administrator
- 4.4 Informed: All Faculty and College Deans

5. INSTRUCTION:

5.1 DEAN/ASSOCIATE DEAN/PROGRAM CHAIRPERSON

a. Conducts classroom performance evaluation and supervision one (1) month after start of classes

Issue Status: 1 Revision: 0 Ref. ISO 9001:2015 Approved by: Iniversity President Rage 82 of 121



- b. Records observations
- c. Collates record and prepares report (supervisory level)

5.2 FACULTY/PEER EVALUATOR

- Fills in peer evaluation instrument or form
- b. Submits evaluation to respective dean/program heads

5.3 DEAN OF SAS WITH STUDENTS EVALUATION TEAM

- a. Instructs Evaluation Team to administer evaluation
- b. Conducts evaluation of faculty once in a semester
- c. Administer student evaluation of faculty as follows
 - c.1 at least thirty (30) respondents for each faculty
 - c.2 at least three (3) subject taught
 - c.3 if teaching in less than three (3) subjects or three (3) sections, shall be evaluated in all
- d. Summarizes student evaluation
- e. Submits student evaluation to HRMO

5.4 HRMO

- a. Analyzes evaluation and initiates recommendation for development or reworking
- b. Prepares training needs and periodic training program
- c. Forwards evaluation to the dean

5.5 DEAN

- a. Evaluates result of evaluation
- b. Submits result to VPAA

5.6 CAMPUS ADMINISTRATOR – Takes necessary actions

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Issue Status: 1 Revision: 0

Ref. ISO 9001:2015

Approved by: University President

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The Premier University in Zamboanga del Norte Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines

CP-022 Process No: Date Effective: Date Reviewed: Date Filed: February 23, 2018 February 20-22, 2018 February 19, 2018

Purpose/Reason:

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

Prepared by:

ENGR. SUZETTE M. HOYOHOY HRMO III

Noted by:

REYNALDO M. VENEZUELA, DPA Vice President for Administration

Reviewed by:

200um RIZZA B. BAGALANON, Ed.D. Quality Assurance Director

Approved by:

EDGAR S. SALBUENA, Ed.D., FfUP, HRFI University President

UNIT: Human Resource Office

PROCESS TITLE: NON-TEACHING PERSONNEL PERFORMANCE EDUCATION

1. PURPOSE:

This process describes the necessary steps and actions in non-teaching personnel performance evaluation.

2. SCOPE:

This process is used to provide:

- a. Heads of Units with tools to objectively assess their subordinates' performance;
- b. Deans /Heads of Units with data in determining training/upgrading needs of employees;
- c. HRM Officer with data in determining employees for promotion, transfer, etc.

3. REFERENCES:

- 3.1 HRMO-009A (OPCR)
- 3.2 HRMO-009B (IPCR)

4. RESPONSIBILITY MAP:

- 4.1 Responsible: HRMO
- 4.2 Accountable: Campus Administrator
- 4.3 Consulted: Top Management, VP for Administration and Campus Administrator
- 4.4 Informed: Non-Teaching Personnel

5. INSTRUCTION:

A. PERFORMANCE PLANNING AND COMMITMENT

1. OFFICE HEAD

- 1.1 Meets with their subordinates and agree on the outputs that should be accomplished based on the goals/objectives of the organization
- 1.2 Determines success indicators which shall serve as bases in the office and



individual employee's preparation of their performance contract and rating form.

- 1.3 Prepares Office Performance Commitment and Review (OPCR) and submits the same to Campus Administrator for review and approval.
- INDIVIDUAL EMPLOYEE Prepares performance contract and rating form and submits to Head of Units/Sections for review and approval.
- 3. OFFICE HEAD
 - a. Approves Individual Performance Commitment and Review (IPCR)
 - b. Submits IPCR and OPCR to Campus Administrator for approval.
- 4. CAMPUS ADMINISTRATOR
 - a. Review and approves the IPCR and OPCR
 - b. Submits IPCR and OPCR to Performance Management Team (PMT)

B. PERFORMANCE REVIEW AND EVALUATION

1. OFFICE HEAD

- a. Assesses individual employee performance based on the commitments made at the beginning of the rating period.
- b. Discusses employee's assessment with the concerned rate
- c. Submits individual employee's performance commitment and review form to the Campus Administrator
- 2. CAMPUS ADMINISTRATOR Review approves performance commitment and review form

3. OFFICE HEAD

- a. Notifies the employee concerned of his/her final performance assessment
- b. Submits Summary List of Individual Ratings with the attached IPCRs to the HRM Office/Personnel Office within the prescribed period.
- 4. HRMO Files the IPCR







Republic of the Philippines
JOSE RIZAL MEMORIAL STATE UNIVERSITY

The Premier University in Zamboanga del Norte Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines

Process No: CP-023

Date Filed: Date Reviewed:

Date Effective:

February 19, 2018 February 20-22, 2018

February 23, 2018

Purpose/Reason:

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

Noted by:

Prepared by:

ENGR. SUZETTE M. HOYOHOY
HRMO III

BEYNALDO M. VENEZUELA, DPA
Vice President for Administration

Reviewed by:

RIZZA B. BAGALANON, Ed.D.
Quality Assurance Director

Approved by:

EDGAR S. BALBUENA, Ed.D., FfUP, HRFI University President

UNIT: Human Resource Management Office

PROCESS TITLE: RECORDS MANAGEMENT

1. PURPOSE:

This process is used to describe the process involved in the safekeeping and maintenance of records of all employees of the University.

2. SCOPE:

This process is used for proper recording, classification, filing/storage of documents/communication.

3. REFERENCES:

3.1 Quality Records Control Matrix/ Index of Files

4. RESPONSIBILITY MAP:

- 4.1 Responsible: HRMO
- 4.2 Accountable: Campus Administrator
- 4.3 Consulted: Top Management, VP for Administration and Campus Administrator
- 4.4 Informed: All Heads of Office

5. INSTRUCTION:

5.1 OFFICE HEAD

- a. Initiates the proper classification and labeling of records.
- b. Initiates the preparation of the Index of File in coordination with all faculty/ personnel.
- c. Approves new record and subsequent ways of collection, collation, identification etc.

5.2 OFFICE SECRETARY

- a. Records chronologically the document/s in the appropriate logbook.
- b. Determines the classification of the document/s.

Approved by: University President

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- c. Files the document in the appropriate file folder.
- d. Prepares the Index of File/Document Control Matrix
- e. Gathers and labels all the records within the department.
- f. Ensures filing of record according to the Index of Files/ Quality Records Matrix.

5.3 OFFICE HEAD

- a. Verifies and approves record collection, collation, identification, access, location and storage, maintenance, disposition and retention processes as determined.
- b. Furnishes the Quality Assurance Director/Coordinator with a copy Index/Document Control Matrix Disposes obsolete files through archiving, shredding and recycling. (Sensitive documents should be shredded.)

Ref. ISO 9001:2015







Republic of the Philippines
JOSE RIZAL MEMORIAL STATE UNIVERSITY

The Premier University in Zamboanga del Norte Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines Process No:

CP-024

Date Filed: Date Revie

Date Reviewed:

Date Effective:

February 19, 2018 Fe

February 20-22, 2018

February 23, 2018

Purpose/Reason:

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

Prepared by:

NONELUNA C. ROMANO
Designated Cashier

Noted by:

REYNALDO M. VENEZUELA, DPA
Vice President for Administration

Reviewed by:

RIZZA B. BAGALANON, Ed.D.

Quality Assurance Director

Approved by:

EDGAR S. BALBUENA, Ed.D., FfUP, HRFI University President

UNIT: Cashier's Office

PROCESS TITLE: COLLECTION

1. PURPOSE:

This process is used to provide guidelines for collection.

2. SCOPE:

This is used by the Cashier's Office in receiving payment, recording and preparing report.

- 3. REFERENCES:
 - 3.1 Official Receipts
 - 3.2 OR Cash Book Record
 - 3.3 Students' Passbook
 - 3.4 Daily Report of Collection
 - 3.5 Deposit Slip
- 4. RESPONSIBILITY MAP:
 - 4.1 Responsible: University Cashier
 - 4.2 Accountable: Financial Management Officer
 - 4.3 Consulted: Top Management and Campus Administrator
 - 4.4 Informed: Cashier's Office Personnel
- 5. INSTRUCTION:
 - **5.1 COLLECTING OFFICER**
 - b. Receives payments from students, faculty and other clientele.
 - c. Issues Official Receipt to the paying clientele.
 - d. In case of students' payment, record the payment received to the students' passbook.
 - e. Conducts cash count.
 - Records the collections in the Cashbook Record.

Approved by: University President

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5.2 CASHIER

- a. Conducts cash count.
- b. Deposits collections to the depository bank.
- c. Prepares the daily Collection Report.
- d. Forwards the Report of Collection to the Accounting office and Commission on Audit.







Republic of the Philippines
JOSE RIZAL MEMORIAL STATE UNIVERSITY

The Premier University in Zamboanga del Norte Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines Process No: CP-025

Date Filed: Date Reviewed:

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February 19, 2018 February 20-22, 2018

February 23, 2018

Purpose/Reason:

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

Prepared by:

EDER E. CAYONGCONG
Accountant III

Noted by:

REYNALDO M. VENEZUELA, DPA Vice President for Administration

Reviewed by:

RIZZA B. BAGALANON, Ed.D. Quality Assurance Director Approved by:

EDGAR S. BAYBUENA, Ed.D., FfUP, HRFI University President

UNIT: Accounting Office

PROCESS TITLE: DISBURSEMENT PROCESS

1. PURPOSE:

This process describes the steps and actions required for disbursements .

2. SCOPE:

This process provides methods of disbursements.

3. REFERENCES:

- 3.1 JRMSU-ACC-001
- 3.2 Logbook
- 3.3 Disbursement Voucher

4. RESPONSIBILITY MAP:

- 4.1 Responsible: Accounting Office Head
- 4.2 Accountable: Campus Administrator
- 4.3 Consulted: Top Management and Financial Management Officer
- 4.4 Informed: Accounting and Cashier's Office Personnel

5. INSTRUCTION:

5.1 HEAD OF ACCOUNTING UNIT

- b. Receives documents from the supply office or any concerned offices. Checks completeness of supporting documents (SDs) based on the checklist
 - a.1 If incomplete, returns to the party concerned for compliance
 - b.1 If complete, stamps "Received" and indicates date of receipt
- c. Prepares the Disbursement Voucher (DV) in four copies in accordance with the instructions on the preparation of the DV to initiate the payment of claims.
- d. Initials in Box B of DV and forwards Copies 1-4 of DV and SDs, to the Head of Accounting Division/Unit/Authorized Officer for review.

ue Status: 1 Revision: 0 Ref. ISO 9001:2015

Approved by: Vniversity President

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5.2 ACCOUNTING STAFF/CLERK

- a. Reviews DV and SDs and Signs Box B of DV.
- b. Forwards the documents to the accounting staff/clerk.
- 5.3 STAFF OF HEAD OF AGENCY OR AUTHORIZED REPRESENTATIVE Records in the logbook the release of copies 1-4 of DV and SDs to the Head of Agency or Authorized Representative for approval of the DV.
- 5.4 HEAD OF AGENCY OR AUTHORIZED REPRESENTATIVE Receives Copies 1-4 of DV, SDs and Copies 2-3 of ORS and records in the logbook the date of receipt. Forwards the set of documents to the Approving Officer for review and approval.

5.5 STAFF OF HEAD OF AGENCY OR AUTHORIZED REPRESENTATIVE

- a. Reviews DV and signs in Box C "Approved for Payment" portion. Forwards Copies 1-4 of DV, Copies 2-3 of the ORS and SDs.
- Forwards the documents to the Receiving/Releasing Staff.
- 5.6 ACCOUNTING STAFF/CLERK Records in logbook the approved DV and all SDs and forwards the documents to the Accounting Office
- 5.7 CASHIER Receives Copies 1-4 of DV, SDs and Copies 2-3 of ORS and records in the logbook the date of receipt.
 - Records in logbook the approved DV and all SDs and forwards the documents to the Cash/Treasury Unit.







Republic of the Philippines JOSE RIZAL MEMORIAL STATE UNIVERSITY

The Premier University in Zamboanga del Norte Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines

CP-026 Process No: Date Reviewed: **Date Effective:**

February 19, 2018 February 20-22, 2018

February 23, 2018

Purpose/Reason:

Date Filed:

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

Prepared by:

EDER E. CAYONGCONG Accountant III

Noted by:

REYNALDO M. VENEZUELA, DPA Vice President for Administration

Reviewed by:

Weller RIZZA B. BAGALANON, Ed.D. Quality Assurance Director

Approved by:

EDGAR S. BALBUENA, Ed.D., FfUP, HRFI (University President

UNIT: Accounting Office

PROCESS TITLE: LIQUIDATION OF CASH ADVANCES PROCESS

1. PURPOSE:

This process describes the steps and action required for Liquidation of Cash advances for travel.

2. SCOPE:

This process is used for Liquidation of Cash advances for travel.

3. REFERENCE:

3.1 JRMSU-ACC-006

4. RESPONSIBILITY MAP:

4.1 Responsible: Accountant

4.2 Accountable: Campus Administrator

4.3 Consulted: Top Management and Campus Administrator

Ref. ISO 9001:2015

4.4 Informed: Accounting and Cashier's Office Personnel

5. INSTRUCTION:

- 5.1 VARIOUS UNITS OFFICERS/ EMPLOYEES CONCERNED Upon return to the official station, prepares the LR in two copies and signs in Box A or "Certification" portion. Attaches appropriate SDs such as IT, CTC, Certificate of Appearance, Travel Report, Plane/Boat Ticket, and RER.
- 5.2 SUPERVISOR OF OFFICIAL/ EMPLOYEE CONCERNED Signs in Box B "Certified: Purpose of travel/cash advance duly accomplished" portion of the LR.
- 5.3 OFFICIAL / EMPLOYEE CONCERNED Submits Copies 1-2 of the LR, SDs to Accounting

Approved by: University President

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Division/Unit for processing and certification of Box C "Certified: SDs complete and proper" and recording of the actual travelling expenses.

- 5.4 ACCOUNTING DIVISION/UNIT RELEASING/RECEIVING CLERK Checks completeness of SDs. If complete, acknowledges receipt of the LR, returns Copy 2 to the claimant and records the same in the logbook. Otherwise, returns the documents to the claimant for appropriate action.
- 5.5 CHIEF ACCOUNTANT/ HEAD OF ACCOUNTING DIVISION/UNIT Verifies completeness and propriety of the SDs. If complete and proper, signs in Box C, "Certified: SDs complete and proper" portion of the LR. Otherwise, prepares letter informing the claimant of the deficiencies.

ved by: Vaiversity Preside

Approved by: University President Page 93 of 12







Republic of the Philippines
JOSE RIZAL MEMORIAL STATE UNIVERSITY

The Premier University in Zamboanga del Norte Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines Process No: CP-027

Date Filed: Date Reviewed: Date Effective:
February 19, 2018 February 20-22, 2018 February 23, 2018

Purpose/Reason:

Reviewed by:

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

Noted by:

Prepared by:

EDER E. CAYONGCONG

E. CAYONGCONG
Accountant III

Approved by:

RIZZA B. BAGALANON, Ed.D.
Quality Assurance Director

EDGAR S. BALBUENA, Ed.D., FfUP, HRFI University President

REYNALDO M. VENEZUELA, DPA

Vice President for Administration

UNIT: Accounting and Cashiers Office

PROCESS TITLE: RECORDS MANAGEMENT PROCESS

1. PURPOSE:

This process is used to describe the process involved in the safekeeping and maintenance of records in the accounting and cashier's office.

2. SCOPE:

This process is used for proper recording, classification, filing/storage of documents/communication.

3. REFERENCE:

3.1 Quality Records Control Matrix/ Index of Files

4. RESPONSIBILITY MAP:

4.1 Responsible: University Cashier and Accountant

4.2 Accountable: Financial Management Officer

4.3 Consulted: Employee

4.4 Informed: Person Involved

5. INSTRUCTION:

Issue Status: 1

5.1 OFFICE HEAD

a. Initiates the proper classification and labeling of records.

- b. Initiates the preparation of the Index of File in coordination with all faculty/ personnel.
- c. Approves new record and subsequent ways of collection, collation, identification etc.

5.2 OFFICE SECRETARY

Revision: 0

Records chronologically the document/s in the appropriate logbook.

Ref. ISO 9001:2015 Approved by: University President Page 94 of 12



- Determines the classification of the document/s.
- c. Files the document in the appropriate file folder.
- d. Prepares the Index of File/Document Control Matrix
- e. Gathers and labels all the records within the department.
- f. Ensures filing of record according to the Index of Files/ Quality Records Matrix.

5.3 OFFICE HEAD

- a. Verifies and approves record collection, collation, identification, access, location and storage, maintenance, disposition and retention processes as determined.
- b. Furnishes the Quality Assurance Director/Coordinator with a copy of Index/Document Control Matrix
 - 3.3 Disposes obsolete files through archiving, shredding and recycling. (Sensitive documents should be shredded.)







Republic of the Philippines JOSE RIZAL MEMORIAL STATE UNIVERSITY The Premier University in Zamboanga del Norte

Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines

Process No:

CP-028

Date Filed:

Date Reviewed:

Date Effective:

February 19, 2018

February 20-22, 2018

February 23, 2018

Purpose/Reason:

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

IVAN H. ADRIAS Supply Officer III

Noted by:

REYNALDO M. VENEZUELA, DPA Vice President for Administration

Reviewed by:

RIZZA B. BAGALANON, Ed.D. Quality Assurance Director

Approved by:

EDGAR S. SALBUENA, Ed.D., FfUP, HRFI University President

UNIT: Supply Office

PROCESS TITLE: INVENTORY PROCESS

1. PURPOSE:

This process describes the necessary steps and actions in processing in the inventory of serviceable and unserviceable supplies and equipment.

2. SCOPE:

This process is used to provide:

- Method of inventory of serviceable and unserviceable equipment
- b. Method of identifying the value of the equipment

3. REFERENCE:

3.1 COA Rules and Regulations

4. RESPONSIBILITY MAP:

- 4.1 Responsible: Supply Officer
- 4.2 Accountable: Campus Administrator
- 4.3 Consulted: Chief Administrative Officer and Campus Administrator
- 4.4 Informed: All Faculty and Staff

5. INSTRUCTION:

5.1 SUPPLY OFFICER

- a. Conducts physical inventory of equipment
- b. Identifies the serviceable and unserviceable equipment

5.2 DISPOSAL COMMITTEE - Implements the proper disposition of unserviceable equipment in accordance with COA rules and regulations

Approved by: University President

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Republic of the Philippines

JOSE RIZAL MEMORIAL STATE UNIVERSITY

The Premier University in Zamboanga def Norte

Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines

Process No: CP-029

Date Filed: Date Reviewed: Date Effective:

February 19, 2018 February 20-22, 2018 February 23, 2018

Purpose/Reason:

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

pared by: Noted by:

IVAN H. ADRIAS Supply Officer III RETNALDO M. VENEZUELA, DPA Vice President for Administration

Reviewed by:

RIZZA B. BAGALANON, Ed.D. Quality Assurance Director Approved by:

EDGAR S. BALBUENA, Ed.D., FfUP, HRFI University President

UNIT: Supply Office

PROCESS TITLE: PROCUREMENT PROCESS

1. PURPOSE:

This process describes the necessary steps and actions in purchasing.

2. SCOPE:

This process is used to provide:

- a. Identification of purchasing requirements,
- b. Method of making purchases, and
- c. Method measuring actual results with standards

3. REFERENCES:

- 3.1 JRMSU-SO-001
- 3.2 Logbook
- 3.3 File Copy of RIS/ RSMI/ ARE

4. RESPONSIBILITY MAP:

- 4.1 Responsible: Supply Officer
- 4.2 Accountable: Campus Administrator
- 4.3 Consulted: Chief Administrative Officer and Campus Administrator
- 4.4 Informed: All Faculty and Staff

5. INSTRUCTION:

5.1 END USER – Initiates request

5.2 SUPPLY OFFICE

- a. Receives and verifies request
- b. Prepares purchase request in coordination with the end user.
- c. Forwards PR to authorized signatories for approval.

Approved by: University President

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- Forwards approved PR to BAC office
- 5.3 BAC Processes the PR until the determination of the winning bidder

5.4 SUPPLY OFFICE

- a. Receives the set of documents from the BAC office and prepare Purchase Order
- b. Forwards PO to the Budget Office for obligation

5.5 BUDGET OFFICE

- a. Prepares obligation slip/budget utilization request
- b. Forwards approved obligation slip/budget utilization request

5.6 ACCOUNTING OFFICE

- a. Checks and approves PO as to the availability of funds
- b. Returns the purchase order to the Supply Office

5.7 SUPPLY OFFICE

- Seeks the approval of the PO by the HOPE
- b. Serves approved PO to the winning bidder
- c. Furnishes the Auditor the conformed PO by the winning bidder within 5 days
- d. Receives delivered items by the winning bidder
- e. Informs the inspecting committee of the delivered items
- f. Prepares inspection and acceptance report
- 5.8 INSPECTION COMMITTEE Inspect the delivered item accordingly and signs the inspection and acceptance report.

5.9 SUPPLY OFFICER

- Signs the inspection and acceptance report
- b. Records delivered items to the Property and Stock Card b.1 Prepares the RIS/RSMIR/ARE for the items to be distributed to the end user
- c. Submits all the procurement documents to Accounting office for payment

ACCOUNTING OFFICER 5.10

- a. Scrutinizes the completeness of the documents submitted for payment
- b. Prepares disbursement voucher with control number
- c. Forwards approved disbursement voucher to the cashier for payment

CASHIER 5.11

- a. Prepares checks LDDAP/ADA/ACIC for payment
- b. Release checks to different payee
 - b.1 Submit to the accredited bank LDDAP/ADA/ACIC

Approved by: University President

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Republic of the Philippines JOSE RIZAL MEMORIAL STATE UNIVERSITY The Premier University in Zamboanga del Norte

Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines

Process No: CP-030

Date Filed:

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Purpose/Reason:

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

IVAN H. ADRIAS Supply Officer III

Noted by:

REYNALDO M. VENEZUELA, DPA Vice President for Administration

Reviewed by:

RIZZA B. BAGALANON, EV.D. Quality Assurance Director

Approved by:

EDGAR S. BALBUENA, Ed.D., FfUP, HRFI University President

UNIT: Supply Office

PROCESS TITLE: MONITORING OF DELIVERIES OF SUPPLIES PROCESS

1. PURPOSE:

This procedure describes the necessary steps on monitoring of deliveries of supplies & equipment.

2. SCOPE:

This procedure is used to provide method on monitoring of deliveries of supplies & equipment.

3. REFERENCES:

3.1 Purchase Order

4. RESPONSIBILITY MAP:

- 4.1 Responsible: Supply Officer
- 4.2 Accountable: Campus Administrator
- 4.3 Consulted: Chief Administrative Officer and Campus Administrator
- 4.4 Informed: All Faculty and Staff

5. INSTRUCTION:

5.1 SUPPLY OFFICER

- Records all the incoming documents from the Budget Office.
- Turn over the documents to the Supply Office Clerk.

5.2 SUPPLY OFFICE CLERK

- a. Monitors the delivery schedule of each transaction.
- b. Informs the Supply Officer on the status of the transaction.

5.3 SUPPLY OFFICER

- a. Communicates to the winning supplier 15 days before due date.
- b. Failure to deliver on due date, another communication will be served stipulating the penalty per RA 9184.

Revision: 0 Ref. ISO 9001:2015







Republic of the Philippines JOSE RIZAL MEMORIAL STATE UNIVERSITY The Premier University in Zamboanga del Norte

Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines

Process No:

CP-031

Date Filed:

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Purpose/Reason:

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

Prepared by:

ENGR. MICHAEL REY ELVIN & BUREROS General Services Officer

Noted by:

PYNALDO M. VENEZUELA, DPA Vice President for Administration

Reviewed by:

RIZZA B. BAGALANON, Ed.D. Quality Assurance Director

Approved by:

EDGAR S. BALBUENA, Ed.D., FfUP, HRFI University President

UNIT: General Service Office

PROCESS TITLE: INSPECTION AND MONITORING PROCESS

1. PURPOSE:

This process describes the necessary steps on inspection and monitoring of facilities.

2. SCOPE:

This process is used to provide method on inspection and monitoring of the university facilities.

3. REFERENCE:

- 3.1 Inventory Report
- 3.2 Preventive Maintenance Plan

4. RESPONSIBILITY MAP:

- 4.1 Responsible: General Services Officer
- 4.2 Accountable: Campus Administrator
- 4.3 Consulted: Chief Administrative Officer and Campus Administrator
- 4.4 Informed: All Heads of Office

5. INSTRUCTION:

5.1 GENERAL SERVICES OFFICE – Issues Memorandum to Heads of Section-GSO

5.2 HEADS OF UNIT SECTION

- a. Conducts inspection and monitoring
- b. Submits report to GSO

5.3 GENERAL SERVICES OFFICE

- a. Inspects and monitors the compliance of the plan
- b. Issues "punchlist" to the user and selected technical member
- c. Certifies complies of the plan







Republic of the Philippines
JOSE RIZAL MEMORIAL STATE UNIVERSITY

The Premier University in Zamboanga del Norte Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines Process No:

CP-032

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Date Reviewed:

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Purpose/Reason:

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

Prepared by:

Noted by

ENGR. JOSE ARVINA. POLIGRATES
PPD Director

REYNALDO M. VENEZUELA, DPA
Vice President for Administration

Reviewed by:

RIZZA B. BAGALANON, Ed.D.

Quality Assurance Director

Approved by:

EDGAR S. BALBUENA, Ed.D., FfUP, HRFI University President

UNIT: Physical Plant Division

PROCESS TITLE: PROCESS ON THE IMPLEMENTATION OF INFRASTRUCTURE PROJECTS

1. PURPOSE:

This process describes the flow of outsourced and created plans to be used in the implementation of infrastructure projects.

2. SCOPE:

This process is used to provide methods in the implementation of infrastructure projects.

3. REFERENCE:

- 3.1 Record Book
- 3.2 JRMSU-SO-001
- 3.3 Minutes of Meeting

4. RESPONSIBILITY MAP:

- 4.1 Responsible: Physical Plant Director
- 4.2 Accountable: Campus Administrator
- 4.3 Consulted: Chief Administrative Officer and Campus Administrator
- 4.4 Informed: All Heads of Offices

5. INSTRUCTION:

5.1 PPD OFFICER

- a. Outsourced Plans
 - a.1 Examines the documents
 - a.2 Conducts meeting with technical person involved
 - a.3 Monitor on the progress on preparation of plans
- b. Created Plans
 - b.1 Conducts meeting with technical persons involved



- b.2 Monitors on the progress on preparation of plans
- c. Seeks permits for compliance to government requirements
- d. Approves for implementation
- e. Prepares documents for PR preparation

5.2 SUPPLY OFFICE STAFF

- a. Seeks approval for all signatories in PR preparation
- b. Forwards the documents to the BAC for procurement

5.3 BIDS AND AWARDS

- a. Prepares documents for procurements
- b. Conducts procurement processes
- c. Awards the project

5.4 PPD OFFICER

- a. Implements the newly awarded projects
- b. Recommends inspectorate team to:
 - b.1 Monitor progress of work for partial billing
 - b.2 Inspect and evaluate quality of work
- c. Prepares "punchlist" for correction and acceptance of the project
- d. Recommends for acceptance
- e. Prepares documents for the completion and acceptance of the project
- f. Keeps all documents for record keeping purposes

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Republic of the Philippines

JOSE RIZAL MEMORIAL STATE UNIVERSITY

The Premier University in Zamboanga del Norte

Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines

Process No: CP-033

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February 23, 2018

Purpose/Reason:

Date Filed:

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

Prepared by:

ENGR. NORMA I. CABORNAY Laboratory Coordinator Noted by:

REYNALDO M. VENEZUELA, DPA
Vice President for Administration

Reviewed by:

RIZZA B. BAGALANON, Ed.D.
Quality Assurance Director

Approved by:

EDGAR S. PALBUENA, Ed.D., FfUP, HRFI University President

UNIT: Laboratory

PROCESS TITLE : EFFECTIVE UTILIZATION OF LABORATORY FACILITIES AND EQUIPMENT

PROCESS

1. PURPOSE:

This process provides guidelines in the management and utilization of laboratory facilities and equipment in order to maintain a high level of laboratory performance.

2. SCOPE:

This process is used as guidelines in the management and utilization of laboratory equipment and facilities.

3. REFERENCE:

3.1 Laboratory Manual

4. RESPONSIBILITY MAP:

4.1 Responsible: Laboratory Coordinator

4.2 Accountable: Campus Administrator

4.3 Consulted: Chief Administrative Officer, Campus Administrator and Faculty

4.4 Informed: All Laboratory Users

5. INSTRUCTION:

5.1 LABORATORY IN-CHARGE

a. Creates logs and form to establish records

b. Checks and conducts preventive maintenance services of facilities and equipment

5.2 FACULTY

a. Develops written procedures for all activities in the laboratory with the appropriate laboratory instrument/equipment and materials needed. /

Discusses laboratory safety and preventive negatives prior to any specific activity

Issue Status: 1 Revision: 0 Ref. ISO 9001:2015 Approved by: University President Page 103 of 12



which includes: general guidelines, proper clothing, safety responses and precautions in case of injuries and accidents

- c. Demonstrates to the students proper handling of the equipment
- d. Emphasizes correct procedure in working with the equipment
- e. Observes and monitors student while performing or working with the equipment.

5.3 STUDENT

- a. Follow rules and policies in the laboratory
- b. Executes procedures properly
- c. Observe care and safety in working with the equipment
- d. Familiarize with the do's and don'ts in the laboratory
- e. Keep away from touching equipment unless instructed to
- Gets acquainted with the locations and operating procedures for safety like first aid kit, eyewash stations, shower, fire extinguisher
- Inform instructor immediately in case of emergency.
- h. Be aware of sample records like charts, logs checklist, graphs







Republic of the Philippines JOSE RIZAL MEMORIAL STATE UNIVERSITY The Premier University in Zamboanga del Norte

Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines

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February 19, 2018 February 20-22, 2018

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Purpose/Reason:

Date Filed:

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

Prepared by:

ENGR. NORMA I. CABORNAY Laboratory Coordinator

Noted by:

REYNALDO M. VENEZUELA, DPA Vice President for Administration

Reviewed by:

RIZZA B. BAGALANON. Ed.D. Quality Assurance Director

Approved by:

EDGAR S. BALBUENA, Ed.D., FfUP, HRFI University President

UNIT: Laboratory

PROCESS TITLE: WASTE HANDLING, STORAGE AND DISPOSAL PROCESS

1. PURPOSE:

This process will serve as guide in the implementation of an institutionalized waste management program of the university.

2. SCOPE:

This process is applicable to all the steps and process involved in Handling, Storage and Disposal of any type of waste generated and collected from all areas of the university. Waste could be classified as general (which includes biodegradable, non biodegradable, recyclable) and Hazardous. Every person is responsible to properly dispose waste resulted from any activity in accordance with the guidelines mandated by local and international regulating agencies.

3. REFERENCES:

- 3.1 MSDS/OSHA/DENR/EPA Manual
- 3.2 Waste Generation/Collection and disposal logsheet
- 3.3 Logbook

4. RESPONSIBILITY MAP:

- 4.1 Responsible: Laboratory Coordinator
- 4.2 Accountable: Campus Administrator
- 4.3 Consulted: Chief Administrative Officer, Campus Administrator and Head General Services Unit
- 4.4 Informed: All Faculty and Staff

Approved by: University President

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5. INSTRUCTION:

A. GENERAL TYPE OF WASTE

1. WASTE GENERATOR

- a. Segregate waste according to classification
- b. For general type of waste, dispose to designated bin

B. HAZARDOUS WASTE

1. WASTE GENERATOR

- a. For hazardous waste, consult MSDS for its mode of disposal. Labeling, Quantifying and Recording must be observed
- b. In case of unknown classification, contact the laboratory coordinator for guidance on hazardous waste disposal
- 2. LABORATORY COORDINATOR Inspect/verify the particular waste and give recommendation as per standard regulations

3. WASTE GENERATOR

- a. Properly dispose hazardous waste per regulatory guidelines
- b. Record details in respective waste disposal logbook

Approved by: University President

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Standard Documented Protocol







Republic of the Philippines JOSE RIZAL MEMORIAL STATE UNIVERSITY The Premier University in Zamboanga del Norte

Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines

CP-035 Process No: Date Effective: Date Reviewed: Date Filed: February 20-22, 2018 February 23, 2018 February 19, 2018

Purpose/Reason:

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

Prepared by:

ENGR. NORMA I. CABORNAY Laboratory Coordinator

Noted by:

REYNALDO M. VENEZUELA, DPA Vice President for Administration

Reviewed by:

RIZZA B. BAGALANON, Ed.D. Quality Assurance Director

Approved by:

EDGAR S. BALBUENA, Ed.D., FfUP, HRFI University President

UNIT: Laboratory

CALIBRATION OF LABORATORY EQUIPMENT/INSTRUMENTS PROCESS PROCESS TITLE:

1. PURPOSE:

This process addresses the identification of equipment considered to be controlled Measurement and Test Equipment (M&TE), and the requirements related to control and calibration of such equipment. M&TE is calibrated to ensure the accuracy and precision of data recorded and the decisions made based on that data. M&TE is controlled to maintain its suitability for use and its current calibration status.

2. SCOPE:

This process is applied to Measurement &Testing Equipment control and calibration. Measurement & Testing Equipment needs to be calibrated only to the extent and intervals necessary to adequately perform the measurement and testing involved. This ensures that emphasis is placed on equipment that has the greatest effect on personnel, safety and health, environment, data quality, cost, performance and schedule.

3. REFERENCES:

- 3.1 Laboratory Calibration Plan
- 3.2 Internal/External Calibration Logsheet
- 3.3 Laboratory PPMP
- 3.4 Purchase Requisition
- 3.5 Calibration Certificate

4. RESPONSIBILITY MAP:

- 4.1 Responsible: Laboratory Coordinator
- 4.2 Accountable: Campus Administrator
- 4.3 Consulted: Chief Administrative Officer and Campus Administrator
- 4.4 Informed: All Faculty and Staff

Approved by: University President

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Issue Status: 1

Revision: 0 Ref. ISO 9001:2015



INSTRUCTION:

5.1 COLLEGE LABORATORY IN-CHARGE

- a. Prepares a yearly calibration plan
- b. Conducts internal calibration as applicable and identifies instruments/ equipment that need calibration
- c. Include budget for calibration in the PPMP
- d. Submit PPMP to Laboratory Coordinator

5.2 LABORATORY COORDINATOR

- a. Consolidates PPMPs submitted by college laboratory in-charge
- b. Submits the consolidated PPMP to the budget officer for approval of budget allocation
- c. Request for the processing of the approved PR
- 5.3 BAC Source out accredited calibration agency for particular equipment with the assistance of laboratory coordinator

5.4 LABORATORY COORDINATOR/IN-CHARGE

- a. Follow-up and monitor the conduct of calibration of measurement and testing of equipment process of all college laboratories
- b. Receives certificate of calibration from the accredited calibrator

Approved by: University President

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Ref. ISO 9001:2015



Standard Documented Protocol







Republic of the Philippines JOSE RIZAL MEMORIAL STATE UNIVERSITY

The Premier University in Zamboanga del Norte Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines

Process No: CP-036 **Date Reviewed: Date Effective:**

March 19, 2018 March 19, 2018 March 21, 2018

Purpose/Reason:

Date Filed:

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

Prepared by:

7 Clark RIZZA B. BAGALANON, Ed.D. **Quality Assurance Director**

Noted by:

AIDA Ö. LANIOSO, Ed. D. Vice President for Academic Affairs

Approved by:

DAYLINDA LUZ RILAPUT, PhD. University President

UNIT: Quality Assurance Center

PROCESS TITLE: INTERNAL QUALITY AUDIT PROCESS

1. PURPOSE:

The process is used to determine whether the Quality Management System is maintained and implemented as planned.

2. SCOPE:

This process is used to provide a method of measuring results versus requirements. The Internal Quality Audit is held once in a semester and when the need arises.

3. REFERENCES:

- 3.1 JRMSU Code
- 3.2 ISO 9001:2015 Standard
- Audit Plan 3.3
- 3.4 Audit Checklist
- 3.5 Memo Circulars of Regulatory Bodies

4. RESPONSIBILITY MAP:

- Responsible: Quality Assurance Director, QA Coordinator and Lead Auditor 4.1
- Accountable: Vice President for Academic Affairs 4.2
- Consulted: Top Management, Middle Managers, Internal Auditors and QA Coordinators 4.3
- 4.4 Informed: All Faculty, Staff and Students

5. INSTRUCTION:

QA DIRECTOR/COORDINATOR

- a. Communicates with Lead Internal Auditor to conduct internal audit.
- b. Prepares Audit Schedule.

Approved by: University President



- LEAD INTERNAL AUDITOR Convene with members of the Internal Quality Audit Team 5.2 for audit planning and assignment of internal auditors.
- 5.3 INTERNAL AUDITORS - Prepare the checklist by procedure and submit to the Lead Auditor for approval.

5.4 **LEAD INTERNAL AUDITOR**

- a. Checks/Approves the checklist submitted by the internal auditors.
- Conducts opening meeting and presents the audit plan to the Key Officials.

5.5 INTERNAL AUDITOR

- a. Executes the audit according to audit checklist and plan, and identifies nonconformities: and records observations.
- b. Submits non-conformance report to the Lead Internal Auditor.
- Presents the audit summary, observation and non-conformances during the internal auditors' meeting.
- d. In case of non conformance fills out the Non-Conformance Report after presentation of non-conformance during the internal auditors' meeting.

5.6 **LEAD INTERNAL AUDITOR**

- a. Calls for internal auditors' meeting.
- b. Facilitates the presentation of audit summary by the internal auditors.
- Discusses the issuance of NCR.
- d. Submits audit reports to the QA Director/ Coordinator.
- e. Call for closing meeting with the Key Officials.
- f. Explain the findings and time frame to close out any NCR.

5.7 INTERNAL AUDITOR

- Monitors, conducts follow-up and verifies the implementation of NCR.
- b. Closes NCR if the action taken is satisfactory or issues another NCR if nonsatisfactory.

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Republic of the Philippines JOSE RIZAL MEMORIAL STATE UNIVERSITY

The Premier University in Zamboanga del Norte Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines Process No: **CP-037**

Date Reviewed:

Date Effective:

March 19, 2018

March 21, 2018

Purpose/Reason:

March 19, 2018

Date Filed:

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

Prepared by:

Noted by:

AIDA O. LANIOSO, Ed. D. Vice President for Academic Affairs

RIZZA B. BAGALANON, Ed.D. Quality Assurance Director

Approved by:

DAYLINDA LUZ N. LAPUT, PhD. University President

UNIT: Quality Assurance Center

PROCESS TITLE: MANAGEMENT REVIEW PROCESS

1. PURPOSE:

This process describes the necessary steps, actions and frequency in conducting management review meetings.

2. SCOPE:

This process is used to provide a method of identifying management review issues and verifying results versus requirement. The Management Review Meeting is regularly held once in a semester and when the need arises.

3. REFERENCES:

- 3.1 Audit Report
- 3.2 **Customer Satisfaction Survey Result**
- 3.3 ISO 9001:2015 Standard

4. RESPONSIBILITY MAP:

- Responsible: Quality Assurance Director/Coordinator 4.1
- Accountable: Vice President for Academic Affairs/Campus Administrator 4.2
- Consulted: Management Review Committee 4.3
- 4.4 Informed: QA Coordinators and Internal Auditors

5. INSTRUCTION:

5.1 QUALITY ASSURANCE DIRECTOR/ COORDINATOR

- a. Prepares summary report of results of Internal Audit, Customer Feedbacks and other Issues and Concerns related to the Quality Management System.
- b. Requests the University President/Campus Administrator for a schedule of management review meeting.

Approved by: University Plasident



- 5.2 UNIVERSITY PRESIDENT/CAMPUS ADMINISTRATOR Directs Management Committee to convene to deliberate and review the report vis-a-vis the QMS
- **5.3 MANAGEMENT COMMITTEE** Deliberates the following:
 - The Status of Actions from Previous Management Reviews
 - Changes in External and Internal Issues that are Relevant to the Quality
 - c. Information on the Performance and Effectiveness of the Quality Management System including trends in:
 - c.1 Customer Satisfaction and Feedback from Relevant Interested Parties
 - c.2 The Extent to which Quality Objectives have been met
 - c.3 Process Performance and Conformity of Products and Services
 - c.4 Nonconformities and Corrective Actions
 - c.5 Monitoring and Measurement results
 - c.6 Audit Results:
 - c.7 Performance of External Providers
 - d. The Adequacy of Resources
 - e. The Effectiveness of Actions taken to Address Risks and Opportunities
 - f. Opportunities for Improvements
- 5.4 SECRETARY Prepares report or minutes of the meeting and other management review outputs.
- 5.5 UNIVERSITY PRESIDENT/CAMPUS ADMINSTRATOR
 - a. Approves the Management Review Report and changes to the Quality Policies and **Processes**
 - b. Communicates results of Management Review to concerned individuals

5.6 SECRETARY

- a. Ensures that all concerned are given copy of the minutes of meeting
- b. Files minutes
- 5.7 UNIVERSITY PRESIDENT / VICE PRESIDENTS / CAMPUS ADMINISTRATOR / QA DIRECTOR / COORDINATOR/ HEAD OF OFFICE
 - a. Monitor the actions taken in the management review and take necessary actions.
 - b. Review action plan and conduct re-planning

Standard Documented Protocol







Republic of the Philippines JOSE RIZAL MEMORIAL STATE UNIVERSITY

The Premier University in Zamboanga del Norte Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines

Process No:

CP-038

Date Filed: Date Reviewed: Date Effective:

February 19, 2018 February 20-22, 2018 February 23, 2018

Purpose/Reason:

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

Prepared by:

Noted by:

AIDA O. LANIOSO, Ed. D. Vice President for Academic Affairs

Approved by:

EDGAR S. BALBUENA, Ed.D., FfUP, HRFI University President

UNIT: Quality Assurance Center

PROCESS IN MONITORING ON THE COMPLIANCE TO AUDIT FINDINGS AND PROCESS TITLE : COSTUMER FEEDBACK

1. PURPOSE:

This process is used whether the findings during the external audits are addressed and

RIZZA B. BAGALANON, Ed.D.

Quality Assurance Director

2. SCOPE:

This process is used to provide method of meeting recommendations and requirements.

3. REFERENCES:

- 3.1 ISO 9001:2015 Standard
- 3.2 Management Review Report
- 3.3 Customer Satisfaction Results

4. RESPONSIBILITY MAP:

- 4.1 Responsible: Quality Assurance Director
- 4.2 Accountable: Vice President for Academic Affairs
- 4.3 Consulted: Top Management and Heads of Offices
- 4.4 Informed: Heads of Offices and Internal Auditors

5. INSTRUCTION:

CAMPUS ADMINISTRATOR - Convene the key official and concerned personnel and 5.1 discusses audit results and customer feedbacks

5.2 **HEAD OF OFFICE AND PERSONNEL CONCERNED**

- a. Design an action plan to comply/address the audit findings and customer feedbacks
- b. Submits the action plan to the Campus Administrator and QA Director/Coordinator
- c. comply the actions as planned

Approved by: University President



5.3 **QA DIRECTOR/COORDINATOR**

- a. Monitors the compliance of the action plan
- b. Directs the conduct of internal audit
- INTERNAL AUDITORS Conduct the audit and submit report to the Lead Auditor
- LEAD AUDITOR Reviews and consolidates report submitted by Internal Auditors and 5.5 submits audit report to the QA Coordinator
- 5.6 QA COORDINATOR - Submits compliance report to the QA Director and Campus Administrator
- 5.7 QUALITY **ASSURANCE** DIRECTOR Presents the report the President/Management Committee and necessary actions

Standard Documented Protocol







Republic of the Philippines
JOSE RIZAL MEMORIAL STATE UNIVERSITY

The Premier University in Zamboanga del Norte Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines Process No: CP:039

Date Filed: Date Reviewed: Date Effective:
February 19, 2018 February 20-22, 2018 February 23, 2018

Purpose/Reason:

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

Prepared by:

RIZZA B. BAGALANON, Ed.D.

Quality Assurance Director

Noted by:

AIDA O. LANIOSO, Ed. D. Vice President for Academic Affairs

Approved by:

EDGAR S. BAZBUENA, Ed.D., FfUP, HRFI University President

UNIT: Quality Assurance Center

PROCESS TITLE: PROCESS CONTROL OF PROCESSES

1. PURPOSE:

The process describes the processes involved in the development and revision of processes.

2. SCOPE:

This process is used to provide:

- a. Provide a guideline in the preparation of new and updating of processes up to its finalization and issuance.
- b. Provide a means to standardize all internal documents utilized in the Quality Management System.

3. REFERENCES:

- 3.1 Distribution Sheet
- 3.2 JRMSU-QAO-001
- 3.3 Minutes of the review
- 3.4 Document Control Log

4. RESPONSIBILITY MAP:

- 4.1 Responsible: Quality Assurance Director
- 4.2 Accountable: Vice President for Academic Affairs
- 4.3 Consulted: Top Management, Campus Administrator, Heads of Offices and QA Coordinator
- 4.4 Informed: All Faculty and Staff

5. INSTRUCTION:

5.1 OFFICE HEAD - Informs the QA Coordinator on the need to develop/review/revise the processes

Issue Status: 1 Revision: 0

Ref. ISO 9001:2015

Approved by: University President

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- QA COORDINATOR Sends request to the QA Director for the process review 5.2
- 5.3 **QA DIRECTOR -**Convene the Process Review Committee.
- PROCESS REVIEW COMMITTEE Discuss, review and evaluate the processes and 5.4 recommends for the approval of the reviewed processes
- 5.5 UNIVERSITY PRESIDENT Approves the process/es.
- 5.6 **QA DIRECTOR**
 - a. Assigns control number to the process and provides copy of the process to the concerned offices.
 - b. Retrieves copy of the old process and stamps it as "obsolete"
- 5.7 PROCESS OWNER - Implements the new/revised process

Issue Status: 1 Revision: 0 Ref. ISO 9001:2015

Approved by: University President

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Standard Documented Protocol







Republic of the Philippines JOSE RIZAL MEMORIAL STATE UNIVERSITY

The Premier University in Zamboanga del Norte Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines

Process No: CP-040 Date Reviewed: Date Effective: February 20-22, 2018

Purpose/Reason:

February 19, 2018

Date Filed:

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

Prepared by JAY D. TELEN. PhD

Dean, Student Affairs & Services

Noted by:

AIDA O. LANIOSO, Ed. D. Vice President for Academic Affairs

February 23, 2018

Reviewed by:

RIZZA B. BAGALANON, Ed.D. Quality Assurance Director

Approved by:

EDGAR S. ÉALBUENA, Ed.D., FfUP, HRFI University President

UNIT: Student Affairs and Services Unit

PROCESS TITLE: HANDLING STUDENTS' COMPLAINTS AND OTHER GRIEVANCES

1. PURPOSE:

The process describes the steps and actions required for handling student's complaints and students being complained of.

2. SCOPE:

process is used for handling complaints of students against other student/s, complaints of faculty member and administrative officials and staff against student/s violate to the existing policies, rules and regulations of the University that require disciplinary action.

3. REFERENCES:

- 3.1 University Code
- 3.2 Student Handbook
- 3.3 JRMSU-DSAS-011-A; JRMSU-DSAS-011-B; JRMSU-DSAS-011-C

4. RESPONSIBILITY MAP:

- 4.1 Responsible: Dean of Student Affairs and Services
- 4.2 Accountable: Campus Administrator
- 4.3 Consulted: Federation of Supreme Student Government, Dean of Student Affairs and

Services, Management Committee and Academic Council

4.4 Informed: Students, Faculty Members, Administrative Official and Staff

5. INSTRUCTION:

- 5.1 Reports orally the incident to the Dean of Student Affairs and Services (DSAS)
- 5.2 Fill out the Incident Report/Complaint Form (DSAS-011-A), which the complainant shall state his/her full name, course and year level, address, contact number, school identification number and the chronological narration of the incident which would likewise

Revision: 0

Ref. ISO 9001:2015

Approved by: University President



reveal the identity of the person being complained of.

- 5.3 File the complaint before the Board of Discipline through the DSAS
- 5.4 Conduct a preliminary hearing by probing questions to the complainant and the witness he/she may produce.
- Upon probable cause, the Board of Discipline shall use summon to the respondents, and 5.5 upon receipt of the summon, the respondent/s shall
- Respond answer the complaint within three (3) days in writing either denying or 5.6 conforming to the allegations
- Call upon both parties for a conference for simplification of issues, possibility of obtaining 5.7 stipulations or admission of facts and the possibility of amicable settlement in cases that can be settled
- Convene the Board of Discipline to conduct the formal investigation 5.8
- Render judgment three (3) days after trial and on the basis of the provisions of the law 5.9 and the evidences presented
- 5.10 In case of adverse decision of the Board of Discipline for major offenses, file an appeal to the University President within three (3) days after the promulgation of judgment by disciplining body.



Standard Documented Protocol







Republic of the Philippines

JOSE RIZAL MEMORIAL STATE UNIVERSITY

The Premier University in Zamboanga del Norte

Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines

Process No: CP-041

Date Effective:

February 19, 2018

February 20-22, 2018

Date Reviewed:

February 23, 2018

Purpose/Reason:

Date Filed:

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

Prepared by:

JAY TELEN, PhD
Dean, Student Affairs & Services

Noted by:

AIDA D. LANIOSO, Ed. D.
Vice President for Academic Affairs

Reviewed by:

RIZZA B. BAGALANON, Ed.D.

Quality Assurance Director

Approved by:

EDGAR S. SALBUENA, Ed.D., FfUP, HRFI University President

UNIT: Student Affairs and Services Unit

PROCESS TITLE: REGISTRATION OF STUDENT ORGANIZATIONS INCLUDING RENEWAL OF UNIVERSITY RECOGNITION

1. PURPOSE:

The process unfolds the steps and documentary requirements for registration of student organizations and renewal of University recognition.

2. SCOPE:

The process is used for granting recognition of the existence of academic and non-academic student organizations in the University.

3. REFERENCES:

- 3.1 University Code
- 3.2 Student Handbook
- 3.3 JRMSU-DSAS-006

4. RESPONSIBILITY MAP:

- 4.1 Responsible: Dean of Student Affairs and Services
- 4.2 Accountable: Campus Administrator
- 4.3 Consulted: Federation of Supreme Student Government, Dean of Student Affairs and

Services, Management Committee and Academic Council

4.4 Informed: Students, Faculty Advisers, Administrative Official and Staff

5. INSTRUCTION:

- 5.1 Secure the Student Organization Registration Form and comply the requirements as indicated in JRMSU-DSAS-006
 - a. Objectives for the creation of the organization
 - b. List of officers, adviser and members (indicate the full name, course, year level, sex, age, complete permanent address, name of parent/guardian with contact number in

Issue Status: 1 Revision: 0 Ref. ISO 9001:2015 Approved by: University President Page 119 of 121



case of emergency, and the student's member contact member)

- c. Constitution and By-laws
- d. Plans/Program/Project for the SY 20 -20
- e. Accomplishment Report for SY 20 -2-
- f. Duly signed and sworn Affidavit of Commitment Form of President and Adviser (JRMSU-DSAS-007)
- g. Letter of Commitment to have beautification projects in the campus
- h. Two (2) pieces rubber/plastic trash bins (with organization logo)
- i. Letter of commitment to attend all meeting called by the Dean of Student Affairs and Services
- j. Annual Action Plan upon registration and during renewal
- Upon compliance of all documentary requirements, the University, through the Office of 5.2 the Dean of Student Affairs and Services, shall issue a Certificate of Recognition duly signed by campus authorities which details the date of validity (recognition and expiry dates)
- The student organizations desiring to renew their registration and recognition in the 5.3 University shall re-submit the documents stipulated above
- They must submit Accomplishment Report of the activities conducted as declared in the 5.4 Annual Action Plan
 - a. Two (2) community services rendered in a year with proper documentation
 - b. Three (3) service activities to the University in a year with proper documentation
 - c. One (1) leadership training/capability-building activity and the like in a year to boost the morale and integrity of the organization
 - d. Other activities deemed necessary.
- The student organization as a whole shall not have been subjected to disciplinary action 5.5 in the University. In case this provision is not fulfilled, the organization shall be under suspension for one (1) academic year upon commission of the offense. Renewal of recognition shall be granted upon termination of the suspension provided that other requirements have been met and complied

Approved by: University President

Standard Documented Protocol







Republic of the Philippines
JOSE RIZAL MEMORIAL STATE UNIVERSITY

The Premier University in Zamboanga del Norte Gov. Guading Adaza St., Sta. Cruz, Dapitan City, Philippines Process No: CP-042

Date Filed: Date Reviewed: Date Effective:
February 19, 2018 February 20-22, 2018 February 23, 2018

Purpose/Reason:

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

Prepared by:

JAYD TELEN, PhD

Dean, Student Affairs & Services

Noted by:

AIDA O. LANIOSO, Etc. D. Vice President for Academic Affairs

Reviewed by:

RIZZA B. BAGALANON, Ed.D.

Quality Assurance Director

Approved by:

EDGAR S. HALBUENA, Ed.D., FfUP, HRFI University President

UNIT: Student Affairs and Services Unit

PROCESS TITLE: CONDUCT OF STUDENTS' ACADEMIC AND NON-ACADEMIC RELATED
ACTIVITIES

1. PURPOSE:

The process outlines the steps and documentary requirements in the conduct of students academic and non-academic related activities.

2. SCOPE:

The process is used for approving the proposal to conduct academic and non-academic related activities of the students except education tours and field trips.

3. REFERENCES:

- 3.1 University Code
- 3.2 Student Handbook
- 3.3 JRMSU-DSAS-008

4. RESPONSIBILITY MAP:

- 4.1 Responsible: Dean of Student Affairs and Services
- 4.2 Accountable: Campus Administrator
- 4.3 Consulted: Federation of Supreme Student Government, Dean of Student Affairs and Services, Management Committee and Academic Council
- 4.4 Informed: Students, Faculty Members, Administrative Official and Staff

5. INSTRUCTION:

- 5.1 Comply and submit the documentary requirements as indicated in the checklist
- 5.2 Secure and accomplish the Activity Permit Form from the Dean of Student Affairs and Services for non-academic related activities and from the Dean of Academic Instruction/Dean of the College doe Academic-related activities
- 5.3 Submit the following after the activity
 - a. Liquidation Report of the Expenses Incurred

Ref. ISO 9001:2015

- b. Assessment Report of the Activity Conducted using DSAS-009 Form
- c. List of actual participants

Approved by: University President

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Republic of the Philippines

JOSE RIZAL MEMORIAL STATE UNIVERSITY

The Premier University in Zamboanga del Norte
Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines

Process No:CP-043

Date Reviewed:

Date Effective:

March 19, 2018

March 19, 2018

March 20, 2018

Purpose/Reason:

Date Filed:

To control documented core-processes needed for implementation of the Quality Management System of Jose Rizal Memorial State University

Prepared by:

RIZZA B. BAGALANON, Ed.D.

Quality Assurance Director

Noted by:

AIDA O. LANIOSO, Ed. D.
Vice President for Academic Affairs

Approved by:

DAYLINDA LUZ R. LAPUT, PhD.
University President

UNIT: Quality Assurance Center

PROCESS TITLE: CONTROL OF NON-CONFORMING PROCESSES, SERVICES OR PRODUCTS

1. PURPOSE:

This process is established to ensure that non-conformities are identified and controlled to prevent recurrence.

2. SCOPE:

This process applies at any process, services or product, which are identified as Non-conforming, within the scope of the Quality Management System of Jose Rizal Memorial State University.

3. REFERENCES:

- 3.1 Corrective Action Request Form
- 3.2 Internal Audit Checklist
- 3.3 Internal Audit Report
- 3.4 Internal Quality Audit
- 3.5 Handling of Non-Conformance and Corrective Action Procedure

4. RESPONSIBILITY MAP:

- 4.1 Responsible: Quality Assurance Director/Coordinator and Internal Auditors
- 4.2 Accountable: University President, Vice President for Administration, Vice President for Academic Affairs, Vice President for Research, Extension and Development and Campus Administrator
- 4.3 Consulted: Management Committee, Heads of Offices and External Providers
- 4.4 Informed: All Faculty, Staff, Students and Stakeholders

5. INSTRUCTION:

5.1 Processes, services or products within the University that are considered to be non conforming may be identified in any of the following ways:

e Status: 1 Revision: 0 Ref. ISO 9001:2015 Approved by: University President



- a. Incoming Product from Suppliers: Product received from suppliers which are found to be nonconforming are identified, reported and returned to the supplier. Recurring problems with discrepant materials from a vendor should be reported to the Purchasing Section of the Supply Office.
- b. Service Provided by External Sources: If a service provided from an external source does not comply with requirements of the purchase order and/or contract, then Corrective Action Request Form is completed and submitted.
- c. Processes within the University Producing Negative Results: Any process in the system which does not produce an acceptable result may be reported by any employee through initiation of the Corrective Action Request Form.
- d. Internal Quality Audits: During the process of conducting Internal Quality Audits, processes may be identified as being nonconforming. These are documented on the Internal Audit Checklist, Internal Audit Report Form, and a Corrective Action Request Form.
- e. External Audit: Any nonconformances noted during external audits are corrected through the Corrective Action Request Process.
- 5.2 Once identified, prior to, after delivery or use has started, the nonconformance shall be addressed and Jose Rizal Memorial State University shall:
 - Take appropriate action to eliminate the nonconformity;
 - b. Authorize its use, release, or acceptance (with proper authority); and/or
 - c. Take action to preclude its original intended use or application.

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poroved by: University President

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DOCUMENT CONTROL MATRIX

JOSE RIZAL MEMORIAL STATE UNIVERSITY

OFFICE OF THE QUALITY ASSURANCE DIRECTOR

The Premier University in Zamboanga del Norte Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines





Registration No. 62Q17082 **INSTITUTIONAL LEVEL**

JRMSU-QA-022

DOCUMENT CONTROL MATRIX

	DESCRIPTION	IDENTIFICATION NUMBER
1.	OFFICE OF THE UNIVERSITY PRESIDENT	
	 MEMORANDUM ORDER 	JRMSU-OUP-001
	TRAVEL ORDER	JRMSU-OUP-002
	OFFICE ORDER	JRMSU-OUP-003
	 OUTGOING 	JRMSU-OUP-004
	 INCOMING 	JRMSU-OUP-005
	JRMSU MAIN	JRMSU-OUP-006
	JRMSU MAIN CAMPUS	JRMSU-OUP-006-A
	JRMSU DIPOLOG CAMPUS	JRMSU-OUP-006-B
	 JRMSU KATIPUNAN CAMPUS 	JRMSU-OUP-006-C
	 JRMSU TAMPILISAN CAMPUS 	JRMSU-OUP-006-D
	 JRMSU SIOCON CAMPUS 	JRMSU-OUP-006-E
	 JRMSU SIBUCO EXTERNAL STUDIES UNIT 	JRMSU-OUP-006-F
	JRMSU AACUP	JRMSU-OUP-006-G
	 ATENEO DE ZAMBOANGA UNIVERSITY 	JRMSU-OUP-006-H
	• ACER	JRMSU-OUP-006-I
	• ALINET	JRMSU-OUP-006-J
	 AFP 	JRMSU-OUP-006-K
	 ASSOCIATION OF SAFTEY PRACTITIONERS OF THE PHILIPPINES, INC 	JRMSU-OUP-006-L
	 ADVANCED IN INNOVATIVE MINDS FOR EXCELLENCE, INC. 	JRMSU-OUP-006-M
	AUAP –ASSOCIATION OF UNIVERSITIES OF ASIA AND THE PACIFIC	JRMSU-OUP-006-N
	APSOM	JRMSU-OUP-006-O
	AIMCOOP	JRMSU-OUP-006-P
	AJERO-CHAN LAW OFFICE	JRMSU-OUP-006-Q
	ASIAN INTELLECT	JRMSU-OUP-006-P
	ARC ZONE	JRMSU-OUP-006-Q
	BENCHMARKING FOR PERFORMANCE EXCELLENCE IN THE PUBLIC SECTOR	JRMSU-OUP-006-R
	BUREAU OF INTERNAL REVENUE	JRMSU-OUP-006-S
	 BUREAU OF FISHERIES AND AQUATIC RESOURCES 	JRMSU-OUP-006-T
	BASILAN STATE COLLEGE	JRMSU-OUP-006-U
	 BOARD OF ACCOUTANCY 	JRMSU-OUP-006-V
	 ASSOCIATION OF GOVERNMENT OF INTERNAL AUDITORS 	JRMSU-OUP-006-W
	BU GRADUATE SCHOOL	JRMSU-OUP-006-X
	CAGAYAN STATE UNIVERSITY	JRMSU-OUP-006-Y
	COTABATO FOUNDATION COLLEGE OF SCIENCE & TECHNOLOGY	JRMSU-OUP-006-Z
	CREZEL CONSTRUCTION & CONCRETE PRODUCTS	JRMSU-OUP-006-AA

JOSE RIZAL MEMORIAL STATE UNIVERSITY

HOUSE REPRESENTATIVE

The Premier University in Zamboanga del Norte Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines





Registration No. 62Q17082

FICE	OF THE QUALITY ASSURANCE DIRECTOR	Registration No		
		INSTITUTIO	NAL LEVEL	JRMSU-QA-022
•	CITY MAYOR'S OFFICE		JRMSU-OUP	-006-BB
•	CENTRAL MINDANAO STATE UNIVERSITY		JRMSU-OUP	-006-CC
•	COUNCIL OF DEANS		JRMSU-OUP	-006-DD
•	CITY TOURISM OFFICE		JRMSU-OUP	-006-EE
	COMMISSION OF FILIPINOS OVERSEAS		JRMSU-OUP	-006-FF
•	CAMARINES STATE UNIVERSITIES		JRMSU-OUP	-006-GG
•	COMMISSION ON AUDIT		JRMSU-OUP	-006-HH
•	CIVIL SERVICE COMMISSION		JRMSU-OUP	-006-II
•	CENTER FOR PROFESSOR ADVANCEMENT OF EDUCAT	TORS	JRMSU-OUP	-006-JJ
•	DAKAK		JRMSU-OUP	-006-KK
•	DAIRY CONFEDERATION OF THE PHILIPINES		JRMSU-OUP	-006-LL
•	DEPARTMENT OF INFORMATION AND COMMUNICAT TECHNOLOGY	ION	JRMSU-OUP	-006-MM
•	DEPARTMENT OF INTERIOR &LOCAL GOVERNMENT	-	JRMSU-OUP	-006-NN
•	DEPARTMENT OF SOCIAL WELFARE AND DEVELOPME	INT	JRMSU-OUP	·-006-OO
•	DEVELOPMENT ACADEMY OF THE PHILIPPINES	0	JRMSU-OUP	-006-PP
•	DENR		JRMSU-OUP	-006-QQ
•	DOH	3	JRMSU-OUP	'-006-RR
•	DOST	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	JRMSU-OUP	-006-SS
•	DEPARTMENT OF EDUCATION		JRMSU-OUP	-006-TT
•	DA		JRMSU-OUP	'-006-UU
•	DTI		JRMSU-OUP	'-006-VV
•	DOLE		JRMSU-OUP	'-006-WW
•	DAPITAN CITY FIRE STATION		JRMSU-OUP	'-006-XX
•	DR. SALOMON MOLINA COLLEGE		JRMSU-OUP	'-006-YY
•	EASTERN SAMAR STATE UNIVERSITY		JRMSU-OUP	'-006-ZZ
•	ELECTRONIC FINANCIALS USER CIRCLE, INC.		JRMSU-OUP	
•	ENACTUS		JRMSU-OUP	'-006-BBB
•	EDIBON		JRMSU-OUP	
•	FIMFS		JRMSU-OUP	
•	EMCOR		JRMSU-OUP	
•	GSIS		JRMSU-OUP	
•	FAX		JRMSU-OUF	
•	GEODATA		JRMSU-OUF	
•	FOUNDATION FOR ECONOMIC FREEDOM		JRMSU-OUF	
•	GLOBAL TRADE MANAGEMENT CONSULTANCY SERV	CES	JRMSU-OUF	
•	GOOGLE DEVELOPER GROUP –ZAMBOANGA		JRMSU-OUF	
•	GRADUATE SCHOOL		JRMSU-OUF	
•	GLOBE			P-006-MMM
•	GOVERNMENT QUALITY MANAGEMENT COMMITTEE	1	JRMSU-OUF	
•	HIGHER EDUCATION SUMMIT ON ACADEMIC INDUST	rry	JRMSU-OUF	
•	HUMIL INTERNATIONAL CORPORATION		JRMSU-OUF	'-006-PPP

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Registration No. 62Q17082

IRMSH-0A-022

OFFICE OF THE QUALITY ASSURANCE DIR	FFICE OF THE	DUALITY ASSURA	MCE DIRECTOR
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FICE	INSTITUTION	ONAL LEVEL	JRMSU-QA-022
•	INCUVENTURE	JRMSU-OU	P-006-RRR
•	INTERNATIONAL ASSOCIATION OF UNIVERSITY	JRMSU-OU	P-006-SSS
•	ICS DEVELOPMENT AND TRAINING	JRMSU-OU	P-006-TTT
•	IAMURE MULTIDISCIPLINARY RESEARCH	JRMSU-OU	P-006-UUU
•	IAU -HIGHER EDUCATION INITIATIVES	JRMSU-OU	P-006-VVV
•	INTERNATIONAL ASSOCIATION SCHOLARLY PUBLISHER EDITOR	JRMSU-OU	P-006-WWW
	AND REVIEWERS, INC.		
•	IBM -SPSS TRAINING FOR RESEARCHERS INFORMATION AND	JRMSU-OU	P-006-XXX
	TECHNOLOGY		
•	INTER-AGENCY TASK FORCE ON THE MONETIZATION OF	JRMSU-OU	P-006-YYY
	NATIONAL GOVERNMENT PERFORMANCE MONITORING,		
	INFORMATION AND REPORTING SYSTEM		
•	IMANDAL OPTICAL CLINIC	JRMSU-OU	
•	JCAV -JPLCV CENTER FOR ACADEMIC VALUES		P-006-AAAA
•	JW, ORG. WORLDS MOST TRANSLATED WEBSITE		P-006-BBBB
•	KOMISYON NG KARAPATNG PANTAO NG PILIPINAS		P-006-CCCC
•	KNIGHTS OF RIZAL		P-006-DDDD
•	KAGAWARAN NG EDUKASYON		P-006-EEEE
•	KOMISYON SA WIKANG FILIPINO		P-006-FFFF
•	LELGAL SERVICES SECTOR (OFFICE OF THE GENERAL COUNSEL)		P-006-GGGG
•	METROBANK		P-006-HHHH
•	MUNICIPALITY OF OF KATIPUNAN	JRMSU-OU	
•	MSU –IIT	JRMSU-OU	
•	MINDANAO UNIVERSITY OF SCIENCE & TECHNOLOGY		IP-006-KKKK
•	MARYKAY SKIN CARE & COSMETICS. INC.		IP-006-LLLL
•	MARINA		IP-006-MMM
•	MINDANAO DEVELOPMENT AUTHORITY (MinDa)/ AMO –WM		IP-006-NNNN
•	MINDANAO DEVELOPMENT AUTHORITY		IP-006-0000
•	MASTS		JP-006-PPPP JP-006-QQQQ
•	MinDA	1	JP-006-RRRR
•	NATIONAL ACADEMY OF SCIENCE & TECHNOLOGY		JP-006-SSSS
•	NEDA		JP-006-TTTT
•	NGCP	1	JP-006-UUUU
•	OFFICE OF THE PRESIDENT OF THE PHILIPPINES MALACAÑANG	1	JP-006-VVVV
•	OFFICE OF THE OMBUDSMAN		JP-006-WWWW
•	OFFICE OF THE VICE PRESIDENT FOR ACADEMIC AFFAIRS	1	JP-006-XXXX
•	ORDER OF KNIGHTS OF RIZAL		JP-006-YYYY
•	OJT COURSE OUTLINE	1	JP-006-ZZZZ
•	OFFICE MEMO		JP-006-AAAAA
•	PRESIDENT'S REPORT (JRMSU)		JP-006-BBBBB
•	PACUIT CONTRACTOR OF CONFERNANCE		JP-006-CCCCC
•	PRESIDENTIAL COMMISSION ON GOOD GOVERNANCE		JP-006-DDDDD
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JOSE RIZAL MEMORIAL STATE UNIVERSITY

Incoming Communication Logbook

Incoming Communication – Internal

Incoming Communication – Office of the President

The Premier University in Zamboanga del Norte

Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines





Registration No. 62Q17082

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OFFICE OF THE QUALITY ASSURANCE DIRECTOR	Registration No. 62Q17082	/ISU-QA-022
	INSTITUTIONAL LEVEL TRIA	
PASUC	JRMSU-OUP-006	
 PLDT 	JRMSU-OUP-006	1
 PHILIPPINE NORMAL UNIVERSITY 	JRMSU-OUP-006	
 PAGBA 	JRMSU-OUP-006	1
 PHIILIPPINE RED CROSS 	JRMSU-OUP-006	
 PHILIPPINE RUBBER RESEARCH INSTITUTE 	JRMSU-OUP-006	
 PHILIPPINE ASSOCIATION OF GOVERNMENT ELECT ENGINEERS (PAGE, INC.) 	RONICS JRMSU-OUP-006	j-KKKKK
PHILIPPINE MILITARY ACADEMY PHIL —HECS	JRMSU-OUP-006	5-LLLLL
PHILIPPINE PEDAGOGICAL INSTITUTE	JRMSU-OUP-006-I	MMMMM
PAG-IBIG	JRMSU-OUP-006	S-NNNNN
PHILIPPINE ADVENT COLLEGE	JRMSU-OUP-006	5-00000
PHILIPPINE ASSOCIATION OF INSTITUTIONS FOR RE	ESEARCH JRMSU-OUP-006	5-PPPPP
PCAARD –DOST	JRMSU-OUP-006	5-QQQQQ
PATHESCU	JRMSU-OUP-006	5-RRRRR
• PETRON	JRMSU-OUP-006	5-SSSSS
PHILCARE	JRMSU-OUP-006	5-11111
PHILIPPINE YOUTH VOTE PHILIPPINE	JRMSU-OUP-006	5-UUUUU
PHILIPPINES @ UNITED TOWERS.COM	JRMSU-OUP-006	5-VVVVV
PO PURCHASE ORDER FORM	JRMSU-OUP-006-	wwww
POSTBANK	JRMSU-OUP-000	6-XXXXX
PROVINCIAL GOVERNORS OFFICE	JRMSU-OUP-000	6-YYYYY
 PHILIPPINE EDUCATIONAL MEASUREMENT AND EX 	VLAUATION JRMSU-OUP-00	6-ZZZZZ
ASSOCIATION, INC.	JRMSU-OUP-00	6-AAAAAA
PITAHC	JRMSU-OUP-00	6-BBBBBB
QUILL SOLUTIONS	JRMSU-OUP-00	
RG CAGMAY REVIEW CENTER	JRMSU-OUP-00	
REDLIFE MANUFACTURING	JRMSU-OUP-00	
RUSSIA – ASEAN	JRMSU-OUP-00	
REQUEST LETTER	JRMSU-OUP-00	
• RECEIPT	JRMSU-OUP-00	
ROYAL INSTITUTION	JRMSU-OUP-00	6-11111
RMNVS PROPERTY OF AND DEVELOPMENT COMMIT	JRMSU-OUP-00	16-111111
REGIONAL GENDER AND DEVELOPMENT COMMIT	JRMSU-OUP-00	
REGIONAL DEVELOPMENT COUNCIL		
2. OFFICE OF THE VICE PRESIDENT FOR ACADEMIC AFFAIRS	10046111/044	01
Action Plan	JRMSU-VPAA 0	
Memorandum Order/s	JRMSU-VPAA 0	
 Minutes of Meeting/s 	JRMSU-VPAA 0	
 Incoming Communication Logbook 	JRMSU-VPAA 0	04

JRMSU-VPAA 004A

JRMSU-VPAA 004A-1

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JOSE RIZAL MEMORIAL STATE UNIVERSITY

The Premier University in Zamboanga del Norte Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines



Registration No. 62Q17082

CE	OF THE QUALITY ASSURANCE DIRECTOR	INSTITUTIONAL LEVEL JRMSU-QA-022
	Incoming Communication UDMC	JRMSU-VPAA 004A-2
•	Incoming Communication – HRMO	JRMSU-VPAA 004A-2
•	Incoming Communication – Quality Assurance Office	
•	Incoming Communication – Registrar's Office	JRMSU-VPAA 004A-4
•	Incoming Communication – IMD Office	JRMSU-VPAA 004A-5
•	Incoming Communication – DSAS	JRMSU-VPAA 004A-6
•	Incoming Communication – Campus Administrator	JRMSU-VPAA 004A-7
•	Incoming Communication – External	JRMSU-VPAA 004B
•	Incoming Communication – External (CHED)	JRMSU-VPAA 004B-1
•	Incoming Communication – External (AACCUP)	JRMSU-VPAA 004B-2
•	Incoming Communication – External (ISO)	JRMSU-VPAA 004B-3
•	Incoming Communication – External (PASUC)	JRMSU-VPAA 004B-4
•	Incoming Communication – External (TESDA)	JRMSU-VPAA 004B-5
•	Incoming Communication – External (MARINA)	JRMSU-VPAA 004B-6
•	Incoming Communication – External (PRC)	JRMSU-VPAA 004B-7
•	Incoming Communication – External (CSC)	JRMSU-VPAA 004B-8
•	Incoming Communication – External (DepEd)	JRMSU-VPAA 004B-9
•	Incoming Communication – External (DBM)	JRMSU-VPAA 004B-10
•	Outgoing Communication Logbook	JRMSU-VPAA 005
•	Outgoing Communication – Internal	JRMSU-VPAA 005A
•	Outgoing Communication – Internal (BOR)	JRMSU-VPAA 005A-1
•	Outgoing Communication – External	JRMSU-VPAA 005B
•	Outgoing Communication – External (CHED)	JRMSU-VPAA 005B-1
•	Minutes – Management Review/MANCOM	JRMSU-VPAA 006
•	Meritorious Awards	JRMSU-VPAA 007
•	Faculty Scholars	JRMSU-VPAA 008
•	Audit Matters/Recommendations	JRMSU-VPAA 009
•	Audit Matters/Recommendations - AACCUP	JRMSU-VPAA 009A
•	Audit Matters/Recommendations – ISO	JRMSU-VPAA 009B
•	Faculty Evaluation Report	JRMSU-VPAA 010
•	Faculty Evaluation Report (Part-timers)	JRMSU-VPAA 010A
•	Faculty Evaluation Report (Change of Status)	JRMSU-VPAA 010B
•	Faculty Evaluation Report (Students' Comments)	JRMSU-VPAA 010C
•	Curriculum Review Instrument	JRMSU-VPAA 011
•	Faculty Development Program/Plan	JRMSU-VPAA 012
•	Travel Orders	JRMSU-VPAA 013
•	Visitor's Logbook	JRMSU-VPAA 014
•	Academic Awards	JRMSU-VPAA 015
•	Grievance Committee Notice	JRMSU-VPAA 016
•	Complaints	JRMSU-VPAA 017
•	CMOs	JRMSU-VPAA 018
•	Academic Report/Accomplishment Report	JRMSU-VPAA 019
•	Curriculum Development/Revision	JRMSU-VPAA 020
•	Instructional Materials Development	JRMSU-VPAA 021

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JOSE RIZAL MEMORIAL STATE UNIVERSITY

The Premier University in Zamboanga del Norte Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines



Registration No. 62Q17082

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STITUTIONAL	LEVEL	JRMSU-QA-022
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	INSTITUTIO	NAL LEVEL	JRIVISU-QA-022
•	Designations	JRMSU-VPA	AA 022
•	Forms	JRMSU-VPA	AA 023
•	Notice of Failure Form	JRMSU-VPA	AA 023A
•	Teachers' Program	JRMSU-VPA	AA 024
•	Syllabi	JRMSU-VPA	AA 025
•	Memorandum of Agreement (MOA)	JRMSU-VPA	AA 026
•	Development Plan – Academic Instruction	JRMSU-VP	AA 027
•	Monitoring and Evaluation Report	JRMSU-VP	AA 028
•	IPCR/OPCR	JRMSU-VP	AA 029
•	Faculty Profile	JRMSU-VP	4A 030
•	Show-Cause Order (Maritime Education)	JRMSU-VP	AA 031
•	Item Analysis Sample	JRMSU-VP	AA 032
•	Program Monitoring and Evaluation	JRMSU-VP	AA 033
•	SUC PBB Documents	JRMSU-VP	AA 034
•	GAD Related Rules and Issuances	JRMSU-VP	AA 035
•	Sample or Suggested Syllabi for the New Education (GEC) Core	JRMSU-VP	AA 036
	Courses		
•	Prospectus	JRMSU-VP	AA 037
•	Prospectus – Graduate School	JRMSU-VP	AA 037A
•	Administrative Disciplinary Rules on Sexual Harassment Cases	JRMSU-VP	AA 038
•	Room Utilization	JRMSU-VP	AA 039
•	PRC Results	JRMSU-VP.	AA 040
•	VPAA Approved Requests	JRMSU-VP.	AA 041
•	Consolidated Scholarship Report	JRMSU-VP	AA 042
•	Application for CHED Modified 2nd Generation GE Faculty	JRMSU-VP	AA 043
	Training		
•	Guidelines for Free Tuition Fee	JRMSU-VP	AA 044
•	Schedule of Fees	JRMSU-VP	AA 045
•	Shipboard Training	JRMSU-VP	AA 046
•	PBB Documents	JRMSU-VP	AA 047
•	Certificate of Program Compliance	JRMSU-VP	
•	Board Resolutions	JRMSU-VP	AA 049
•	Proposed Budget	JRMSU-VP	
•	COD/COE Guidelines	JRMSU-VP	AA 051
•	Academic Council Members	JRMSU-VP	AA 052
•	Customer Satisfaction Survey	JRMSU-VP	
•	K-12 Documents	JRMSU-VP	
•	VPAA RATA	JRMSU-VP	
•	VPAA PPMP	JRMSU-VF	
•	Graduate School Documents	JRMSU-VP	
•	VPAA Profile	JRMSU-VF	
•	VPAA Miscellaneous Personal Files	JRMSU-VF	PAA 059

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Registration No. 62Q17082 INSTITUTIONAL LEVEL

JRMSU-QA-022

OFFICE OF THE QUALITY ASSURANCE DIRECTOR

	INSTIT	UTIONAL LEVEL	JRMSU-QA-022
3.	OFFICE OF THE VICE PRESIDENT FOR ADMINISTRATION		
	Action Plan	JRMSU-VPA	\ 001
	Memorandum Order	JRMSU-VPA	A 002
	Incoming Memo Order	JRMSU-VPA	A 002-A
	Outgoing Memo Order	JRMSU-VPA	A 002-B
	Outgoing Communication	JRMSU-VP/	4 003
	Minutes of the Meeting	JRMSU-VP/	A 004
	Meeting Log	JRMSU-VP/	A 005
	 Incoming Communication Logbook 	JRMSU-VP	4 006
	Internal Communication Log	JRMSU-VP/	4 006-A
	External Communication Log	JRMSU-VP	A 006-B
	Administrative Report	JRMSU-VP/	4 007
	Projects-Infrastructure	JRMSU-VP	800 4
	 Minutes of ManCom Reports 	JRMSU-VP	A 009
_	ASSIST AS THE LIGHT PROPERTY FOR RESPECTABLE PURPLICIAL ASIA		
4.	OFFICE OF THE VICE PRESIDENT FOR RESEARCH, EXTENSION AND		
	DEVELOPMENT	JRMSU – V	PRED 001
	Action Plan	JRMSU – V	
	Development Plan	JRMSU – V	
	Memorandum Order Minutes of the Marking / In House Poview	JRMSU – V	
	Minutes of the Meeting/ In-House Review	JRMSU – V	1
	Meeting Log	JRMSU – V	
	Outgoing Communication	JRMSU – V	
	 Incoming Communication Log Research and Extension Manual 	JRMSU – V	
			PRED 009A
	 Research Terminal Report Extension Terminal Report 		PRED 009B
	•	JRMSU – V	
	Annual ReportResearch Proposal		PRED 011A
			PRED 011B
			PRED 012A
		JRMSU – V	PRED 012B
	 Extension Journal Research Proposal Evaluation Sheet 	JRMSU – V	PRED 013A
	The state of the s	JRMSU – V	PRED 013B
	Extension Proposal Evaluation Sneet Research Presentation Criteria	JRMSU – V	PRED 014
	D. C. J. C. L. Atlant Culturale	JRMSU – V	PRED 015
	C. H. C. S. S. S. D. D. D. C.	JRMSU – V	PRED 016
	Compilation of VPRED Procedures		
	5. OFFICE OF THE CAMPUS ADMINISTRATOR		
	Memorandum Order	JRMSU-CA	D-001
	Action Plan	JRMSU-CA	D-002
	Minutes of the Meeting	JRMSU-CA	D-003
	Incoming Communication Logbook	JRMSU-CA	D-004A

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STITUTIONAL	LEVEL	JRMSU-QA-022

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•	Outgoing Communication Logbook	JRMSU-	CAD-004B
•	Outgoing Communication	JRMSU-	CAD-005
•	Activity Permit Form	JRMSU-	CAD-006
	Monitoring Slip Form	JRMSU-	CAD-007
•	Meritorious Award Nomination Form	JRMSU-	CAD-008
•	Faculty Scholarship Application Form	JRMSU-	CAD-009
•	Audit Schedule	JRMSU-	CAD-010
•	Accreditation Schedule	JRMSU-	CAD-011
•	Results of the Evaluation	JRMSU-	-CAD-012
	Curriculum Review Instrument	JRMSU-	-CAD-013
•	Faculty Development Program-Plan	JRMSU-	-CAD-014
	Administrative Development Program-Plan	JRMSU-	-CAD-015
•	Attendance Log	JRMSU-	-CAD-016
•	Grievance Committee Notice	JRMSU-	-CAD-017
•	Committee on Decorum Notice	JRMSU-	-CAD-018
•	Complaint Logbook		-CAD-019
•	Academic and Administrative Report		-CAD-020
•	Travel Order		-CAD-021
•	Designations	JRMSU	-CAD-022
6. O	FFICE OF THE QUALITY ASSURANCE DIRECTOR		
A.	General		
	QAD Profile		-QA -001-A
	 QAC Organizational Structure 		-QA -001-B
	 QAC Staff Profile 		-QA -001-C
	Quality Assurance Manual		-QA-001-D
	 Action Plan and Project Procurement Management Pl 		-QA-001-E
	 JRMSU (Main) Key Officials Directory 	1	-QA-001-F
	 JRMSU (Systemwide) Key Officials Directory 		-QA-001-G
	 JRMSU Internal Quality Assurance Team 		I-QA-001-H
	Office Memorandum Order		I-QA-002
	Office Memorandum Order Logbook		I-QA-002 A
	 Incoming Communication Logbook 		J-QA-003
	❖ AACCUP	1	J-QA-003-A
	❖ ISO	1 1	J-QA-003-B J-QA-003-C
	◆ CHED		J-QA-003-D
	❖ General		J-QA-004
	Incoming Communication		J-QA-004-A
	♦ AACCUP		J-QA-004-B
	♦ ISO		J-QA-004-B J-QA-004-C
	♦ CHED		J-QA-004-C
	❖ General		J-QA-005
	Outgoing Communication Logbook Outgoing Communication		J-QA-006
	Outgoing Communication	JIMIST	

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Registration No. 62Q17082

STITUTIONAL LEVEL JRMSU-QA-0	ISU-QA-02
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		INE CONCIN ASSORDING DIRECTOR	INSTITUTION	IAL LEVEL	JRMSU-QA-022
	• (QAC Initiated Activities Logbook		JRMSU-QA-	-007
		Accomplishment Reports of Quality Assurance Activit	ies and	JRMSU-QA-	-007-A
		nitiatives			
	• [Programs/Invitations/Pictures		JRMSU-QA-	-008
		Minutes of Meetings		JRMSU-QA-	-009
		Attendance Sheets	1	JRMSU-QA-	-010
	-	Registration Form		JRMSU-QA-	-010-A
		Food Service Schedule	1	JRMSU-QA	-010-B
		Food Control		JRMSU-QA	-010-C
		QAC Visitor's Logbook	1	JRMSU-QA	-011
		QAC Borrower's Logbook		JRMSU-QA	-012
		Request Form A		JRMSU-QA	-013-A
		Request Form B		JRMSU-QA	-013-B
		Receipt Form A		JRMSU-QA	-013-C
		Receipt Form B		JRMSU-QA	-013-D
		Notepad A		JRMSU-QA	-013-E
		Notepad B		JRMSU-QA	-013-F
		QA Job Order		JRMSU-QA	-013-G
		Purchase Requests		JRMSU-QA	-014
		QAC Customer Satisfaction Survey Questionnaire		JRMSU-QA	-015
		QAC Customer Satisfaction Survey Results		JRMSU-QA	-016
		QAC Accomplishment Report		JRMSU-QA	-017
B.	ISO	Documents			
	•	Audit Team Members' Profile		JRMSU-QA	-018
		Quality Management System Manual		JRMSU-QA	
	•	Quality Management System Procedures Manual		JRMSU-QA	-019 A
	•	Quality Management System Requirements		JRMSU-QA	\\
	•	Key Officials Directory		JRMSU-QA	
		Document Control Matrix		JRMSU-QA	
	•	JRMSU Customer Satisfaction Survey Results		JRMSU-QA	
	•	Audit Checklist		JRMSU-QA	
	•	List of JRMSU QMS Procedures		JRMSU-QA	
	•	List of Procedures for Internal Audit		JRMSU-QA	
	•	Internal Audit Report		JRMSU-QA	
	•	Minutes of Management Review		JRMSU-QA	
	•	External Audit Report		JRMSU-QA	
	•	Corrective/Preventive Action Status Logbook		JRMSU-QA	
	•	Back-up Data – External Drive Logbook		JRMSU-QA	∖-027-B
	•	Document Control Logbook		JRMSU-Q/	\-027-C
	•	Non-Conformance Report		JRMSU-QA	
	•	Non-Conformance Report Logbook		JRMSU-Q/	
	•	Non-Conformance Report Action Plan		JRMSU-Q/	4-027-E-1

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JRMSU-QA-022

	Opportunities for Improvement Report	JRMSU-QA-027-F
	Opportunities for Improvement Report Logbook	JRMSU-QA-027-G
	Opportunities for Improvement Report Action Plan	JRMSU-QA-027-G-1
	ISO Certificates of Registration	JRMSU-QA-028
C.	CHED Quality Assurance Documents	
	 CMO 46-Policy Standards to Enhance Quality Assurance 	JRMSU-QA-029
	Handbook on Typology Outcomes-Based Education and ISA	JRMSU-QA-030
	Handbook on the Implementation of K-12 Curriculum	JRMSU-QA-031
	CMOs for Programs Offering	JRMSU-QA-032
	CMOs for Center of Excellence/Development	JRMSU-QA-033
	Certificates of Program Compliance	JRMSU-QA-034
	CHED-RQAT Monitoring and Evaluation Results	JRMSU-QA-035
	CHED-MARINA Evaluation Results	JRMSU-QA-036
	Monitoring and Evaluation Instruments	JRMSU-QA-037
D.	AACCUP Accreditation Documents	
	 Accreditation Guidelines and Procedures 	JRMSU-QA-038
	 AACCUP Accreditation Survey Instruments 	JRMSU-QA-039
	Checklist of Things to Prepare for AACCUP Accreditation	JRMSU-QA-040
	 Checklist of Supporting Documents for OBE Instrument 	JRMSU-QA-041
	List of Accredited Programs	JRMSU-QA-042
	Certificates of Accreditation and Recognition	JRMSU-QA-043
	 Accreditation Results-Findings and Recommendations 	JRMSU-QA-044
	Accreditor's Profile Form	JRMSU-QA-045-A
	Accreditors' Directory Form	JRMSU-QA-045-B
	Accreditors' Hotel Room Assignment Form	JRMSU-QA-045-C
	Accreditors' Information Form	JRMSU-QA-045-D
	JRMSU Local Accreditation Task Force Form	JRMSU-QA-046
	Accreditation Checklist	JRMSU-QA-047
	Accreditor's Checklist	JRMSU-QA-047-A
	QA Director's Checklist	JRMSU-QA-047-B
F.	JRMSU Manuals/ Documents	
	JRMSU Code	JRMSU-QA-048
	JRMSU Administrative Manual	JRMSU-QA-049
	JRMSU Faculty Manual	JRMSU-QA-050
	JRMSU Student Handbook	JRMSU-QA-051
	JRMSU Five Year Development Plan	JRMSU-QA-052
	JRMSU Annual Report	JRMSU-QA-053
	C	

JOSE RIZAL MEMORIAL STATE UNIVERSITY

Appointment – University President

Project Procurement Management Plan (PPMP)

Office Performance Commitment and Review (OPCR)

Individual Performance Commitment and Review (IPCR)

Annual Procurement Plan (APP)

OSG Deputation: Legal Retainer

COA Concurrence: Legal Retainer

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OFFICE OF	r the Cumulit assummed birector	Registration No. 62Q17082	JRMSU-QA-022			
7. OFFICE OF	THE CHIEF ADMINISTRATIVE OFFICER					
• OI	utgoing Office Memorandum	JRSMU-CA	O-001			
• M	aintenance Schedule	JRSMU-CA	JRSMU-CAO-002			
• M	onitoring Schedule	JRSMU-CA	JRSMU-CAO-003			
• Cc	orrective Maintenance Logbook	JRSMU-CA	O-004			
• Fu	uel Consumption Report	JRSMU-CA	O-005			
• Cl	eaning Checklist	JRMSU-CA	O-006			
8. OFFICE OF	THE BOARD SECRETARY					
• Bo	pard Resolutions	JRMSU-OE	3S-001			
• M	linutes of Meeting	JRMSU-OE	3S-002			
• Re	eferendum Resolutions	JRMSU-OE	3S-003			
• M	latrix of Board Resolutions	JRMSU-OE	3S-004			
• Re	epublic Act No. 9852	JRMSU-OE	3S-005			
• Re	epublic Act No. 8193	JRMSU-OE	3S-006			
• Re	epublic Act. No. 8292	JRMSU-OE	3S-007			
• Cl	HED Memo Order No. 03, Series of 2001	JRMSU-OE	3S-008			
	quidation Report	JRMSU-OE	3S-009			
	otice of Meeting	JRMSU-OE	3S-010			
	ttendance Sheet	JRMSU-OE	3S-011			
• Ai	ppointment	JRMSU-OE	3S-012			
	ath of Office	JRMSU-OE	3S-013			
	otation Scheme	JRMSU-OE	3S-014			
	OR Directory	JRMSU-OF	3S-015			
	OR TIN	JRMSU-O	3S-016			
	coming Communication - CHED	JRMSU-O	3S-017			
	coming Communication - BOR	JRMSU-O	3S-018			
	ncoming Communication - Internal (JRMSU)	JRMSU-OF	3S-019			
	ncoming Communication - External	JRMSU-OF	3S-020			
	ravel Orders	JRMSU-OI	BS-021			
	1emo Orders	JRMSU-O	BS-022			
	outgoing Communication - BOR	JRMSU-OI	BS-023			
	outgoing Communication	JRMSU-OI	BS-024			
	ertifications	JRMSU-OI	BS-025			
• C	ertificate of Creditable Tax Withheld at Source (BIR F	form No. JRMSU-O	BS-026			
2:	307)					

JRMSU-OBS-027

JRMSU-OBS-028

JRMSU-OBS-029 JRMSU-OBS-030

JRMSU-OBS-031

JRMSU-OBS-032

JRMSU-OBS-033

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Acknowledgment Receipt for Equipment (ARE)	JRMSU-OBS-034
Finance Committee	JRMSU-OBS-035
Search for Presidency	JRMSU-OBS-036
 Search for Private Sector Representatives 	JRMSU-OBS-037
BOR Resolution Request Form	JRMSU-OBS-038
Logbook of Incoming Communication	JRMSU-OBS-039
 Logbook of Outgoing Communication/Documents 	JRMSU-OBS-040
 Logbook of Outgoing Calls (Long Distance) 	JRMSU-OBS-041
Copylandia	JRMSU-OBS-042
Agenda Folders	JRMSU-OBS-043
9. OFFICE OF THE DEAN OF THE COLLEGE OF MARITIME EDUCATION	
Office Memorandum	JRMSU CME Dean 001
Curriculum	JRMSU CME Dean 002
Assessment Matrix	JRMSU CME Dean 003
• IG	JRMSU CME Dean 004
 Performance Assessment (PASS) 	JRMSU CME Dean 005
Maintenance Checklist	JRMSU CME Dean 007A
Maintenance Forms	JRMSU CME Dean 007B
Outgoing Communication	JRMSU CME Dean 008
Syllabus	JRMSU CME Dean 009
Course Specifications	JRMSU CME Dean 010
CME Development Plan	JRMSU CME Dean 011
Faculty Development Plan	JRMSU CME Dean 012
 Meeting Log/Attendance Sheet 	JRMSU CME Dean 013
Supervisory Program of the Dean	JRMSU CME Dean 014
Minutes of the Meeting	JRMSU CME Dean 018 JRMSU CME Dean 019
CME Faculty Profile	JRMSU CME Dean 020
CME Annual Report	JRMSU CME Dean 021A
Purchase Request	JRMSU CME Dean 021B
Logbook for Approved PR	JRMSU CME Dean 022A
Orientation Log (Student)	JRMSU CME Dean 022B
Orientation Log (Faculty)	JRMSU CME Dean 023
Peer Evaluation Form	JRMSU CME Dean 024
 Logbook for Outgoing Request (Purchase Request) 	JRMSU CME Dean 025
Logbook for Incoming	3111130 01112 01111 011
Documents/Communication/Memorandum	JRMSU CME Dean 026
Logbook for Outgoing A Commission (Marsage and United States)	TUNIO CIVIE DEGII 020
Documents/Communication/Memorandum	IDMCII CME Dana 027
Logbook for Supplies and Materials	JRMSU CME Dean 027 JRMSU CME Dean 028
Logbook for Equipments	JRMSU CME Dean 028 JRMSU CME Dean 029
Logbook for Examination Re-sit Application	
Post Conference Result	JRMSU CME Dean 030

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INSTITUTIO	NAL LEVEL JRIVISU-QA-UZZ
 Supervisory Evaluation on Instructor's Performance 	JRMSU CME 006
Classroom Observation	JRMSU CME 015
Practical & Laboratory Exercises Observation	JRMSU CME 016
Quality of Instruction (Evaluation Summary Page)	JRMSU CME 016-B
 Spreadsheet of Ratings of Instructors 	JRMSU CME 016-C
Supervisory Instrument for Quality of Instruction	JRMSU CME 017-A
Test questionnaire	JRMSU CME 054A
Table of Specifications	JRMSU CME 054
Simulator Activity Permit	JRMSU CME Dean 031
Instructor Attendance Monitoring	JRMSU CME Dean 032
Service Delivery Feedback	JRMSU CME Dean 033
10. OFFICE OF THE OJT COORDINATOR COLLEGE OF MARITIME	
EDUCATION Contificate of Originatetics	JRMSU CME STO-001
Certificate of Orientation Attendance of Participants Orientation on	JRMSU CME STO-001A
 Attendance of Participants – Orientation on Student's Personal Data 	JRMSU CME STO-002
	JRMSU CME STO-003A
Apprenticeship Registration – BSMT Apprenticeship Registration – BSMc=5	JRMSU CME STO-003B
Apprenticeship Registration – BSMarE	JRMSU CME STO-003B
Apprenticeship Enrollment Form	JRMSU CME STO-005
Apprenticeship Enrollment Flowchart	JRMSU CME STO-005
List of Students Issued with TRB	JRMSU CME STO-007
Embarkation Requirements	JRMSU CME STO-007
Embarkation Checklist The Colored TRR Francisco The Colored Trr Fran	JRMSU CME STO-009A
Task Summary Checklist Onboard TRB – Engine Task Summary Checklist Onboard TRB – Rook Task Summary Checklist Onboard TRB – Engine	JRMSU CME STO-009B
Task Summary Checklist Onboard TRB – Deck Such as Summary Checklist Onboard TRB – Deck	JRMSU CME STO-009C
Onboard Performance Evaluation Deck & Engine Wild Control of State and Training	JRMSU CME STO-009C
Initial Cadet Feedback on Shipboard Training A to the standard Training with TRB. Dook	JRMSU CME STO-011A
Cadet Students for Shipboard Training with TRB – Deck Land Students for Shipboard Training with TRB – Engine	JRMSU CME STO-011B
Cadet Students for Shipboard Training with TRB — Engine	JRMSU CME STO-011B
Endorsement Letter And the first fir	JRMSU CME STO-013
 General Rubric for Evaluating Performance Level of Maritime Students 	JUINO CIVIL 310-013
Disembarkation Checklist	JRMSU CME STO-014
Evaluation of BSMT ISF TRB	JRMSU CME STO-015A
Evaluation of BSMarE ISF TRB	JRMSU CME STO-015B
Certificate of Validation, Assessment and Approval	JRMSU CME STO-016
Assessment Application	JRMSU CME STO-017
Notice of Admission for Assessment (Student)	JRMSU CME STO-018
Consolidated Result of Assessment	JRMSU CME STO-019
Official Report of Ratings	JRMSU CME STO-020
Official List of Board Passers – OIC-NW	JRMSU CME STO-021A
Official List of Board Passers – OIC-EW	JRMSU CME STO-021B
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OFFICE OF THE QUALITY ASSURANCE DIRECTOR	Registration No. 62Q17082 INSTITUTIONAL LEVEL JRMSU-QA-022
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Letter to Captain/Chief Engineer	JRMSU CME STO-022
Onboard Performance Evaluation of Basic Seaman	JRMSU CME STO-023
 Letter to Shipping Companies/Manning Agencies 	JRMSU CME STO-024
 Student Feedback – Simulator Phase Assessment 	JRMSU CME STO-025
 List of Sea Trip Participants 	JRMSU CME STO-026
 Orientation Attendance of Sea Trip Participants 	JRMSU CME STO-026A
 List of Released Basic Training Certificates 	JRMSU CME STO-026B
 List of Deck Watchkeeping Certificates 	JRMSU CME STO-026C
 List of Engine Watchkeeping Certificates 	JRMSU CME STO-026D
List of Released COPs	JRMSU CME STO-026E
 Written Assessment for BSMT 	JRMSU CME STO-027A
 Written Assessment for BSMarE 	JRMSU CME STO-027B
 Practical – Oral Interview Checklist – BSMT 	JRMSU CME STO-028
 Practical – Oral Interview Checklist – BSMarE 	JRMSU CME STO-029
 Practical Assessment – Rating Sheet 	JRMSU CME STO-030
 Interview Rating Sheet 	JRMSU CME STO-031
Certificate of Participation	JRMSU CME STO-032
 Activity Sheet – BSMT 	JRMSU CME STO-033A
 Activity Sheet – BSMarE 	JRMSU CME STO-033B
 Monitoring for BSMT/BSMarE Cadets 	JRMSU CME STO-034
 Actual Onboard Monitoring of Cadets 	JRMSU CME STO-035
11. INSTRUCTIONAL MATERIALS DEVELOPMENT CHAIRPERSON OF MARITIME EDUCATION • Curriculum	IMD CH CME 002
	IMD CH CME 002
• IG	IMD CH CME 004
Syllabus	IMD CH CME 010
Course Specifications	HAID CIT CIVIL OIG
12. OFFICE OF THE OJT COORDINATOR COLLEGE OF MARITIME EDUCATION	
Orientation Log (student)	JRMSU CME STO 022A
13. ASSESSOR COLLEGE OF MARITIME EDUCATION	
Assessment Matrix	ASSR CME 003
Performance Assessment (PASS)	ASSR CME 005
 Practical & Laboratory Exercises Observation 	ASSR CME 016
Test questionnaire	ASSR CME 054A
Table of Specifications	ASSR CME 054
14. BSMT PROGRAM HEAD	DEL DONAT CNAF COZA
Maintenance Checklist	PH BSMT CME 007A PH BSMT CME 007B
Maintenance Forms	1
Equipment Inventory	PH BSMT CME 028A

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INSTITU	TIONAL LEVEL JRIVISU-QA-UZA
15. BSMarE PROGRAM HEAD	
Maintenance Checklist	PH BSME CME 007A1
Maintenance Forms	PH BSME CME 007B1
Equipment Inventory	PH BSME CME 028B
,	
16. RESEARCH CHAIRPERSON COLLEGE OF MARITIME EDUCATION	
Research Proposal	RES CME 001
Terminated Research	RES CME 002
Progress Report	RES CME 003
17. OFFICE OF THE DEAN OF THE COLLEGE OF NURSING AND ALLIED	
HEALTH SCIENCES	
Office Memorandum	JRMSU CNAHS DEAN 001
Curriculum	JRMSU CNAHS DEAN 002
Instructional Materials	JRMSU CNAHS DEAN 003
Outgoing Communication	JRMSU CNAHS DEAN 004
❖ Internal Communication	JRMSU CNAHS DEAN 004 A
o President	JRMSU CNAHS DEAN 004 A 01
 Vice President for Academic Affairs 	JRMSU CNAHS DEAN 004 A 02
 Vice President for Research, Extension & Dev't 	JRMSU CNAHS DEAN 004 A 03
 Vice President for Administrative Officer 	JRMSU CNAHS DEAN 004 A 04
 Chief Administrative Officer 	JRMSU CNAHS DEAN 004 A 05
 Dean of the Student Affairs 	JRMSU CNAHS DEAN 004 A 06
o Library	JRMSU CNAHS DEAN 004 A 07
 Quality Assurance 	JRMSU CNAHS DEAN 004 A 08
 Department Heads 	JRMSU CNAHS DEAN 004 A 09 JRMSU CNAHS DEAN 004 A 10
o Faculty	JRMSU CNAHS DEAN 004 A 11
o HRMO	JRMSU CNAHS DEAN 004 A 12
 Colleges/Departments 	JRMSU CNAHS DEAN 004 A 13
o Students	JRMSU CNAHS DEAN 004 A 14
o IMD Guidance	JRMSU CNAHS DEAN 004 A 15
o Guidance	JRMSU CNAHS DEAN 004 B
External Communication	JRMSU CNAHS DEAN 004 B 01
Affiliating Hospitals	JRMSU CNAHS DEAN 004 B 02
o Agencies	
o CHED	JRMSU CNAHS DEAN 004 B 03 JRMSU CNAHS DEAN 005
Logbook for Outgoing Communication	JRIVISU CINAHS DEAN 005 A
o Internal Communication	JRMSU CNAHS DEAN 005 B
External Communication	IRMSU CNAHS DEAN 006
Incoming Communication	
❖ Internal Communication	JRMSU CNAHS DEAN 006 A
o President	JRMSU CNAHS DEAN 006 A 01
Vice President for Academic Affairs	JRMSU CNAHS DEAN 006 A 02 JRMSU CNAHS DEAN 006 A 03
Vice President for Research, Extension & Dev't	JRMSU CNAHS DEAN 006 A 04
Vice President for Administrative Officer	3331100 0171110 00111100

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			INSTITUTIO	NAL LEVEL	JRIVISU-QA-UZ	4
	0	Chief Administrative Officer		JRMSU CNAHS	DEAN 006 A 05	1
	0	Dean of the Student Affairs		JRMSU CNAHS	DEAN 006 A 06	
	0	Library		JRMSU CNAHS	DEAN 006 A 07	İ
	0	Quality Assurance		JRMSU CNAHS	DEAN 006 A 08	
	0	Department Heads		JRMSU CNAHS	DEAN 006 A 09	
	0	Faculty		JRMSU CNAHS	DEAN 006 A 10	
	0	HRMO		JRMSU CNAHS	DEAN 006 A 11	
	0	Colleges/Department		JRMSU CNAHS	DEAN 006 A 12	
	0	Students		JRMSU CNAHS	DEAN 006 A 13	
	0	IMD Guidance		JRMSU CNAHS	DEAN 006 A 14	
	0	Guidance		JRMSU CNAHS	DEAN 006 A 15	
**	Ex	ternal Communication		JRMSU CNAHS	DEAN 006 B	
	0	Affiliating Hospitals		JRMSU CNAHS	DEAN 006 B 01	
	0	Agencies		JRMSU CNAHS	DEAN 006 B 02	
	0	CHED		JRMSU CNAHS	DEAN 006 B 03	
•	Log	book for Incoming				
	0	Documents/Communication/Memorandum		JRMSU CNAHS		١
	0	Internal Communication		JRMSU CNAHS		
	0	External Communication		JRMSU CNAHS		1
•	Syll	abus with Course Description & Specification		JRMSU CNAHS		
	0	BSN		JRMSU CNAHS		1
	0	Midwifery		JRMSU CNAHS		1
	0	AMDNA		JRMSU CNAHS		
•		ulty Development Plan		JRMSU CNAHS		
•		tice of Meetings with Attendance		JRMSU CNAHS		
•	-	book Minutes of Meetings		JRMSU CNAHS		
•	Sup	pervisory Program of the Dean		JRMSU CNAHS		
•		culty Profile		JRMSU CNAHS		
•	An	nual Accomplishment Report		JRMSU CNAHS		1
•	Pui	rchase Request		JRMSU CNAHS		
•	Log	gbook of Approved PR		JRMSU CNAHS		1
•	Ori	entation Log (Student)		JRMSU CNAHS		
•	Ori	entation Log (Faculty)		JRMSU CNAHS		
•	Log	sbook for Supplies and Materials		JRMSU CNAHS		1
•	Log	book for Laboratory Equipments		JRMSU CNAHS		1
•	Log	gbook for Special Examination		JRMSU CNAHS		1
•	Suj	pervisory Evaluation on Instructor's Performance		JRMSU CNAHS		
•	Aca	ademic Performance		JRMSU CNAHS		1
	0	Absence Slip		JRMSU CNAHS		
	0	Grade Sheets		JRMSU CNAHS		
	0	Daily Faculty Monitoring		JRMSU CNAHS		
	0	Deliberation Form		JRMSU CNAHS	DEAN 023 D	
	0	Recommendation for Board Exam		JRMSU CNAHS		
	0	Request for Special Exam		JRMSU CNAHS	DEAN 023 F	

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OFFICE OF THE GUALITY ASSURANCE DIRECTOR INSTITUTION	NAL LEVEL JRMS	SU-QA-022
Anecdotal/Incident Report	JRMSU CNAHS DEAN	023 G
Personal Interview Form	JRMSU CNAHS DEAN	024
Program of Expenditures	JRMSU CNAHS DEAN	025
• PPMP	JRMSU CNAHS DEAN	026
Corrective Action Plan	JRMSU CNAHS DEAN	027
 Logbook for Visitors 	JRMSU CNAHS DEAN	028
Student Records by Program	JRMSU CNAHS DEAN	029
Board Exam Result	JRMSU CNAHS DEAN	030
Schedule of Classes	JRMSU CNAHS DEAN	031
CHED Monitoring	JRMSU CNAHS DEAN	032
Teachers Program	JRMSU CNAHS DEAN	033
Travel Order	JRMSU CNAHS DEAN	034
Official List of Students	JRMSU CNAHS DEAN	035
Board Resolution	JRMSU CNAHS DEAN	036
PRC Forms	JRMSU CNAHS DEAN	1
Monthly Accomplishment Report	JRMSU CNAHS DEAN	038
18. OFFICE OF THE RLE COORDINATOR COLLEGE OF NURSING AND		
ALLIED HEALTH SCIENCES		
A AFFILIATION PROCEDURE		
 Designation of RLE Coordinator 	JRMSU CNAHS RL	1
 Designation as In-charge of Psychiatric Nursing Affiliation 	JRMSU CNAHS RL	
 Board Resolution No. 15-2005 - BSN Course Offering 	JRMSU CNAHS RL	
Board Resolution No. 08-2006 – Approval of BSN Course	JRMSU CNAHS RL	E - 004
 Offering BY CHED Board Resolution No: Implementation of Course Offering 	JRMSU CNAHS RL	E _ 005
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	JRMSU CNAHS RL	
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and our the lab office	JRMSU CNAHS RI	
MOA - City Health Office Letter of Intent to Renew Contract of Affiliation	JRMSU CNAHS RI	
Contract of Affiliation – Zamboanga del Norte Medical Center	JRMSU CNAHS RI	
Contract of Affiliation - Dr. Jose Rizal Memorial Hospital	JRMSU CNAHS RI	
Contract of Affiliation – Vicente Sotto Memorial Medical	JRMSU CNAHS RE	
Center	JIMAGO CIAMIS IN	and the state of
Contract of Affiliation - City Health Office	JRMSU CNAHS RI	E - 018
RLE Syllabus - Psychiatric Nursing	JRMSU CNAHS RI	E- 019
Official List of Enrollees	JRMSU CNAHS RI	
Report of Official Grades from Registrar or from Instructors	JRMSU CNAHS RI	
Master Rotation Plans with Schedule of Hospital Duty	JRMSU CNAHS RI	LE - 022

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INSTITUTIO	NAL LEVEL JRIVISU-QA-UZZ
 Master Rotation Plans with Schedule of Community Health Nursing 	JRMSU CNAHS RLE - 023
 Letter of Transmittal on Submission of Hospital &CHN Duty Schedules 	JRMSU CNAHS RLE - 024
Letter of Request for Payments of Affiliation Fees	JRMSU CNAHS RLE - 025
B. AFFILIATION REQUIREMENTS OF STUDENTS	
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•	Health Program Evaluation	JRMSU-CLI-007

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48. INTERNAL AUDITOR		
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Attendance Sheet	INTERNAL AUDITOR 009)
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Opportunities for Improvement Report	INTERNAL AUDITOR 011	1
Internal Audit Report	INTERNAL AUDITOR 012	
External Audit Result	INTERNAL AUDITOR 013	3
49. OFFICE OF THE LIBRARIAN		
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Student Assistant Attendance Form	JRMSU-LIBMAIN-002	
Flag Raising/Retreat	JRMSU-LIBMAIN-003	
 BORROWER'S FORM 		
Library Borrower's Card	JRMSU-LIBMAIN-0028	
❖ Book Card	JRMSU-LIBMAIN-004	
Library Notice Form	JRMSU-LIBMAIN-005	
Student's Information Form	JRMSU-LIBMAIN-006	
Student Overnight Book Loans Form	JRMSU-LIBMAIN-007	
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♦ Incoming Documents	JRMSU-LIBMAIN-011
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Book Requisition Form	JRMSU-LIBMAIN-012
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 CERTIFICATION FORMS 	
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50. GUIDANCE OFFICE	
 GUIDANCE MANUAL 	JRMSU – GC 001
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CHED MEMORANDUM	JRMSU – GC 003
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❖ COUNSELING SERVICE	JRMSU – GC 005.1
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 INFORMATION/ORIENTATION SERVICE 	JRMSU – GC 005.1.B
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	❖ ARTA	JRMSU – GO	C 007.1
	ENDORSEMENT LETTER	JRMSU – GO	C 007.2
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 Personal 	Data Sheet	ISO-	-JRMSU-HRMO-012
Personne	el Requisition (for new additional personnel)	ISO-	-JRMSU-HRMO-028
Requirent	nents for Appointment	ISO-	-JRMSU-HRMO-030
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Clearance	ISO-HRMO-012
Position Description Form	ISO-HRMO-013
Medical Certificate	ISO-HRMO-014
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Plantilla of Casual Appointment	HRMO-023
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52. SUPPLY OFFICE	
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 Inspection and Acceptance Form 	JRMSU-SO-0006
Stock Card	JRMSU-SO-0007
Acknowledgement Receipt Form	JRMSU-SO-0008
 Requisition and Issue Slip Form 	JRMSU-SO-0009
Certificate of Shopping Form	JRMSU-SO-0010
 Report of Supplies and Materials Issued Form 	JRMSU-SO-0011
 Waste Material Report Form/Inventory & Inspection Reports 	JRMSU-SO-0012
of Unserviceable Property	
 Pre-repair and Inspection Report Form 	JRMSU-SO-0013
 Post-repair and Inspection Report Form 	JRMSU-SO-0014
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Equipment Ledger Card	JRMSU-SO-0016
53. BIDS AND AWARDS COMMITTEE OFFICE	
Outgoing Communication	JRMSU-BAC-001
Resolutions on Awarded Projects	JRMSU-BAC-002
Resolutions on Mode of Procurement	JRMSU-BAC-003
Checklist of Eligibility Requirements	JRMSU-BAC-004
Registry of Eligible Suppliers	JRMSU-BAC-005A
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Logbook for Registry of Eligible Suppliers	JRMSU-BAC-005B
Minutes of Bid Opening	JRMSU-BAC-006
Meeting Log (Attendance)	JRMSU-BAC-007
 Incoming Communication Logbook 	JRMSU-BAC-008
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Checklist for bidder's Eligibility Requirements-Goods and	JRMSU-BAC-011
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Bid Opening Notice	JRMSU-BAC-014
 Project Procurement Management Plan (PPMP) 	JRMSU-BAC-015
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Pre-Bid Conference Notice	JRMSU-BAC-021
Supplemental Bid Bulletin	JRMSU-BAC-022
Request for Quotation	JRMSU-BAC-023
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Purchase Requisition	JRMSU-BAC-025
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ACKNOWLEDGEMENT RECEIPT ON	JRMSU-IMD.MAIN – 003
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ACTION PLAN	JRMSU-IMD.MAIN 005
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 GUIDELINES/INSTRUMENT OF INSTRUCTIONAL MATERIALS 	JRMSU-IMD.MAIN – 014
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Republic of the Philippines

JOSE RIZAL MEMORIAL STATE UNIVERSITY

The Premier University in Zamboanga del Norte Gov. GuadingAdaza St., Sta. Cruz, Dapitan City, Philippines





Registration No. 62Q17082

JRMSU-OA-022 **INSTITUTIONAL LEVEL**

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•	IMD ACTIVITIES	JRMSU-IME	D.MAIN - 016
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•	INCOMING COMMUNICATION	JRMSU-IME	D.MAIN - 018
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	INDIGENIZED INSTRUCTIONAL MATERIALS	JRMSU-IME	D.MAIN - 020
•	INSTRUMENT ON THE EVALUATION OF INSTRUCTIONAL	JRMSU-IME	D.MAIN - 021
	MATERIALS		
•	LOGBOOK OF RELEASED DOCUMENTS AS REQUESTED	JRMSU-IME	D.MAIN - 022
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•	Action Plan	JRMSU-RES	-001

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Planning Procedure Procedure for Research Proposal Training Procedure Monitoring and Evaluation Procedure Post Delivery Procedure Procedure for Research Dissemination Procedure in Writing a Publishable Paper Procedure and Responsibilities of Host Campus in Externally Funded Research Research Terminal Report Annual Report Research Journal Research Journal Research Journal Research Proposal Evaluation Sheet Research Proposal Evaluation Sheet Research Project Selection Criteria SUCRED Call for Papers Attendance Minutes of Meeting/In-house Review Research Proposals Research Report (Completed/Published 2015-2017) Completed Studies Progress Report Format Open Journal System 2017 JRMSU-RES-029 JRMSU-RES-029 JRMSU-RES-029 JRMSU-RES-029 JRMSU-RES-029 JRMSU-RES-029 JRMSU-RES-029 JRMSU-RES-029 JRMSU-RES-029 JRMSU-RES-030 JRMSU-RES-030 JRMSU-RES-031 JRMSU-RES-031 JRMSU-RES-032 JRMSU-RES-033	•	Procedure in the Formulation of Research and Extension	JRMSU-RES-	009
Procedure for Research Proposal Training Procedure Monitoring and Evaluation Procedure Post Delivery Procedure Procedure in Writing a Publishable Paper Procedure and Responsibilities of Host Campus in Externally Funded Research Research Terminal Report Annual Report Research Journal Research and Extension Manual Research Proposal Evaluation Sheet Research Proposal Evaluation Sheet Project Selection Criteria Project Selection Criteria Attendance Minutes of Meeting/In-house Review Research Proposals Research Report (Completed/Published 2015-2017) Research Report Format Research Report Format Research Report Format Research Research Resolution Research Research Report Format Research Report Format Research Research Resolution Research Research Resolution & etc. Research Report Research Research Resolution & etc. Research Report Research Research Resolution & etc. Research Report Research Research Resolution & etc. Research Resea		Agenda		
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Registration No. 62Q17082 INSTITUTIONAL LEVEL

LEVEL JRMSU-QA-022

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f. Production Extension Procedure	JRMSU EXTENSION 002
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Incoming Communication mosting	THE PROPERTY OF
a. meeting b. travel order	
c. external meetings (linkages)	
Outgoing Communication	
Forms	JRMSU EXTENSION 004
a. Monitoring & Evaluation Form (blank)	
b. Monitoring & Evaluation form (with	
answers)	

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JRMSU-QA-022

ICE OF THE	QUALITY	ASSURAM	CE DIRECTOR
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C.	weeds	assessment	FOITH	(plank)
d.	Needs	assessment	Form	(with

Memorandum of Agreement (MOA)

a. CHED Road Map: Discipline

b. Millennium Development Goal (MDG) Poverty Reduction : SAPAT Program

c. Sustainable Development Goal (SDG) –UNDP: ProWater Program

d. Gawad Kalinga: Barangay Walang Iwanan (BWI) Program

e. DENR

Extension Services and Programs

a. DOLE - Livelihood Program

b. TESDA- Livelihood Program

c. Gawad Kalinga – Barangay Walang Iwanan BWI

d. Worldfish - SAPAT Program

e. UNDP-DILG - Pro Water Program

f. 3Y :One LocalitY, One IndustrY, One Service QualitY (NGAs Convergence Program)

g. Disaster Preparedness, Prevention

& Resiliency

h. CHED Roadmap: Extension Program by Discipline

i. DENR: Creek Management of

Dapitan Bay

j. FiTS Center: E-Learning and Vermi Compost Production

Programs & Certificates

a. Programs (launching and

Culmination)

b.Certificates of Appreciation &

Recognition

-participants

-from the barangay

- extensionist

c. Certificates of Appearance

Request letter from the Barangay

SUCRED minutes

Beneficiary Demographic Profile

Extension Proposal

JRMSU EXTENSION 006

JRMSU EXTENSION 005

JRMSU EXTENSION 007

JRMSU EXTENSION 009 JRMSU EXTENSION 009 JRMSU EXTENSION 010 JRMSU EXTENSION 011

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b. Approved	
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a. Format	
b. Terminated Project Report	
 Consolidated M & E Results 	JRMSU EXTENSION 013
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 AACUP 	JRMSU EXTENSION 015
 Dapitan City Profile 	JRMSU EXTENSION 016
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Trip Tickets	JRMSU EXTENSION 018
57. OFFICE OF THE INCOME GENERATING PROJECTS DIRECTOR	
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 Clients Ledger 	JRMSU IGP 007
Inventory Form	JRMSU IGP 008
 Income Statement Report 	JRMSU IGP 009
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 Operations Manual 	JRMSU IGP 011
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58. OFFICE OF THE DIRECTOR FOR NETWORKING AND INTERNATI	ONAL
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Incoming Communication/Documents Logbook	JRMSU NIL 002
Meeting Log	JRMSU NIL 003
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Memorandum of Agreement/Letter of Intent	JRMSU NIL 007
Action Plans	JRMSU NIL 008
Terminal Report	JRMSU NIL 009
Attendance Sheets	JRMSU NIL 010
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OFFICE OF THE QUALITY ASSURANCE DIRECTOR INSTITUTION 59. OFFICE OF THE TECHNICAL AND VOCATIONAL (TECHVOC) EDUCATION

Office	Memorandum	

- Outgoing Communication (External)
- Outgoing Communication (Internal)
- Logbook of Outgoing Communication
- Incoming Communication (Internal)
- Incoming Communication (External)
- Logbook of Incoming Communication
- Meeting Log/ Attendance Sheet
- Minutes of Meeting
- Strategic Plan
- Action Plan
- Purchase Request
- Logbook of Approved PR
- TESDA Circular
- Training Regulation
- Competency-based Curriculum
- Trainer's Profile
- UTRPAS Registration
- Forms
- Logbook for Supplies and Materials/ Equipment
- Institutional Assessment
- Designations
- Inventory
- Enrollment Files
- Resolutions
- Training Calendar
- Memorandum of Agreement
- Affidavit of Disclosure
- Scholarship Grant
- MIS Report
- Billing
- Assessment Application
- Logbook of Assessment Application
- Competency-based Learning Material
- Provincial and National Plans

JRMSU TECHVOC-001

- JRMSU TECHVOC-002
- JRMSU TECHVOC-003
- JRMSU TECHVOC-004
- INVISO TECHNOCOO
- JRMSU TECHVOC-005
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60. OFFICE OF THE MANAGEMENT INFORMATION SYSTEMS DIRECTOR

- OFFICE MEMORANDUM
- CURRICULUM
- INSTRUCTIONAL MATERIALS
- OC- UNIVERSITY PRESIDENT
- OC- VP ON ACADEMIC AFFAIRS

JRMSU MIS 001 JRMSU MIS 002

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OFFICE OF THE QUALITY ASSURANCE DIRECTOR	Registration No. 62Q17082 INSTITUTIONAL LEVEL	
 OC- VP ON RESEARCH, EXTENSION & DEVELOPMENT 	JRMSU N	/IS 004 A03
 OC- VP ON ADMINISTRATION & FINANCE 	JRMSU N	/IS 004 A04
 OC- CHIEF ADMINISTRATION OFFICER 	JRMSU N	/IS 004 A05
 OC- DEAN OF THE STUDENTS AFFAIRS 	JRMSU N	/IS 004 A06
OC- UNIVERSITY LIBRARY	JRMSU N	/IS 004 A07
OC- QUALITY ASSURANCE	JRMSU N	/IS 004 A08
OC- DEPARTMENT HEADS	JRMSU N	/IS 004 A09
OC- FACULTY	JRMSU N	/IS 004 A10
OC- HUMAN RESOURCE	JRMSU N	/IS 004 A11
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 IC- UNIVERSITY PRESIDENT 	JRMSU N	/IS 006 A01
 IC- VP ON ACADEMIC AFFAIRS 	JRMSU N	/IS 006 A02
 IC- VP ON RESEARCH, EXTENSION & DEV'T 	JRMSU N	/IS 006 A03
 IC- VP ON ADMINISTRATION & FINANCE 	JRMSU N	/IS 006 A04
 IC- CHIEF ADMINISTRATIVE OFFICER 	JRMSU N	/IS 006 A05
 IC- DEAN OF THE STUDENTS AFFAIRS 	JRMSU N	/IIS 006 A06
IC- UNIVERSITY LIBRARY	JRMSU N	/IIS 006 A07
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61. OFFICE OF THE DIRECTOR OF ALUMNI AFFAIRS		
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❖ Blank Form	JA 001.1	
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❖ COE	JA 011.2	
❖ CME	JA 011.3	
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Prepared by:

ROGER NOEL C. ROMANO **QAC Technical Support Staff**

Verified by:

RIZZA B. BAĞALANON Ed.D

Quality Assurance Director